

IJEOMA AKU

Roanoke Rapids, NC | (661) 494-5431 | ije.june06@gmail.com

Summary

Compassionate Registered Nurse skilled at developing comprehensive pre and post-treatment plans with patients and doctors for quality healthcare. Committed to patient education and advocacy. Also, a dedicated Customer Service Specialist who provides skills to prioritize and multitask in a fast-paced working environment. Successfully works as part of an interdisciplinary team to reach personal and business goals. Known for successfully handling escalated customer support issues. Current Valid certifications and courses: ACLS, BLS, CPI, PALS and NIHSS certifications, Utilization review, HEDIS and CCM courses.

Skills

- EPIC EMR experience
- Problem solving
- Adaptability
- Time Management
- Critical care experience
- Strong work ethic
- Critical Thinking
- Handling Pressure
- Charting and clinical documentation
- Multi-line phone operations
- Patient scheduling
- Claims processing
- Eligibility review
- Inbound/Outbound Calls
- Client intake
- Data entry
- Empathic communication
- Customer Service
- Leadership
- Motivational Interviewing
- Live Chat
- Transcription
- Documentation review
- Quality assurance
- Managed Care
- Chronic care
- Triage
- Utilization management
- Discharge Planning
- Typing
- Microsoft Word
- Medical Record

Experience

Traveling LTC and Acute care FLOAT Nurse/Case Manager

04/2021 to Current

CND Solutions

Statewide

- Travel to different long term care facilities and acute care hospitals to provide care to populations ranging from older adults to young adults.
- Assisted with case management to promote quality improvement
- Assisted patients with psych, acute and long term illnesses
- Conducted assessments with member/caregiver/provider to obtain information regarding client status, support system, and need for services for care plan development.
- Monitor delivery of services and follow-up with members/caregivers/providers through members face to face.
- Authorize and coordinate referral for services.
- Ensure provider services are delivered without gaps and identify functional deficiencies in plans of care.

Traveling PCU FLOAT Nurse

04/2022 to 05/2022

Lancesoft Inc (Skagit Valley Hospital)

Mount Vernon, WA

- Responsible for providing care for patients in the PCU, MOC, Oncology and ER. Floating to numerous floors to provide care if needed.
- Collaborating with healthcare specialists and reporting changes and Dey printing conditions. Including but not limited to reasoning and interpreting telemetry strips.
- Administered medication, Apply wound care and update patient care plan according to changes in condition.
- Greeted individuals, gathered medical and legal histories and obtained emergency contact information. Answered and logged incoming inquiries via phone, fax and email.

**Traveling Crisis Med Surg-TELE/ Ortho NURSE
AB staffing (Central Washington Hospital)**

**11/2021 to 03/2022
Wenatchee, WA**

- Registered Nurse (RN) position in Washington within hospitals, to provide care to patients who have tested positive for COVID-19.
- Responsible for providing care for patients in the ER, Med-surg and PCU areas. Floating to numerous floors to provide care if needed.
- Administered medication, Apply wound care and update patient care plan according to changes in condition.
- Cross trained as a PPE educator and observer

**CRISIS MED SURG-TELE/PACU Nurse
GardaWorld (Singing River Hospital)**

**09/2021 to 10/2022
Pascagoula, MS**

- Registered Nurse (RN) position in Washington within hospitals, to provide care to patients who have tested positive for COVID-19.
- Responsible for providing care for patients in the ER, Med-surg and PACU areas. Floating to numerous floors to provide care if needed.
- Administered medication, Apply wound care and update patient care plan according to changes in condition.

**Emergency Room/Triage Nurse
Vidant North**

**07/2021- 09/2021
Roanoke Rapids, NC**

- Unfailingly provided emergency medical care to 20+ patients in critical condition per shift in a 28-bed Emergency Room
- Applied expertise in prompt patient condition assessment on patient arrival at the ER during initial phases of acute illness or trauma.
- Monitored ER patients, including alerting physicians or charge nurses to changes in patient status, communicating with patients and their family members in a variety of traumatic situations.
- Performed medical procedures, such as EKG, venipuncture, cardiac monitoring, taking vital signs, urinalysis, UCG testing, or administering medications.
- Assisted organizational efforts by filing, entering data and answering phones. Met or exceeded call speed, accuracy and volume benchmarks on a consistent basis.

**Corrections Float Nurse
Greenville Correctional Facility**

**07/2021- 10/2021
Jarrat, VA**

- Responsible for providing care for patients in the Psych, Infirmary and building units. Floating to numerous buildings to provide care if needed.
- Responsible for direct care of mental health patients, report/update patient behavior status, maintain/document patient care.

References are available upon request

- Assign nurses and support staff to patient care while meeting the daily goals of the units, facilitating nurses' involvement in rounds, assuring that appointments are kept, patient teaching is completed, and staff receive meal breaks
- Provides patient education and/or discharge planning. Records all care information concisely, accurately and completely, in a timely manner, in the appropriate format and on the appropriate forms
- Promotes a therapeutic environment to ensure inmates are treated in a professional, ethical and tactful manner
- Answered phone calls to provide assistance, information and medical personnel access. Scheduled and confirmed patient appointments for diagnostic, surgical and consultation services.

Certified Nurse Aide/ER Tech
Claiborne County Medical Center

05/2020 - 05/2021
Port Gibson, MS

- Monitoring vitals and patient behavior and reporting them to the nursing and medical staff.
- Assessing patient needs of patient and family and reporting to appropriate treatment department
- Preparing each patient room with necessary items like blankets, pillows, medical equipment and bathroom needs.

Certifications And Licensure

- AHA Advanced Cardiovascular Life Support (ACLS) certification
- AHA Pediatric Advanced Life Support (PALS) certification
- AHA Basic Life Support (CPR & AED) certification
- Crisis Prevention Intervention Training (CPI) certification
- NIH Stroke Scale Training & Certification
- HEDIS Course
- Utilization Review Course
- Chronic Care Management Course
- Registered Nurse - North Carolina compact license, #342258
- Registered Nurse- Washington state license RN61244323

EDUCATION

High School Diploma

Adonai Best Educational Center

Bachelor of Science: Nursing

Alcorn State University

References are available upon request