

Cheyenne Mccloud

Chicago, IL

cheyennemccloud@yahoo.com

+1 773 814 6440

Work Experience

Registered Nurse

Favorite Healthcare Staffing

February 2022 to Present

Med Surg/ Telemetry Travel Nurse

Registered Nurse (RN)

St. Bernard Hospital - Chicago, IL

February 2021 to Present

Telemetry/ER Nurse

Registered Nurse

Advocate Christ Medical Center - Oak Lawn, IL

November 2021 to February 2022

ER Nurse

Registered Nurse

Keys Medical Staffing - Chicago, IL

February 2021 to August 2021

Work in clinic, where I observe patients for adverse reactions after receiving the COVID vaccine. Fill out paperwork on the patient as well as helping assist with vaccination.

Patient Care Observer

Loyola University Medical Center

June 2018 to May 2020

Their primary tasks include understanding what a patient needs by interviewing him and listening to his concerns. They then ensure that he gets those needs met by coordinating the information available from and to consumers, family members, medical personnel and administrator staff. Show familiarity with the policies and procedures at their facilities, the medical and community resources available, and medical regulations, so I can help patients navigate the often rough seas of health care treatment.

Supply Chain Supervisor

Pepsico - Chicago, IL

April 2015 to May 2018

Responsibilities

Meets warehouse operational standards by contributing warehouse information to strategic plans and reviews; implementing production, productivity, quality, and customer-service standards; resolving problems; identifying warehouse system improvements. Meets warehouse financial standards by

providing annual budget information; monitoring expenditures; identifying variances; implementing corrective actions.

Assistant Manager

Hertz Rental Car - Chicago, IL
January 2015 to May 2015

Responsibilities

Develop action plans to enhance operational controls and optimize customer service.
Manage daily operations of the branch in the absence of the Branch Manager. Provide warm, friendly and welcoming atmosphere for both employees and customers.

Customer Service Lead

Avis budget group - Chicago, IL
August 2012 to January 2015

Responsibilities

Motivated performance with the team, achieving the target sets, including revenue, calls per hour customer experience as well as ancillary product sales.

Customer Service Supervisor

Wal-Mart - Bedford Park, IL
July 2010 to October 2012

Responsibilities

Oversaw the cashiers daily activity and made sure breaks and lunches were covered. Provided change for cashiers, prepared cash registers and performed register audits. Also, solved customer complaints that and employee issues.

Office Assistant

Office access and equity - Chicago, IL
August 2008 to July 2010

Responsibilities

In charged of general clerical duties including photocopying, faxing and mailing. Responsible for answering, screening and transferring inbound phone calls.

Clerk/stocker

Jewel-Osco - Chicago, IL
January 2007 to January 2010

Designed and set up advertising signs and displays of merchandise on shelves, counters, or tables to attract customers and promote sales. Answer customers' questions about merchandise and advise customers on merchandise selection.

Education

Bachelor of Science in Nursing

Chamberlain College of Nursing-Chicago - Chicago, IL
May 2018 to December 2020

Associate of Science in Business Marketing and Management

Richard Daley - Chicago, IL

2011 to 2013

Skills

- Procurement
- MRP
- Supply Chain
- Excel
- ERP
- Logistics
- Apics
- SAP
- Forecasting
- Basic life support

Certifications and Licenses

Registered Nurse (RN)

February 2021

BLS Certification

ACLS Certification

CNA

CPR Certification