

# Alaza Hamilton

## **Registered Nurse**

Vacherie, LA 70090

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To acquire a position as a Registered Nurse using my skills and ability for career development and growth, while providing excellent care to patients and their families.

## Work Experience

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### **RN Travel Nurse**

Snap Nurse - Atlanta, GA

September 2021 to Present

Merit Health River Region Hospital - Vicksburg, MS October 2021

Med-Surg Tele - Responsible for assessing the condition and identifying patients' needs utilizing direct observation, examination, patient and or responsible person interviews and the medical record; Plan care of the patient to reflect goals that are realistic, measurable, and consistent with the medical plan of care for the patient from admit to discharge. Implement the nursing and medical plans of care for the patient through the delivery of safe and therapeutically effective interventions. Provide appropriate teaching to the patient and or responsible person regarding intervention, procedures, and discharge plans to promote physical and emotional health. Communicate effectively with other staff members to provide optimal care to the patient. Assure the nursing process is documented in the medical record both accurately and legibly. Evaluate the patient's progress toward expected outcome, documenting as indicated. Perform other duties as assigned.

### **RN Team Leader**

St. Catherine's Hospice - Laplace, LA

October 2019 to September 2021

Responsible for oversight and supervision of members of the Interdisciplinary Team. Ensured a consistent high-quality hospice experience for each patient and family served by facilitating comprehensive patient care planning and monitoring the performance of individual team members. Lead Interdisciplinary Group team meetings and ensures opportunity for all disciplines to engage in the care planning process. Supervised nurses and CNAs facilitating efficient and effective delivery of services. Conferred with appropriate team members regarding referrals, changes in level of care, contemplated discharges, and any other significant patient changes in a timely manner. Provided direct patient care for hospice patients and their families as needed. Coordinated proper intake of new hospice referral.

### **Director of Nursing**

Chateau St. James Rehab and Retirement - Lutcher, LA

April 2019 to October 2019

Supervision of nursing staff in accordance with the organizational policies and applicable laws. Interview, hire and train nursing staff. Plan, assign and direct daily patient care. Prepare work assignment sheets, taking into consideration Resident safety, the educational preparation, experience, knowledge and ability of the persons to whom the assignments are made. Receive calls and finds replacements for absent staff.

Order needed supplies while maintaining the nursing budget. Determine needs for training through direct observation, results of quality assurance reviews and consultation with other supervisors. Participate in the development and update of nursing policies and procedures.

### **Assistant Director of Nursing**

Waldon Healthcare - Kenner, LA

September 2018 to April 2019

Assist the Director of Nursing in the supervision of nursing care provided by nursing staff. Assist in carrying out supervisory responsibilities in accordance with the organizational policies and applicable laws. Interview, recommend, hire and train associate nursing staff. Plan, assign and direct daily patient care. Prepare work assignment sheets, taking into consideration Resident safety, the educational preparation, experience, knowledge and ability of the persons to whom the assignments are made. Receive calls and finds replacements for absent staff. Assist Director of Nursing with ordering needed supplies while maintaining the nursing budget.

### **RN Case Manager**

Guardian Angel Hospice - Metairie, LA

June 2016 to September 2018

Ensured the delivery of quality care and support to terminally ill patients and their families; Identified patient/family needs and provided supportive care and appropriate interventions in accordance with physicians orders and interdisciplinary Plan of Care; Made appropriate revisions, and evaluated outcomes of care; Provided ongoing communication with physicians and the Hospice Interdisciplinary Team; Determined and insured the availability and delivery of equipment or assistive devices for the home or nursing facility and trained the patient/caregiver on equipment use enabling patients to complete ADL's easily and safely; provided ongoing education to patients, caregivers, and nursing facility staff.

