

Zarah Hardy

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A problem solving, detail oriented, seeking position as an RN to match the training, education and my skills. Good written and verbal communication skills, flexible, with integrity and good teamwork.

Work Experience

Customer Service Representative

Qualfon Philippines Inc. - Cebu City
July 2009 to March 2016

More Complex Issues on Our Company Products

December 2010 to March 2012

- March 2012- March 2016: Promoted as level 3 on the same job handling managerial calls as part of our escalation team

Outsourcing

July 2009 to December 2010

representative and helped customers with technical problems on cellphones gadgets, internet and connections issues.

Summer Camp Teacher

M&M ESL - Cebu City
April 2009 to June 2009

- Teaching Korean students who came to the Philippines to learn English as a second language
- Developed good communication skills and patience towards students

Education

Bachelor of Science in Nursing

University of the Visayas, College of Nursing - Cebu City
June 2005 to April 2009

Skills

- Critical thinking Creative problem solving Teamwork skills Customer service skills Communication skills Professionalism Strong work ethic
- Continuity of care
- Strong interpersonal skills
- Preventative care strategies
- Emergency response

- English, read and write
- Tagalog, read and write
- Bisaya, read and write

Certifications and Licenses

AED Certification

PALS Certification

BLS Certification

RN

IV Certification

ACLS Certification

CPR Certification

Assessments

Clinical judgment – Proficient

March 2022

Assessing a patient's condition and implementing the appropriate medical intervention

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.