

Kendra Keelen

New Orleans, LA 70126

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Patient advocate: Uphold the highest standards of nursing care, professional with a strong work ethic. Problem - solver who works well independently and collectively. Reputation for forging effective working relationship with the public, management, and co-workers at all levels.

- Experienced with excellent patient care and leadership skills
- Currently working as a CCU/ICU/Med-Surg Registered Nurse
- Keen observation, communication, and intervention skills
- Adapt easily to change of environment and work schedule

Authorized to work in the US for any employer

Work Experience

Registered Nurse

East Jefferson General Hospital - Metairie, LA

May 2021 to Present

CCU/ICU/ Med-Surg: MI care and teaching for STEMI and NON-STEMI, Care after cardiac cath, mechanical ventilator care, Arterial line care, lab draws, and interpretation, tracheostomy's care, Heparin drips, Cardizem drips, Jp drains, PRBC, Albumin, FFP, and Plasma transfusions, Immune globulin infusion., Care of COVID patient, administration of sedative medication to vented patients, DKA and HHNS treatment with insulin infusion pump, PICC Midline and PIV maintenance and lab draws, Lab draws, Interpreting labs results Hypo and Hypothermia care, Specimen collection

Former LPN (Licensed Practical Nurse)

Gifted Healthcare Agency - Metairie, LA

September 2016 to September 2021

Multiple Specialty Nursing which include Med/Surg, Hospice, Palliative Care, LTAC, Bariatrics clinic, Bariatric pre and post op care, Oncology, Cardiology, OBGYN, Psych, COVID vaccination, long term and skilled nursing care, Rehab

RN

JeffCare - Metairie, LA

January 2021 to August 2021

COVID Contract, with Psych care and Psych medication administration of weekly, biweekly, and monthly maintenance medication, TB skin test.

LPN (Licensed Practical Nurse)

West Jefferson Medical Center - Marrero, LA

September 2015 to June 2017

Med/Surg, Bariatric, Oncology

Education

Associate's degree in Nursing

Charity School of Nursing - New Orleans, LA

August 2019 to May 2021

Licensed Practical Nurse in Nursing

Delgado Charity School of Nursing - Metairie, LA

August 2012 to December 2013

Bryman College (NEC) - New Orleans, LA

Nursing Licenses

RN

Skills

- Hospice Care
- Nursing
- Medication Administration
- EMR Systems
- Epic
- Vital Signs
- Hospital Experience
- Upselling
- ICU Experience
- Critical Care Experience
- Cerner
- Patient Care
- Phlebotomy
- Ventilator (1 year)
- Infusion (1 year)
- Intake

Certifications and Licenses

BLS Certification

ACLS Certification

LPN

December 2013 to May 2021

RN

May 2021

NIHSS

September 2022 to September 2023

Assessments

Clinical judgment — Proficient

July 2021

Assessing a patient's condition and implementing the appropriate medical intervention

Full results: [Proficient](#)

Electronic health records: Best practices — Expert

July 2021

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: [Expert](#)

Work style: Reliability — Completed

July 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Completed](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

Handle Customer Inquiries

Manage High Volume

Workload

Exceptional Team Player

Excellent Communicator

Prescription refills and prior authorizations

Epic systems trained

LTAC

In home patient care

Timely Follow-up

Positively Impact Business

Performance

Deliver Outstanding

Customer Service

Ensure Procedural

Compliance

Provide Escalation Support

Effectively Trained and
Mentored Team Members
Trouble Shooting/Problem
Solving
Up-Selling/Sales Support
Checking in patients
confirming appointments and
appointment scheduling
Scheduling various
procedures