BRIANNA GULLATT

25 Rocklinn Drive, Windham, ME · 207.650.3894 briannagullatt@gmail.com

RN with 2 years of experience across ER, Ambulatory Care, Neuro, and Med-Surg with less than 1 year of travel experience. NIHSS and BLS certified.

ME Registered Nurse License Number RN75656 Expires 10/25/2023

CT Registered Nurse License Number 190877 Expires 10/31/2022

EXPERIENCE

JANUARY 2022 - PRESENT

REGISTERED NURSE, ASCENSION

Emergency Department & Urgent Care

-Travel Nursing Assignment

Assess, diagnose, plan, implement and evaluate patients' care; Effectively advocate for ethical and holistic care by partnering in care planning to promote the autonomy, dignity, rights, values and beliefs of those we serve; Foster a learning environment for patient/families, nursing, and other members of the healthcare team including students; Be accountable for safety, identify and correct problems, and integrate evidence, and best practice into nursing care; Lead and coordinate teams, appropriately delegate, coordinate care and collaborate with others as equal members of the inter-professional care team to integrate nursing knowledge.

Skills: *IV placement and management *IV medication administration *Phlebotomy

OCTOBER 2021-DECEMBER 2021

REGISTERED NURSE, St. JOSEPH'S MEDICAL CENTER

Urgent Care Walk In Clinic

-Travel Nursing Assignment

Assess, diagnose, plan, implement and evaluate patients' care; Effectively advocate for ethical and holistic care by partnering in care planning to promote the autonomy, dignity, rights, values and beliefs of those we serve; Foster a learning environment for patient/families, nursing, and other members of the healthcare team including students; Be accountable for safety, identify and correct problems, and integrate evidence, and best practice into nursing care; Lead and coordinate teams, appropriately delegate, coordinate care and collaborate with others as equal members of the inter-professional care team to integrate nursing knowledge.

Skills: *Phlebotomy

May 2021- September 2021

REGISTERED NURSE, CATHOLIC MEDICAL CENTER

Comprehensive Neurological Care

-Travel Nursing Assignment

Triage telephone calls with knowledge base/scope of practice to support the various types of patient population and service; Coordinate appropriate follow up for post-discharge patients; Care coordination with primary care and other specialities as needed; Complete nurse visits for injections; Support clinical team with rooming, medication inventory management and procedure set ups; Complete prior authorizations (and appeals as needed) for medications, procedures and medically necessary testing; Develop, implement, and follow up on nursing plan of care with reference to patient's age, gender, culture, community and family resources, barriers, and readiness for adherence; act as clinical lead to assist medical assistants, PSR; de escalate and collaborate with patients to resolve concerns regarding practice policies and care concerns.

March 2020 - September 2021

REGISTERED NURSE, MARTIN'S POINT HEALTH CARE

Family Medicine & Internal Medicine

Coordinate with internal providers, external specialty providers, community-based health care resources, urgent care centers and/or hospitals to maintain continuity of patient care; performs independent patient assessment to determine the level and urgency of specialty/primary care services, including clinical triage utilizing standard protocols for disposition; provides education regarding specialty diagnosis, procedures, medications, risk factor modifications, exercise prescription and follow up activities/care to patients and/or family members by phone, portal communication or face to face; coordinates with the team patients identified with gaps in care and strategizes on appropriate action to facilitate closure, partners collaboratively with providers, clinical support, patient service representatives, clinical quality specialist RN's and the population health nurses to support and improve quality

outcomes and care navigation and to address gaps in care; triage telephone calls applying standard protocols for disposition, i.e., schedule an appointment, refer to urgent/emergency room, or offer home advice (knowledge base/scope of practice to support the various types of patient population and services: OB/GYN, Pediatrics, Family Practice, Internal Medicine, Surgical, Cardiac); Develop, implement, and follow up on nursing plan of care with reference to patient's age, gender, culture, community and family resources, barriers, and readiness for adherence

COVID Vaccine Clinic

preparation and administration of vaccine; triage and observation of patients *multiple peer and leadership recognitions for flexibility, team work and quality of care

JUNE **2019-S**EPTEMBER **2020**

PATIENT ACCESS, MAINE MEDICAL CENTER

check patients in, complete registrations, follow up on account work to insured accurate and timely billing; escort patients to procedure floors; coordinate with clinical staff to ensure proper consents are signed prior to treatment on elective/non emergent patients. Quickly cross trained to be able to float across the department and assist with staffing deficits in Emergency Room and Urgent Care.

JULY 2015- SEPTEMBER 2016

BILLING SPECIALIST, MARTIN'S POINT HEALTH CARE

prioritize and work through outstanding AR to minimize revenue loss; assist with incoming patient calls and payments; research and resolve insurance and patient overpayments; review denials and determine necessary action; work with patients to resolve concerns and problems; partner with patients to maximize self pay balances due to the organization; partner with sites/PSR managers to resolve billing related trends; work with collections agency in handling disputes

APRIL 2014-JULY 2015

MEMBER SERVICES & PROVIDER INQUIRY REPRESENTATIVE, MARTIN'S POINT HEALTH CARE

Phone based inquiries from both insureds and providers; provide benefits, eligibility, claim status, review processed claims and explain why they processed as they did, review for needed corrections/adjustments, web based portal assistance; assist in resolution of escalated member and provider issues in a timely manner, maintain quality & professional standards.

- *Consistently exceeded quality metrics
- * Multiple customer recognitions for efficient and professional resolution of continuing issues

EDUCATION

2019

A.S. Nursing, Southern Maine community college

Clinical Experience:

-2016; St. Joseph's Rehabilitation + Residence

Long Term Care + Skilled Nursing Facility

-2017-2019; Maine Medical Center

Med-Surg (R6, R1, P3CD), Labor + Delivery, Mother- Baby and Prenatal Care

-2019; Biddeford Middle School

Pediatric + School Nursing -2019; Spring Harbor Hospital

Pediatric Psychiatric Unit

SKILLS

- Critical Thinking
- Problem Solving
- Triage
- BLS Certified
- Maintaining confidentiality
- Communication
- Maintaining Patient Safety

- Clinical Decision Making
- Experience with EMR: Athena, Epic, Allscripts
- Time Management
- Stamina
- Teamwork and Dependability
- Upholding Professional Ethics

REFERENCES AVAILABLE BY REQUEST