# Deja Powell

Minneapolis, MN -Email me on Indeed: <u>http://www.indeed.com/r/Deja-Powell/b6d84bb94b4eff0a</u>

I am 25 years old i have been in the customer service field since i started working in 2013, I love taking care of others and using my skills to help others. I also have been working as a caregiver and just recently obtained my CNA.I am a team player who also works great alone. I'm dedicated, reliable and can guarantee to help your company where I am needed the most.

Willing to relocate: Anywhere Authorized to work in the US for any employer

Work Experience

## **CNA - Certified Nursing Assistant**

Enriched Senior Living, LLC - Prior Lake, MN June 2019 to Present

I helped disabled and elderly persons with various day to day activities. I work in individual homes and also does awake overnight. I also work with disabled adults and children.

#### **CSR - Customer Service Representative**

DailyPay Inc - Minneapolis, MN November 2020 to June 2021

Assisted users with setting up or navigating the app.

Csr

Hgs - Peoria, IL October 2015 to July 2019

To take compliments, complaints, and inquiries with McDonald's customers.

to help Venmo customers with their complaints and inquires

### **Retail Banker II**

Woodforest National Bank - Peoria, IL July 2018 to January 2019

I advise and assist with services such as setting up savings accounts, authorising loans and moving money.

### **DSP (Direct Support Professional)**

Comfort Keepers - Peoria, IL July 2013 to October 2016

I went to the homes of our customers and helped with their everyday care. Cooking, cleaning etc...

### **Crew Member**

Hardee's - Peoria, IL June 2013 to July 2014 I took and handed out orders for customers at both drive-thru and front counter. I also operated the register using a pos system.

Education

**High school or equivalent in Collage prep** Dunlap High School - Dunlap, IL August 2012 to May 2016

Certifications and Licenses

driver's license

**CPR Certification** 

## **First Aid Certification**

**CNA** February 2020