

Hishay Carter

Certified Nursing Assistant, possessing CPR certification. Empathetic to the needs of patients, especially elderly patients. Works with minimal direction and exercises sound judgment. Communicates with team members to coordinate actions in fast-paced environments.

Brooklyn Park, MN

-Email me on Indeed: <http://www.indeed.com/r/Hishay-Carter/f64eface3a2277d5>

Willing to relocate: Anywhere

Work Experience

CNA - Certified Nursing Assistant

Southview Acres Health Care Center - W Saint Paul, MN

May 2021 to Present

- Communicated with physicians, nurses, and other caregivers to exchange information about patient conditions, treatment plans, and activities.
- Responded immediately to calls from patients for assistance or treatment and alerted medical staff to emergency situations.
- Worked with patients to assure that they participated in exercises and therapeutic activities.
- Worked alongside dining room personnel to ensure that patients received the correct meals and that all residents were able to eat.
- Performed light housekeeping, including cleaning patient rooms and changing sheets on beds.
- Helped residents with daily living tasks including feeding, dressing, and personal hygiene.
- Supported patients with daily activities and attending to personal hygiene, transporting patients, and assisting them in walking and exercising.
- Observed condition of patients by checking on open wounds and existing conditions.
- Disinfected patient rooms, bathrooms, and examination areas to prevent disease spread.
- Documented clinical information in inpatient medical records daily

Package Handler

FedEx Ground - Osseo, MN

September 2020 to Present

- Received all packages and ensured delivery to correct departments and personnel.
- Ensured that boxes were properly stacked without causing damage to products or packaging.
- Sorted cargo according to instructions provided by company guidelines.
- Assisted the Management department with inventory processes, such as data entry and documentation.
- Confirmed all packages were properly accounted for according to company guidelines.
- Worked quickly and efficiently while adhering to safety standards, processing workload with minimal supervision.
- Inspected each package for defects, including damages and improper labels.
- Worked in accordance with company policies and guidelines
- Labeled the containers with identifying information such as storage bins and final destinations.
- Worked in different areas of warehouse floor and at the dock to meet ever-changing needs.

- Moved materials and freight between production areas and vehicles.
- Organized stock from the loading dock to smoothly transport to the correct location.
- Sorted, handled, loaded, and unloaded freight using motorized and manual equipment and by hand.
- Strapped and braced freight to stabilize and prevent shifting or damage to the load.
- Verified correct labels on all pallets stored and brought any defective items to the attention of the floor manager.

Security Officer

American Security - Saint Paul, MN

March 2018 to September 2020

As a level 2 security officer, I was trained in the dynamics of defensive combat. In my role I worked as a Concierge security officer I

- Directed passengers through security processes, clearly explaining policies and procedures to support efficient operations.
- Monitored operations at screening points, including equipment functionality and baggage screening.
- Completed incident reports for management and law enforcement officials.
- Checked and verified validity of travel documents, including identification and boarding, passes.
- Leveraged critical thinking to identify and address potential security threats.
- Drafted communications such as morning briefings, checkpoint logs, and reports.
- Operated metal detectors and x-ray equipment to detect the presence of unauthorized items.
- Completed daily reports outlining regular activities and notable incidents, including theft and property damage.
- Monitored entrances and exits to control access and prohibit entry of unauthorized individuals.
- Brought in and worked with law enforcement, emergency personnel, and firefighters to handle advanced situations.
- Skillfully operated hand-held devices and scanning machinery to complete thorough checks.
- Maintained logs and records of deliveries, shipments, and vendors, both inbound and outbound.

Customer Loyalty Executive

Comcast - Minnetonka, MN

April 2015 to April 2016

As a call center rep I was responsible for retaining new as well as current customers, while providing an excellent customer experience. adding services and branding the company name in services by informing customers of old services and products, new services and products also underling competitive rates and services of other providers, informing the customers of the companies growth and changes modifying customers relations. also handling billing, payment and collection matters. developing long lasting relationships with customers and fellow employees. answering a certain amount of calls per day.

Education

Associate of Science in Healthcare Administration

Colorado Technical University-Online - Colorado Springs, CO

July 2019 to November 2021

Skills

- Guest Services
- Customer Service
- Caregiving
- Management
- Computer skills
- Senior Care

Certifications and Licenses

CNA

CPR Certification

First Aid Certification