# Erica Merritt

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To obtain and maintain a secure position with room to advance in a growing company company.

#### #readytowork

Authorized to work in the US for any employer

## Work Experience

## **Certified Nursing Assistant**

Auburn Manor - Chaska, MN August 2019 to Present

I am responsible for delivering ADL's for over 60 residents.

#### **Activities Director**

Dellwood Gardens Assisted Living - Saint Paul, MN September 2015 to Present

- Plan and implement resident activities for the calendar year
- Write up policies and procedures for fitness room
- · Maintain a budget for my department
- Create a volunteer program
- Keep resident engaged and focused
- Set up informational seminars and appointment as well as outings

### **Certified Nursing Assistant**

Emerald Crest - Shakopee, MN April 2019 to September 2019

I was responsible for ADL's for residents and also medication passing.

### **CNA/Med Passer/Assistant Program Coordinator**

Brookdale Senior Living - North Oaks, MN June 2013 to August 2015

- I was responsible for med exchange every Tuesday
- I was responsible for ADL's of 5 to 10 residents
- I was responsible of monthly vital checks and skin checks

### **Front Desk Runner**

Hospitality Staffing Solutions - Edina, MN October 2012 to April 2013

- Delivering requested items to guest rooms
- Stocking

- Helping in the concierge lounge
- Laundry pickups and package deliveries

### **Customer service**

Metro Transit - Saint Paul, MN October 2006 to July 2011

- Problem solving
- Routine safety checks
- Inspect bus before and after route

## Secretary/Receptionist

East Side Neighborhood Development Company - Saint Paul, MN August 2005 to April 2006

- Answer phone and transfer calls to the appropriate employees
- Greet and assist visitors and escort them to the correct offices or meetings
- Filling, bookkeeping, and scheduling
- Maintain a pleasant appearance
- Distributing mail

### Receptionist

Kennedy King College - Chicago, IL August 2002 to August 2004

- Answering phones
- Filling, bookkeeping, Scheduling
- Distributing mail
- Registering students for continuing education programs

### Education

### **Nursing Program**

Century College - White Bear Lake, MN May 2000 to September 2004

#### **GED**

Kennedy King College - Chicago, IL September 2000

## Skills

- Certified Nursing Assistant
- · Vital Signs
- · Home Care
- Bookkeeping
- Nursing
- Laundry
- Medication Administration

- Caregiving
- Critical Care Experience
- Patient Care
- Senior Care

# Certifications and Licenses

## **CNA**

# **CPR Certification**

## **First Aid Certification**