### **RN Supervisor**

SE Louisian War Veterans Home - Reserve, LA

April 2013 to June 2014

Served as charge nurse and assumes responsibility for staffing and care of patients. Assisted in maintaining patient care standards by supervising and directing activities of subordinate nurses engaged in quality assurance, infection control, and utilization review activities. Received physicians' instructions regarding patient care and ensured that orders were transmitted to units as needed. Responsible for overseeing delegation of simple nursing and other therapeutic procedures to lower level professional and paraprofessional employees. Made regular patient rounds to observe and assess patients' physical conditions and behaviors, evaluate the quality of care provided, and ensure proper documentation of treatment and nursing observations. Reviewed nursing plan of care for all patients within a unit and ensured that treatments and therapies specified in the plans were carried out. Administered medications and performed medical tests as needed in the absence of subordinate professional staff. Provided specialized nursing care as needed. Admitted patients by conducting Nursing Assessment and Initial Treatment Plan. Evaluated patient care practices according to established standards and implemented quality assurance methods to insure that standards are met. Determined needs for training through direct observation, results of quality assurance reviews and consultation with other supervisors. Participated in the development and update of nursing policies and procedures. Maintained records of employees' participation in in-services and continuing education programs.

### **RN Case Manager Inpatient/Outpatient**

River Region Hospice

June 2011 to March 2013

**RN Case Manager Outpatient Duties:** Responsible for the delivery of quality care and support to terminally ill patients and their families; Identify patient/family needs and provide supportive care and appropriate interventions in accordance with physicians orders and Interdisciplinary Plan of Care; Recommend and implement appropriate revisions, and evaluate outcomes of care; Ongoing communication with physicians and the Hospice Interdisciplinary Team; Determined and insured the availability and delivery of equipment or assistive devices for the home or nursing facility and trained the patient/caregiver on equipment use enabling patients to complete ADL's easily and safely; provided ongoing education to patients, caregivers, and nursing facility staff.

**RN Case Manager Inpatient Unit Duties:** Responsible for the total direct nursing care of all patients within established standards of care, unit policies, procedures, and guidelines; Assess the comprehensive nursing needs of an assigned group of patients. Coordinate and implement the patient and family education process; Continuously plan, implement, and evaluate patient care, incorporating patient and family into the process. Participate with physician and other interdisciplinary team members to develop and implement patient and family plan of care; Communicate effectively all relevant information (e.g., patient information, safety issues, problems with equipment, quality issues, etc.) DON/Administrator, in a timely manner. Communicate and document changes in patient condition with physician.

### **RN Case Manager/Admissions Coordinator/Community Educator**

Guardian Hospice

May 2010 to May 2011

**RN Case Manager Duties:** Ensured the delivery of quality care and support to terminally ill patients and their families; Identified patient/family needs and provided supportive care and appropriate interventions in accordance with physicians orders and interdisciplinary Plan of Care; Made appropriate revisions, and evaluated outcomes of care; Provided ongoing communication with physicians and the Hospice Interdisciplinary Team; Determined and insured the availability and delivery of equipment or assistive devices for the home or nursing facility and trained the patient/caregiver on equipment use enabling patients to complete ADL's easily and safely; provided ongoing education to patients, caregivers, and nursing facility staff.

**Admissions Coordinator Duties:** Primarily responsible for the timely admission of patients to the program. Serve as the lead coordinator for all patient admissions activity while holding accountability as the primary coordinator for all aspects associated with the admissions process. Communicate by telephone and coordinate services with referral sources, RN/Case Managers, patients and families. Coordinate services and/or equipment with contracted vendors. Maintain communication with pending patients, their families, and referral sources and routinely follow the progress of prospective patients and those referrals not taken under care. Schedule meetings with patients and/or families and integrate the needs of these families, perform patient assessments, as well as collect data through histories and physicals, hospital discharge plans and physician notes to assess the appropriateness of a referral and develop an Initial Plan of Care for the patient. Communicate effectively with the physicians to attain orders, educate families on palliative care and coordinate quality patient care with the Interdisciplinary Team.

**Community Educator Duties:** Responsible for networking with potential referral organizations throughout the community (e.g. hospitals, physicians, nursing homes) educating them on the benefits of hospice care in an effort to increase business; Responsible for communication with, civic organizations, faith communities, senior support agencies, and all other potential community resources; Responsible for increasing community education and knowledge to increase awareness of hospice benefits; Developed

ongoing relationships with and provide education to business, community and other entities that may need access to end-of-life care, who refer, or may refer, patients to hospice. Examples include civic organizations, health fairs, senior support groups, activity directors, faith-based organizations, churches, businesses, local city functions, festivals, events.

