

# Rhianna Fagan

## **Registered Nurse**

Palm Coast, FL 32137

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Compassionate Multistate RN, relocating from Florida, seeking opportunity to exhibit exceptional organizational skills and talents in patient relations, education and advocacy; can offer outstanding abilities in assessment, establishing goals, implementing intervention, and evaluating outcomes. Dedicated to patient focused care, with range of clinic and ASC experiences.

Skills : IV Therapy, EMR, Prior Authorizations, e prescribe/phone/fax medications, Patient Education, Patient Scheduling, Phone Triage, Strong Communication, Multitasking, Collaboration.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Registered Clinical Nurse**

Borland Groover - Ponte Vedra, FL

December 2020 to Present

- Perform intake tasks such as recording patient history, symptoms, vitals, medications, and allergies.
- Prepare rooms for in-office exams.
- Schedule procedures and follow-up appointments.
- Submit physician orders (referrals, labs, imaging, clearances, electronic prescriptions, patient records, etc.).
- Complete existing tasks in timely manner.
- Coordinate with hospital/ASC for outpatient procedures.
- Work with clinical staff for coverage, as needed.
- Maintain training and education credits.
- Train new hires.

### **Registered Nurse**

ADVANCED GASTROENTEROLOGY - Port Orange, FL

July 2019 to December 2020

- Plans, implements and evaluates care for patient based on individual, specific patient needs, and according to physician orders.
- Documents care appropriately and fully.
- Maintains and demonstrates current skills and knowledge of intravenous therapy, medication administration, patient assessment, emotional/social support of patients and families, and other needed clinical competencies.
- Telephone interviews of patients prior to procedures, checking charts prior to procedure day.
- Assists with management of patient during procedures.
- Post anesthesia recovery, preoperative nursing assessment, and admission.
- Patient education and discharge planning.

## **Head Cashier**

Lowe's - Palm Coast, FL

June 2016 to April 2017

- Supervise 10+ cashiers during shift.
- Prepare schedule for breaks/upcoming shifts.
- Process internet orders.
- Provide excellent customer service.
- Resolve customer complaints.
- Assist manager on duty with tasks.

## Education

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### **Associate in Nursing**

Daytona State College - Palm Coast, FL

August 2017 to May 2019

### **High school diploma in Health and Human Services**

Emerald Ridge High School - Puyallup, WA

September 2005 to June 2008

## Nursing Licenses

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### **RN**

Expires: April 2023

State: FL

## Skills

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- Scheduling
- Customer Service
- Medication Administration
- Vital Signs
- EMR Systems
- Triage
- ICD-10

## Certifications and Licenses

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### **CPR/First Aid**

### **BLS for Healthcare Providers**

October 2021 to October 2023

## Assessments

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### **Nursing Skills: Clinical Judgment — Expert**

May 2020

Assessing a patient's condition and implementing the appropriate medical intervention.

Full results: [Expert](#)

### **Home Health Aide Skills — Expert**

June 2020

Providing care to patients in a home setting

Full results: [Expert](#)

### **Patient-focused care — Highly Proficient**

January 2022

Responding to patient concerns with sensitivity

Full results: [Highly Proficient](#)

### **Case management & social work — Highly Proficient**

May 2021

Determining client needs, providing support resources, and collaborating with clients and multidisciplinary teams

Full results: [Highly Proficient](#)

### **Protecting patient privacy — Expert**

January 2022

Understanding privacy rules and regulations associated with patient records

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

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References available upon request.