

Violeta Jakupi

1104 Chetwood Dr. Carol Stream, IL 60188 | 630-777-9941 | Jakupi.violet@gmail.com

Education

Bachelor of Science – Nursing

Primary Care Community Health Scholar

May 2022 | Marcella Niehoff School of Nursing – Hines, IL

Bachelor of Science - Biology

May 2020 | Benedictine University - Lisle, IL

Skills

Leadership skills that have been demonstrated to advance patient care, patient satisfaction, and safety initiatives to drive holistic care approaches. Skills include but are not limited to:

- Privacy and confidentiality
- Data collection and management
- Patient Assessment and Care
- Professional bedside manner
- Surgical patient care
- Women's health exams
- Newborn care
- Hospice philosophy understanding

Work History

Pharmacy Technician - CVS Pharmacy- Bartlett, IL | August 2017 to Present

- Assist Pharmacist in filling prescriptions each day by locating and dispensing orders precisely
- Verify patient insurance information and process claims; investigate and quickly resolve patient billing concerns
- Establish and maintain patient profiles, including lists of medications taken by individual patients

Volunteer - Northwestern Medicine Central DuPage Hospital – Winfield, IL | August 2018 to May 2019

- Aided nurses in moving patients and providing supplies
- Escorted patients, families, and visitors to their required destinations

Certifications

- Certified by the Pharmacy Technician Certification Board (PTCB)
- CPR

Languages

- Fluent in English & Albanian