Britney Thorne

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To secure a challenging and responsible career opportunity in a reputable organization, that will allow me to fully utilize my training and skills, expand my learning, and make a significant contribution to the success of the company.

Authorized to work in the US for any employer

Work Experience

Clinical Staff Leader

Vanderbilt University Medical Center - Nashville, TN October 2021 to Present

Assistant Manager on a surgical step down unit. Responsible for 1:1 check ins with cohort members. Ensures compliance with required learning modules. Assists with scheduling staff. Completes performance evaluations and provide coaching when necessary

Nurse Case Manager Senior Analyst

Cigna-Healthspring - Nashville, TN March 2016 to Present

Oversees PTO coverage to ensure all assignments are covered

Accurately completes inpatient authorizations according to CMS guidelines.

Collaborates with peer clinical reviewers, Medical Directors and/or delegated clinical reviewers to help ensure medically appropriate, quality, cost effective care throughout the medical management process. Develops relationships with physicians, healthcare service providers, and internal and external customers to help improve health outcomes for members.

Adjunct Instructor

Nashville State Community College - Nashville, TN August 2020 to May 2021

Managed the implementation of the academic programs. Assigned teaching responsibilities in the medical-surgical clinical area Contributed to the achievement of the missions of teaching, research, and service. Coordinates with clinicians at the clinical site to make student patient assignments. Trained students how to perform duties in the clinical site and answer their questions.

Registered Nurse PRN

Tennova Healthcare - Clarksville, TN July 2019 to September 2020

Coordinate patient care utilizing the nursing process of assessment Operated in the oversight of the plan of care and duties Successfully delegated to other healthcare team members. Contributed to the smooth operation of the nursing unit Applies and implements good public relations while maintaining patient/customer confidentiality and satisfaction.

Staff Development Coordinator

Signature Healthcare - Nashville, TN November 2015 to February 2016

Acted as a lead in the hiring process for facility stakeholders. Collaborated with facility leaders to prioritize clinical education Ensure stakeholders complete required corporate training and in-services. Conduct competency skills on hire and annually

Registered Nurse

Skyline Medical Center - Nashville, TN January 2015 to October 2015

Demonstrate knowledge of human growth and development Promotes customer service initiatives along with facility values Successfully performs skills and procedures within scope of practice

Registered Nurse

Vanderbilt Medical Center - Nashville, TN July 2013 to January 2015

Acquired knowledge to care for care patients receiving a kidney/ liver transplants Assisted patients with peritoneal dialysis as well as activities of daily living. Educated patients on infection control and various procedures

Registered Nurse

Froedtert Hospital - Milwaukee, WI January 2013 to June 2013

Completed care of various patients within the neurology unit. Assessed each individual need of the patient to ensure a patient centered approach Developed appropriate care patient centered outcomes, and evaluated the progress.

Education

Masters of Science in Nursing

Tennessee Technological University Cookeville - Cookeville, TN 2020

Bachelor's of Science in Nursing

Alverno College Milwaukee - Milwaukee, WI 2012

Skills

- Hospital experience
- Nursing
- Case management

- Customer service
- Dialysis
- ADLs
- EMR Systems
- Medication Administration
- Vital Signs
- Medical Records
- Utilization management
- Managed care

Certifications and Licenses

registered nurse

BLS Certification

Assessments

Case management & social work — Highly Proficient

May 2021

Determining client needs, providing support resources, and collaborating with clients and multidisciplinary teams Full results: <u>Highly Proficient</u>

Customer focus & orientation — Highly Proficient

November 2020

Responding to customer situations with sensitivity Full results: <u>Highly Proficient</u>

Clinical judgment — Highly Proficient

October 2020

Assessing a patient's condition and implementing the appropriate medical intervention Full results: <u>Highly Proficient</u>

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.