# Breona King

#### **Customer Service**

Minneapolis, MN

-Email me on Indeed: http://www.indeed.com/r/Breona-King/03ca53d71cfbda36

Breona N. King

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(612) 750-1725

In the interest of exploring employment opportunities with your company, I have attached a copy of my resume for your review. Also, I've written a cover letter to let you know a little about me and why I feel I'd be ideal for the job.

I am a motivated, self-starting, goal-oriented person. Additionally, I am a creative problem-solver, resolve conflicts and exceed goals. Most importantly, I always bring personal integrity, honesty and strong work ethics. Other qualities and qualifications that I can bring to your company include:

Outstanding ability to work comfortably and efficiently with a challenging, changing and high stress environment while exercising flexibility, teamwork and an exceptional aptitude in learning new concepts in a short amount of time.

I would appreciate the opportunity to meet with you personally so that we may discuss my skills and qualifications for your requirements. Thank you for your consideration, I look forward to hearing from you soon.

Sincerely, Breona N. King.

Authorized to work in the US for any employer

# Work Experience

#### **CNA - Certified Nursing Assistant**

North Memorial Urgent Care - Minneapolis, MN May 2021 to Present

I work the NOC shift at a .8 block schedule. It is my responsibility to assist and report to the shift nurse and assist patients with cares and ADLs throughout their stay at the hospital.

## RA

COURAGE KENNY REHABILITATION INSTITUTE - Golden Valley, MN August 2020 to May 2021

I work the overnights shift at a .5 schedule. I make sure that all needs and cares are met and done throughout the night. Also, I do laundry, light cleaning, ADL's, toileting and provide assistance with eating.

## **CNA - Certified Nursing Assistant**

Success Homes - Saint Louis Park, MN March 2019 to August 2020

I work in a home with a total of 4 older females, 2 with epilepsy and prone to seizures, 1 with Down syndrome and early onset Alzheimer's the last 1 is more independent. I am responsible to prepare their food, do their laundry, give their meds, assist with showers and toileting, work on their personal goal with them, and take them on special outings weekly.

## **Pharmacy Technician**

Prime Therapeutics - Edina, MN December 2018 to March 2019

I help decision medication request cases of Blue Cross and Blue Shield clients. Which included conducting outbound calls to doctors/doctors' staff and reviewing faxed applications and paperwork.

## **CNA - Certified Nursing Assistant**

Circle of Life Home Care Anishinaabe - Minneapolis, MN August 2018 to November 2018

I care for residents within their care plan and nurses order. I individualize the care I give to each resident. I always strive to leave them better than I met them with the help of my team.

#### **Admissions Advisor**

SEEK Careers/Staffing - Eagan, MN April 2017 to January 2018

I would reach out to students that inquire about a travel career with The Travel Academy. Then I would assist in the enrollment process.

# **Pharmacy Technician**

Alorica - Eagan, MN November 2016 to April 2017

I would help decision medication requests cases for the clients of CVS. Which included conducting outbound calls to doctors/doctors' staff and reviewing faxed applications and paperwork.

#### **Production Worker**

General Mills - Chanhassen, MN April 2016 to March 2017

I ran my own line which consisted of fast past and quick learning abilities and also was the supervisor and trainer for new hires.

#### **Investory Associate**

RGIS Inventory Specialists - Bloomington, MN January 2016 to April 2016

Count and record data of every piece of merchandise within a store.

#### Recieving/Stock

Burlington Coat Factory - Saint Louis Park, MN March 2015 to January 2016

Unload merchandise and stock onto sales floor.

# **PCA Personal Care Assistant**

Anishinaabe Circle Of Life - Minneapolis, MN January 2015 to March 2015

I would visit the clients home a set amount of hours per week to clean and organize.

#### **Host/Cashier**

Which Wich - Golden Valley, MN January 2014 to December 2014

As Hostess I would greet and seat guests while also addressing any concerns. Maintain the lobby and cashier as needed.

# Education

#### GED in N/A

MCTC - Minneapolis, MN March 2016 to June 2016

#### Skills

- MedHok (Less than 1 year)
- Peoplesafe (Less than 1 year)
- RxClaim (Less than 1 year)
- RxSource (Less than 1 year)
- Time Management
- Microsoft Office
- Data Entry
- Customer Service
- inventory
- Pharmacy
- Cash Handling
- · Microsoft Word
- CNA
- HHA
- TMA (Less than 1 year)
- Alzheimer's Care
- Pharmacy Technician Experience
- Meal Preparation
- Dementia Care
- Conflict Management
- Senior Care
- Medication Administration
- Vital Signs

- Caregiving
- Laundry
- HIPAA
- Patient Care
- Memory Care
- Hospital Experience
- Nursing
- · Medical Billing

## Certifications and Licenses

## **CNA/HHA**

August 2017 to Present

Helping the disabled with dressing, eating, toileting, cleaning home, showering, preparing meals, reminding to take medication, and assisting head nurse.

# **Registered Pharmacy Technician**

March 2019 to Present

I would help decision (PA, QL, ST) medication request cases.

#### **Medication Administration**

April 2019 to Present

Has completed Medication Administration, Part 1. This includes training and a skills evaluation of how to properly administer medications.

# **Certified Nursing Assistant (CNA)**

#### **CPR Certification**

#### Assessments

# **Customer Focus & Orientation — Highly Proficient**

November 2020

Responding to customer situations with sensitivity

Full results: Highly Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.