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| **OBJECTIVE** |
| Licensed RN recent graduate seeking to use earned skills and knowledge in a nursing role. Progressive experience delivering compassionate care to patients along with the skill-set to perform under pressure. Excellent interpersonal skills, and a dedicated worker with a sense of purpose to provide excellent care for patients. Seeking to combine recent education with field experience to pursue career opportunities as registered nurse with a focus to delivery high quality patient care. |
| **CERTIFICATIONS** |
| * State of California Board of Registered Nursing, License No. RN95271663
* Basic Life Support (BLS) certified by American Heart Association
 |
| **CLINICAL EXPERIENCE/ROTATIONS** |
| * Preceptorship in Telemetry/Post-Acute Unit – Memorial Regional Hospital South – Hollywood, FL **|** *04/04/21 – 04/25/21*
* Geriatrics Post-Acute Care – Memorial Regional Hospital South – Hollywood, FL **|** *04/04/21 – 04/25/21*
* Medical-Surgical Unit - Holy Cross Hospital – Fort Lauderdale, FL **|** *10/31/20 – 11/02/20*
* Medical-Surgical Unit– Memorial Regional Hospital South – Hollywood, FL **|** *06/28/20 – 08/09/20*
* Labor & Delivery, Postpartum, & Newborn Care – Holy Cross Hospital – Fort Lauderdale, FL **|** *02/24/20 – 03/09/20*
* Medical-Surgical Unit – Memorial Hospital Miramar – Miramar, FL **|** *02/16/20 – 03/16/20*
* Rehabilitation Unit – Memorial Regional Hospital South – Hollywood, FL **|** *11/17/19 – 12/01/19*
 |
| **PROFESSIONAL EXPERIENCE** |
| *October 2018 – September 2019* **HOTWORX (Dadeland) Studio – Miami, FL**General Manager* Directly worked with franchisees to build the HOTWORX brand and membership base
* Managed social media pages
* Hired, managed, and developed the hospitality staff on customer service standards and presentation consistent with company standards to deliver efficient, helpful, friendly, courteous, and professional member service
* Conducted regular staff meetings to update staff on company visions and missions, performance, and new programs and services on an as-need basis
 |
| *July 2014 – May 2018***Colorado Athletic Club – Denver, CO**Hospitality Manager  |
| * Hired, managed, and developed the hospitality staff on customer service standards and presentation consistent with company standards to deliver efficient, helpful, friendly, courteous, and professional member service
* Listened, assessed, and promptly resolved and/or assisted in the resolution or member/guest complaints
* Established performance management of staff by providing department orientation, managing, and documenting performance evaluation standards, and providing career development feedback in a timely basis

*January 2008 – August 2012***Morris & Garritano Insurance Agency – San Luis Obispo, CA**Administrative Support Specialist* Navigated through insurance carrier websites for downloading and attaching client documentation
* Composed and formatted letters to clients
* Manually updated data and information in agency management system for customer service representatives to access
 |
| **EDUCATION SKILLS** |

*May 2021*

**711 Grove Street • San Luis Obispo, CA 93401 • lmsilacc@utica.edu • (805) 423-0048**

**Utica College, Miramar, FL**

Bachelor of Science in Nursing (BSN)

*May 2019*

**Metropolitan State University of Denver**

Bachelor of Arts in Psychology

**LAUREN SILACCI**

* First Aid/CPR
* Wound care
* Recording vitals
* Medicine administration
* Patient transportation
* Time management
* Proficient in MS Office & EPIC charting systems
* Customer service
* Managerial & leadership