

# Jessica Owens

## **REGISTERED NURSE**

New Braunfels, TX 78130

[jessica200617@gmail.com](mailto:jessica200617@gmail.com)

+1 512 644 2893

I am currently seeking an opportunity that will allow me to utilize my nursing knowledge in a manner that correlates with the mission and values of this position.

Authorized to work in the US for any employer

## Work Experience

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### **Assistant Center Manager/Medical Supervisor**

Spectrum Plasma (formerly NuPlasma)

August 2021 to Present

I am currently working two roles. Spectrum Plasma is a registered/licensed blood bank specializing in fresh frozen plasma donations.

Assistant Center Manager duties:

Manage the operations side of the center independently. HR duties includes: scheduling, timekeeping, handling employee welfare and concerns, conflict management and team building. Secure new contracts for supplies, maintenance, and testing labs. Work directly with corporate to ensure center is running efficiently. Create, edit, and implement SOPs for the center. Self taught website editing and analytics. Maintain positive donor relations and social media management. Highly proficient Microsoft Office Suite. Ordered and maintained inventory vital to ensure facility operations and productions. Reinvigorated production by 200% compared to previous year by securing a new lab contract. Develop and led training of new and current employees. Process donor rewards. IT troubleshooting of moderate difficulty. Problem solving skills utilized when events outside of normal operations occur.

Medical Supervisor Duties:

Perform physical exams on donors. Manage/monitor donor reactions. Perform donor screening and registration. Perform chart audits and reconciliation. Perform counseling for abnormal lab results. Review lab results.

AAB Moderate complexity total protein Analyst for center. 100% pass rate for Proficiency Testing for total protein.

### **Utilization Review Nurse**

eviCore healthcare

November 2020 to May 2021

Review medical charts to determine appropriateness of requested medical imaging based on specific insurance requirements.

### **RN**

The Right Step - Wimberley, TX

November 2019 to November 2020

Dual diagnosis drug/alcohol detox and residential treatment facility.

Job Functions: Admission assessments, chart audits and reconciliation, lab draw, injections, medication administration, motivational interviewing.

### **Medical Supervisor**

NuPlasma - San Marcos, TX

August 2017 to July 2019

Plasma donation center.

Perform physical exams on donors. Manage/monitor donor reactions. Perform donor screening and registration. Perform phlebotomy. Perform chart audits and reconciliation. Perform counseling for abnormal lab results. Review lab results.

### **Registered Nurse Surveyor**

State of Texas Department of Aging and Disability Services - Austin, TX

January 2017 to August 2017

Inspect long term care facilities to determine compliance with federal, state, and local laws and regulations.

CMS Certified Surveyor.

### **Registered Nurse**

Marbridge Foundation - Manchaca, TX

September 2016 to January 2017

Charge nurse of the rehabilitation wing of the long term care facility.

### **REGISTERED NURSE I**

SETON HEALTHCARE FAMILY - Austin, TX

July 2016 to September 2016

Nurse Residency Program. Worked on the cardiac telemetry/oncology/stroke unit.

### **Patient Care Technician**

West TN Healthcare - Jackson, TN

November 2015 to May 2016

Assist nursing staff with the care of 10-14 patients

- Obtain vital signs and assist patients with activities of daily living

## Education

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### **MSN in Psychiatric Mental Health Nurse Practitioner**

Walden University

August 2018 to June 2023

### **BACHELOR OF SCIENCE in NURSING**

LOEWENBERG COLLEGE OF NURSING, THE UNIVERSITY OF MEMPHIS-LAMBUTH - Jackson, TN

May 2016

### **ASSOCIATE OF SCIENCE in General Science**

JACKSON STATE COMMUNITY COLLEGE

May 2015

## Nursing Licenses

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### **RN**

Expires: September 2022

State: TX

## Skills

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- Microsoft Office Suite (10+ years)
- Nursing
- EMR Systems
- Medication Administration
- Laboratory Experience
- Hospital Experience
- Experience Administering Injections
- Epic
- Motivational Interviewing
- Behavioral Health
- Employee Orientation
- Crisis Intervention
- Primary Care Experience
- Analytics
- Patient Care
- Phlebotomy
- Vital Signs
- Venipuncture
- Administrative Experience
- Management
- Social Media Management
- Cerner
- Supervising Experience
- Nurse Management

## Certifications and Licenses

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### **BLS for Healthcare Providers**

September 2021 to September 2023

## Assessments

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### **Electronic Health Records: Best Practices — Expert**

July 2019

Knowledge of EMR data, associated privacy regulations, and best practices for EMR use.

Full results: [Expert](#)

### **Medical Terminology — Highly Proficient**

September 2020

Understanding and using medical terminology

Full results: [Highly Proficient](#)

### **Electronic Health Records: Best Practices — Expert**

September 2020

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: [Expert](#)

### **Work Motivation — Proficient**

September 2020

Level of motivation and discipline applied toward work

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.