

Attallah Wilson

Eden Prairie, MN 55347

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A Licensed, nationally certified phlebotomist and personal care assistant. 8+ years of experience in customer service. Looking for a challenging position to grow and implement quality patient care.

Authorized to work in the US for any employer

Work Experience

Patient Service Representative

Fairview Health Services - Edina, MN

September 2021 to Present

- Epic system
- Insurance verification
- Improve front desk satisfaction

Customer service / Technical support

AT&T - Eden Prairie, MN

October 2018 to Present

Certified Personal Care Assistant

Accra Care - Hopkins, MN

October 2016 to September 2019

- Med-pass
- Daily routine, Cleaning
- Patient care, Veteran care

Resident Aide

Brookdale Senior Living - Eden Prairie, MN

October 2017 to March 2018

- Documented resident records
- Performed household tasks
- Facilitate activities to engage residents.
- Position residents for comfort

Education

Diploma in Medical billing & coding

Ultimate Medical Academy

2017

Skills

- Friendly, compassionate, reliable. Phlebotomy, Medical terminology, patient monitoring. Catheter skills.
- Medical Coding
- Venipuncture
- Desktop Support
- Experience Administering Injections
- Medical Records
- EMR Systems
- Phlebotomy
- Epic
- Patient Care
- Insurance Verification
- Vital Signs
- Caregiving

Certifications and Licenses

CPR/BLS/ First Aid Certification

Certified Phlebotomist

CNA

Assessments

Basic computer skills — Highly Proficient

July 2019

Performing basic computer operations, navigating a Windows OS, and troubleshooting common computer problems.

Full results: [Highly Proficient](#)

Work style: Reliability — Highly Proficient

September 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Highly Proficient](#)

Medical receptionist skills — Highly Proficient

January 2021

Managing physician schedules and maintaining accurate patient records

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.