

Brenisha Bounds

Hardworking, Caring, Always ready to go the extra mile.

Minneapolis, MN

-Email me on Indeed: <http://www.indeed.com/r/Brenisha-Bounds/8aa0a893aa032e39>

Work Experience

CNA - Certified Nursing Assistant

Sharon Healthcare Pines - Peoria, IL

January 2020 to Present

Provide quality resident care to TBI residents. Assist RNs and LPNs with resident needs and care. Electronic charting, one on one care.

CNA - Certified Nursing Assistant

Sharon Health Care Willows - Peoria, IL

November 2021 to February 2022

CSR home agent

HGS Affina - Peoria, IL

March 2019 to November 2020

Provide excellent customer service over a recorded line from home document phone call navigate through dual screen desktop

Cashier/Customer Service

Circle K - Peoria, IL

April 2020 to August 2020

CNA - Certified Nursing Assistant

Generations at Riverview - East Peoria, IL

August 2018 to December 2019

Provide quality residents who would eventually transition back home. Long term care as well. Assist RNs LPNs. Electronic charting.

CNA - Certified Nursing Assistant

Rosewood Care Center - East Peoria, IL

March 2017 to July 2018

Provide quality resident care to a mixture of long term, geriatric, and dementia residents. Paper charting.

Activity Aide/CNA - Certified Nursing Assistant

Morton Terrace - Morton, IL

March 2016 to November 2017

Provide residents with activities throughout the day. Assist residents to and from activities. Provide quality resident care while assisting RNs and LPNs. Paper charting

Customer Service Representative

Hinduja Global Solutions - Peoria, IL

August 2015 to March 2017

Provide quality customer service over a recorded line. Document phone conversations. navigate a desktop computer.

Education

High school or equivalent

Peoria High School - Peoria, IL

August 2011 to May 2015

High school or equivalent

Skills

- Crew Member
- Customer Service
- Fast Food
- Food Service
- Shift Lead
- Team Member
- Shift Supervisor
- Key Holder
- Alzheimer's Care
- Caregiving
- Dementia Care
- Home Care
- Vital Signs

Certifications and Licenses

Driver's License

Certified Nursing Assistant (CNA)

June 2017 to Present

CPR

Assessments

Early Childhood Development — Highly Proficient

December 2019

Knowledge of the development of children ages 0-3 and of ways to foster that development

Full results: [Highly Proficient](#)

Work style: Reliability — Proficient

October 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Nursing assistant skills — Proficient

October 2021

Providing nursing aid to patients using knowledge of relevant equipment and procedures

Full results: [Proficient](#)

Retail customer service — Proficient

November 2020

Comprehending and responding to retail customer needs

Full results: [Proficient](#)

Sales skills — Familiar

March 2021

Influencing and negotiating with customers

Full results: [Familiar](#)

Customer service — Proficient

March 2021

Identifying and resolving common customer issues

Full results: [Proficient](#)

Customer focus & orientation — Familiar

October 2021

Responding to customer situations with sensitivity

Full results: [Familiar](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.