### **RN Case Manager/QI Nurse**

St. Catherine's Hospice

April 2009 to May 2010

Case Manager Duties: Responsible for the delivery of quality care and support to terminally ill patients and their families; Identify patient/family needs and provide supportive care and appropriate interventions in accordance with physicians orders and Interdisciplinary Plan of Care; Recommend and implement appropriate revisions, and evaluate outcomes of care; Ongoing communication with physicians and the Hospice Interdisciplinary Team; Determined and insured the availability and delivery of equipment or assistive devices for the home or nursing facility and trained the patient/caregiver on equipment use enabling patients to complete ADL's easily and safely; provided ongoing education to patients, caregivers, and nursing facility staff.

QI Nurse duties: Review records to ensure regulatory compliance; Initiate and coordinate the Performance Improvement program; Initiate data collection and ongoing data update through the use of the computer; Prepare regular reports of activities; Organize and coordinate chart audits program to ensure compliance with regulatory guidelines; Collect and monitor data as it relates to the satisfaction of services provided to both client or referral sources; Collect and trend data for infection control, customer satisfaction, hospitalizations and patient incident reporting and other data as assigned. Compile monthly, quarterly, and yearly reports base on date collected. Assist Administrative staff as needed. Take after hours administrative calls every 3 weeks.

### **RN Case Manager**

Guardian Hospice

June 2008 to April 2009

Ensured the delivery of quality care and support to terminally ill patients and their families; Identified patient/family needs and provided supportive care and appropriate interventions in accordance with physicians orders and interdisciplinary Plan of Care; Made appropriate revisions, and evaluated outcomes of care; Provided ongoing communication with physicians and the Hospice Interdisciplinary Team; Determined and insured the availability and delivery of equipment or assistive devices for the home or nursing facility and trained the patient/caregiver on equipment use enabling patients to complete ADL's easily and safely; provided ongoing education to patients, caregivers, and nursing facility staff.

### **RN Assistant DON**

Chateau Living Center

November 2007 to June 2008

Responsible for assisting the Director of Nursing with the planning, directing and evaluating activities of the nursing department, including development and implementation of the department goals and objectives, standards for nursing practice and the management and development of nursing personnel; Provided leadership and direction in all nursing matters and patient care issues; assessed residents' health condition, developed treatment plans, supervised licensed practical nurses and nursing aides, and performed procedures that are outside of the LPN scope of practice; Developed, implemented and evaluated programs to promote the recruitment, retention and continuing education of the nursing staff; Planned and facilitated meetings and committees to address resident care issues; proactively

handled survey and/or standards of care issues; Ensured that adequate nursing staff was available based on facility and census requirements; Ensured that annual competency evaluations and performance reviews were completed in a timely manner; Participated in facility "Performance Improvement Program"; Collected trend data for infection control, and patient incident reporting and other data as assigned; Conducted ongoing communication with physicians, families, and interdisciplinary team members.

### **Agency RN**

Medi-Lends Nursing Service

June 2006 to December 2007

Med-Surg/ER - Responsible for assessing the condition and identifying patients' needs utilizing direct observation, examination, patient and or responsible person interviews and the medical record; Plan care of the patient to reflect goals that are realistic, measurable, and consistent with the medical plan of care for the patient from admit to discharge. Implement the nursing and medical plans of care for the patient through the delivery of safe and therapeutically effective interventions. Provide appropriate teaching to the patient and or responsible person regarding intervention, procedures, and discharge plans to promote physical and emotional health. Communicate effectively with other staff members to provide optimal care to the patient. Assure the nursing process is documented in the medical record both accurately and legibly. Evaluate the patient's progress toward expected outcome, documenting as indicated. Perform other duties as assigned.

