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|  Cassandra Clausi Registered Nurse West Des Moines, IA |
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| CONTACTPhone icon 515-771-9991Email icon caclausi24@yahoo.com | PROFILEDependable licensed RN trained to work in high-stress environments. Seeking to leverage meticulous record-keeping and analytical skills to gain experience as a nurse. Diligent nursing professional with demonstrated success in patient care at UnityPoint Health Hospital. Agile and responsive to dynamic patient needs and environmental conditions. Team oriented and reliable with healthcare knowledge, clear verbal, written communication skills, and sound clinical judgement. Clinical nurse dedicated to providing compassionate, patient-centered care as part of an interdisciplinary medical team.  |
| SKILLS* Efficiency
* Documentation
* eLECTRONIC HEALTH RECORDS
* CREATING PLAN OF CARE
* dISCHARGE cARE pLANS
* ACTIVE LISTENING
* patient care
* PROBLEM SOLVING
* TEAMWORK & DEPENDABILITY
* PHYSCIAL STAMINA
* INTERPERSONAL SKILLS
* patient assessment
* Medication administration
* wound dressing
* phlebotomy
* infection control
* catherization
* leadership
* empathy
* detailed orientated
* organizational skills
* alert & observant
* dedication & patience
* Cultural awareness
* professionalism
* attention to detail
* critical thinking
* compassionate
* time management
* communication
 | EXPERIENCEServer-Prairie MeadowsAugust 2018-March 2020* Perform duties with exceptional customer service skills, being friendly, helpful, and courteous to all guests
* Set and enforced performance and service standards to keep consistent, high quality environment devoted to customer satisfaction.
* Protected business, team members and customers by monitoring customer alcohol consumption and keeping operation in line with legal service requirement.
* Observe patrons for safety and maintained with company policies and procedures for food safety, sanitation, and quality.
* Perform duties with exceptional customer service skills, being friendly, helpful, and courteous to all guests
* Collect money from customers and make accurate change.
* Serve beverages to patrons on the gaming floor.
* Inform customers of beer, wine, and drink selections.
* Follow all service procedures in the beverage manual.

Extra duties:* Enthusiastic server to ensure excellence service awarded to train new hires

Patient Care Technician- UnityPoint Methodist Hospital January 2016-August 2018* Advocate patient needs
* Ensure patient rooms are clean and sanitized
* Change patient bed linens and provide new bedding, blankets, and pillows
* Collect urine and blood samples for testing
* Monitor and record patient daily activities; report any drastic changes to a nurse or physician
* Perform nursing procedures such as administering medications, changing bandage dressing, or checking temperature
* Ensure patients are comfortable in bed; adjust bed settings and/or reposition/turn patient as needed
* Help patients with all grooming habits including bathing, dressing, brushing hair, etc.
* Assist patient with any daily exercises, physical therapy, or mobilization efforts patient has been prescribed
* Transport patients via wheelchair or rolling bed
* Monitor patient vital signs and record weight, blood pressure, and pulse
* Ensure patients are getting enough food and fluids
* Counsel, listen, and educate patients and patients’ families on health concerns, questions, or suggestions
* Ensure patients’ safety and remove any safety hazards (clear walkways, cleaning chemicals, etc.)
* Transport and use medical equipment according to patient requirements
* Follow all organization, state, and federal mandated medical standards and procedures
* Ensure patient confidentiality by following all HIPAA rules and regulations

Extras duties:* PCT preceptor, mentoring new hires, including recent grads.
* Frequently praised by management as unit leader for nursing judgment & teamwork and patients and families for empathy & compassion.
* I work with other team members who struggle with production to show them tips on becoming faster while still maintaining quality.
* Member of the Diverse Abilities Team Member Network

Assistant Manager-Casey’sJanuary 2015-March 2016* Ensuring company policies are followed.
* Optimizing profits by controlling costs.
* Hiring, training and developing new employees.
* Resolving customer issues to their overall satisfaction.
* Maintaining an overall management style that follows company best practices.
* Providing leadership and direction to all employees.
* Ensuring product quality and availability.
* Preparing and presenting employee reviews.
* Working closely with the store manager to lead staff.
* Overseeing retail inventory.
* Assisting customers whenever necessary.
* Organizing employee schedule.
* Ensuring that health, safety, and security rules are followed.
* Taking disciplinary action when necessary.
* Ensuring a consistent standard of customer service.
* Motivating employees and ensuring a focus on the mission.
* Maintaining merchandise and a visual plan.
* Maintaining stores to standards, including stocking and cleaning.
* Completing tasks assigned by the general manager accurately and efficiently.
* Supporting store manager as needed.
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| EDUCATIONValley High SchoolWest Des Moines, IAJanuary 2013High School DiplomaDes Moines Area Community CollegeAnkeny, IA2018-2021Nursing, AASGrand View UniversityDes Moines, IA2021-2022Nursing, BSN**Certifications:**Nurse Aid 75 hour completed- February 2015Advanced Nurse Aid 75 completed- March 2015Nursing, AAS degree in May 2021Certified in Cardiopulmonary Resuscitation (CPR), Automated external defibrillator (AED) program and first aid, Current - 12/2021**Achievements:**President’s List and Dean’s List, 2017-2021Des Moines Area Community CollegeAnkeny, IAPresident’s List 2021Grand View UniversityDes Moines, IA |