



Angela Gonzales

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PROFESSIONAL SUMMARY

Ambitious Board Certified Registered Nurse with exceptional background of performance. Expert in all aspects of patient care with success in working with multidisciplinary teams to create care plans focused on helping patients recover from medical or surgical procedures and manage complex mental disorders. Accomplished in leading unit-based groups to improve delivery of care and patient satisfaction.

SKILLS

- Preventive Healthcare
- Patient Care Assessment
- Nursing Consultation
- Compassionate and Caring
- Creative Problem Solving
- Patient Care Oversight
- Clear Patient Communication
- Blood Draw and Sample Collection
- Treatment Preparation
- Decision Making
- Care Coordination
- Accurate Documentation

WORK HISTORY

REGISTERED NURSE

09/2019 to 06/2021

North Runnels Hospital District | Winters, Texas

- Managed care from admission to discharge.
- Provided direct patient care, stabilized patients and determined next course of action.
- Administered medications via oral, IV and intramuscular injections and monitored responses.
- Taught patients how to improve lifestyle choices, dramatically reducing chance of symptom reoccurrence.
- Led successful team comprised of RNs, LPNs and ancillary staff.
- Administered different therapies and medications in line with physician orders and treatment plan.
- Kept optimal supply levels in treatment rooms, triage and other areas to meet typical patient loads.
- Educated patients and answered questions about health condition, prognosis and treatment.
- Trained new nurses in proper techniques, care standards, operational procedures and safety protocols.
- Updated patient charts with data such as medications to keep records current and support accurate treatments.
- Communicated openly and collaboratively with all healthcare staff to organize successful patient care.

REGISTERED NURSE, FLOAT POOL

05/2004 to 10/2017

Elite Nurse Staffing, Inc. | San Angelo, TX

- Provided direct patient care, stabilized patients and determined next course of action.
- Managed care from admission to discharge.
- Administered medications via oral, IV and intramuscular injections and monitored responses.
- Minimized hospital stays with recovery-centered approaches, reducing average in-patient stay length.
- Evaluated healthcare needs, goals for treatment and available resources of each patient and connected to optimal providers and care.
- Monitored patient condition by interpreting and tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity.
- Provided exceptional care to high-acute patients needing complex care such as ventilator management, extensive wound care and rehabilitation.
- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans.
- Contributed substantially to successful department JCAHO accreditation by consistently operating to highest standards of care.
- Participated in nursing simulation activities, evidence-based practice project implementation and competency development to further nursing education.
- Provided primary customer support to internal and external customers.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.

DEPUTY DIRECTOR PERFORMANCE

05/2000 to 01/2003

IMPROVEMENT/QUALITY ASSURANCE OFFICER

65th Medical Group | Terceira, Lajes Field , Azores, Portugal

- Conducted evaluations to identify weak areas and identify problematic issues while promoting corrective methods.
- Resolved issues efficiently and built excellent client rapport, which led to enhanced customer satisfaction ratings.
- Reported production malfunctions to managers and production supervisors.
- Monitored activities and supporting systems, making sure each met all compliance regulations.
- Implemented new quality assurance and customer service standards.
- Monitored staff organization and suggested improvements to daily functionality.
- Evaluated interactions between associates and customers to assess personnel performance and implement strategies for customer satisfaction

improvement.

EDUCATION



Associate of Applied Science | Nursing
Trident Technical College, Charleston, SC



No Degree | Medical Assisting
Tucson College, Tucson, AZ