### **Float Pool RN**

East Jefferson General Hospital

May 2007 to November 2007

Med-Surg/ER/Endoscopy - Responsible for assessing the condition and identifying patients' needs utilizing direct observation, examination, patient and or responsible person interviews and the medical record; Plan care of the patient to reflect goals that are realistic, measurable, and consistent with the medical plan of care for the patient from admit to discharge. Implement the nursing and medical plans of care for the patient through the delivery of safe and therapeutically effective interventions. Provide appropriate teaching to the patient and or responsible person regarding intervention, procedures, and discharge plans to promote physical and emotional health. Communicate effectively with other staff members to provide optimal care to the patient. Assure the nursing process is documented in the medical record both accurately and legibly. Evaluate the patient's progress toward expected outcome, documenting as indicated. Perform other duties as assigned.

### **Contract RN**

Kenner Regional Hospital - Kenner, LA

December 2005 to June 2006

Med-Surg - Responsible for assessing the condition and identifying patients' needs utilizing direct observation, examination, patient and or responsible person interviews and the medical record; Plan care of the patient to reflect goals that are realistic, measurable, and consistent with the medical plan of care for the patient from admit to discharge. Implement the nursing and medical plans of care for the patient through the delivery of safe and therapeutically effective interventions. Provide appropriate teaching to the patient and or responsible person regarding intervention, procedures, and discharge plans to promote physical and emotional health. Communicate effectively with other staff members to provide optimal care to the patient. Assure the nursing process is documented in the medical record both accurately and legibly. Evaluate the patient's progress toward expected outcome, documenting as indicated. Perform other duties as assigned.

## **Registered Nurse/Unit Manager**

TWIN OAKS NURSING HOME - Laplace, LA  
June 2005 to December 2005

Responsible for case management of 34 residents; MDS/PPS Coordinator; Responsible for communication with doctors and family; Supervisor of nursing staff including LPN and CNA's; Coordinate Care Planning Committee and Risk Management Committee; Responsible for QA; Prepare manpower scheduling for CNA's; Oversee restorative nursing program; Coordinate all admissions and discharge planning; Coordinate and prepare weekly in-service for CNA's

## **Registered Nurse, Charge Nurse**

St. James Parish Hospital  
2001 to June 2005

Med-Surg/ER - Responsible for and fully trained in Medical, Surgical, Acute Care and Emergency Room treatment. Assist Physicians with procedures, administering medication as well as intravenous therapy, and monitoring telemetry patients for changes. Assist the code team in life-threatening situations. Provide End of Life care and comfort for terminally ill patients and offer support to their families. As charge nurse, responsibilities include the supervising, directing, and assisting the evening and night staffs, and triage of all emergency room patients. Responsibilities also included providing accurate documentation of all patient care as well as keeping the Physicians informed of patient status. Provided overall care/comfort and assisted patients with their needs in a timely, courteous and professional manner.

## Education

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### **Associate of Science**

Delgado Charity School of Nursing - New Orleans, LA  
2000

### **Nursing**

University of New Orleans - New Orleans, LA  
1996 to 1999

### **Accounting**

Dillard University - New Orleans, LA  
1995 to 1996

### **High School Diploma in Salutatorian**

St. John - Edgard, LA  
1995

## Nursing Licenses

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### **RN**

## Skills

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- Nursing Home

- Skilled Nursing
- EMR Systems (10+ years)
- Computer Skills (10+ years)
- Hospice Care (6 years)
- Supervising Experience (10+ years)
- Budgeting (1 year)
- Computer Literacy (10+ years)

## Certifications and Licenses

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### **CPR**

### **BLS Certification**

## Assessments

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### **Clinical judgment — Proficient**

January 2022

Assessing a patient's condition and implementing the appropriate medical intervention

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

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### SKILLS/TRAINING

- Critical Thinking and Decision Making
- Former ACLS and PALS certification/TNCC Provider/BLS Instructor
- Intravenous Therapy and Medication Administration
- Effective Supervision/Communication with Co-workers
- Communicating and Working Well with Physicians and Families
- Interpersonal Skills Training
- Microsoft Applications, including Windows, Word, Excel
- Word Perfect