

# Shambulia Terrell

## **Registered Nurse**

Chicago, IL 60617

[sukari421@gmail.com](mailto:sukari421@gmail.com)

+1 708 945 9503

To ensure that the clinical staff functions as a united force to provide exceptional patient care.

Authorized to work in the US for any employer

## Work Experience

---

### **Director of Operations**

Somatus - Chicago, IL

March 2021 to Present

- Tasked with the development and implementation of a national telephonic nurse triage line, developed to recommend the appropriate level of care for members based on their symptoms by utilizing Schmitt-Thompson protocols.
- Developed workflows and managed staff adherence to protocols, best practices, and documentation expectations by performing monthly audits of care team documentation to drive improvements and quality performance and identify coaching opportunities.
- Support data collection, report preparation and material creation for Somatus payor partner meetings including Joint Operating Committees. Collaborates with leadership to track and share data with corporate teams on patient outcome measures and performance against goals.

### **Registered Nurse**

LaRabida Children's Hospital - Chicago, IL

October 2013 to March 2021

- Provide education to parents/caregivers of patients with complex medical conditions. Collaborate with the healthcare team to ensure that families receive all medical supplies, medications, and prescribed services in order to improve patient outcome.
- Assist parents/caregivers in determining the level of care necessary based on the patient's symptoms. Facilitate emergency appointments with a primary care physician when appropriate.
- Functions as part-time charge nurse and delegates responsibilities to a team of medical assistants, ensuring staffing is appropriate based on daily patient volume. Assists with clinic flow as needed. Manage vaccines for the Vaccines for Children program by monitoring supply, stocking appropriate quantities and frequently counting on hand supply, and maintaining appropriate temperatures of frozen and refrigerated vaccines.

### **Registered Nurse - Telephone Triage**

Advocate Aurora Health - Patient Care Express - Chicago, IL

2011 to 2013

- Provided services related to health maintenance such as prescription refills, assistance with durable medical equipment orders, and assistance scheduling appointments as needed.
- Provided patients with medical instructions on treating symptoms at home when appropriate

- Performed telephone assessments and determined appropriate level of care based on symptoms. Facilitated same day appointments with primary physicians when appropriate, and contacted 911 when medically necessary.

### **Registered Nurse, Transitional Care Unit**

Advocate Aurora Health - Trinity - Chicago, IL

2009 to 2011

- Provided care for patients admitted or transferred with acute health concerns requiring close monitoring.
- Titrated various intravenous drips to safely control/manage heart rate, heart rhythm, blood pressure. Also initiated and maintained intravenous sedation when medically necessary.
- Managed unstable patients
- Provided care to ventilator dependent patients
- Monitored patient cardiac function and interpreted ECG. Ensured that patients were continuously monitored, and addressed any ECG changes as appropriate.

### **Team Lead Nurse Supervisor**

Advocate Health Center - Chicago, IL

September 2007 to 2009

- Provided leadership and administrative support to full-time and part-time clinical staff, laboratory assistants, and other professional staff. Delegated tasks to all team members, and ensured that duties were carried out quickly and efficiently
- Provided one on one teaching to diabetic and hypertensive patients. Assisted patients with meal planning, diet modification, and lifestyle changes to provide healthy outcomes. Recommended medication adjustments as needed based on lab results and point-of-care testing.
- Completed annual reports for insurance compliance, ensuring that all appropriate screenings were performed on patients deemed most at risk
- Implemented policies and initiated policy revision when necessary

### **Registered Nurse**

LaRabida Children's Hospital - Chicago, IL

September 2007 to 2008

- Provided care for pediatric patients with a variety of chronic health concerns
- Provided care for tracheostomy and ventilator dependent children. Routinely assessed respiratory status and performed tracheostomy suctioning as needed
- Performed tracheostomy tube changes as indicated
- Administered gastric tube feeds and monitored for adequate urine output.
- Inserted nasogastric tubes and changed gastrostomy tubes as needed. Monitored sites for any irritation or signs of infection. Checked gastrostomy tubes for placement prior to administering enteral feedings.

### **Registered Nurse**

Holy Cross Hospital - Chicago, IL

October 2006 to September 2007

- Carried out all physician's orders timely and efficiently. Delegated orders as appropriate, and ensured that all delegated responsibilities were carried out as instructed.
- Maintained PICC lines and administered all intravenous medications and fluids as prescribed. Removed PICC lines as ordered when no longer deemed appropriate.
- Insertion and maintenance of intravenous access

- Routine collection of venous blood samples from a variety of patients

### **Collegiate Nurse**

Mercy Hospital and Medical Center - Chicago, IL  
May 2005 to March 2006

- Routine collection of venous blood samples from a variety of patients
- Collected urine for urine culture and sensitivity, and urine analysis
- Assisted with patient admissions
- Apply both portable and wall monitors (cardiac) to patients
- Executed EKG's

## Education

---

### **Bachelor of Science in Nursing**

Northern Illinois University - DeKalb, IL  
2006

## Nursing Licenses

---

### **RN**

Expires: May 2022

State: IL

### **RN**

Expires: February 2023

State: CA

### **RN**

Expires: January 2023

State: CT

### **RN**

Expires: June 2022

State: DC

### **RN**

Expires: April 2023

State: FL

### **RN**

Expires: January 2023

State: GA

### **RN**

Expires: June 2023

State: HI

**RN**

Expires: January 2024

State: KS

**RN**

Expires: January 2024

State: LA

**RN**

Expires: January 2023

State: ME

**RN**

Expires: January 2023

State: NV

**RN**

Expires: May 2023

State: NJ

**RN**

Expires: 2023

State: NM

**RN**

Expires: October 2023

State: OH

**RN**

Expires: January 2024

State: OK

**RN**

Expires: October 2022

State: PA

**RN**

Expires: January 2024

State: TN

**RN**

Expires: January 2024

State: TX

**RN**

Expires: January 2024

State: VA

**RN**

Expires: January 2023

State: WA

**Skills**

---

- Nursing
- Nurse Management
- Experience Administering Injections
- Triage
- Medication Administration
- Tube Feeding
- Primary Care Experience
- Epic
- Vital Signs
- Quality Assurance
- Medical Office Experience

**Certifications and Licenses**

---

**BLS**

Present

**Nurse's License**

2006 to Present