

Jodelle Nzokou

Silver Spring, MD 20906

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Authorized to work in the US for any employer

Work Experience

admission nurse/ case manager

Holy Cross Hospital - Silver Spring, MD

October 2021 to Present

- Assesses patients patient eligibility for hospice admission and completes the admission
- responsible for the client assessment, care planning, therapeutic intervention, and overall supervision of client care and outcomes
- collaboration with the physician and other Hospice team members anticipates and manages patient's symptoms
- assists in identifying pt/family/caregiver grief/loss issues and assists in implementing the Hospice plan of care. Provides functional support to Hospice Aides and LPN/LVNs as needed

Disease Management Nurse

HSCSN - Washington, DC

June 2021 to December 2021

- Provides assessment, disease management, education, training, and other clinically based activities to coordinate care among providers, clients, and the community.
- Makes adequate contact with clients with a focus on behavioral goal setting and member-centered support planning. Identifies client resource needs, provides information on possible resources to clients, and makes referrals for clients.
- Collaborates with other health care providers to review actual and proposed medical care and services against established coverage guidelines review criteria.
- Manages network participation, care with specialty networks, care with medical providers, and transfers to alternative levels of care using knowledge of benefit plan design.
- Recommends services for clients using care alternatives available in the community for diabetes, asthma, ADHD management

Employee Health Nurse

George Washington University Hospital - Washington, DC

July 2020 to March 2021

- Acts in the role of supervisor & vaccinator for COVID-19 clinic
- Provides COVID-19 vaccine education and post vaccine symptom follow-up via hotline
- Responsible for all pre-employment screening, annual health assessments, vaccine administration, management of potential blood & body fluid exposures, and employee illness
- Provides employees information on quarantine requirements and updated CDC guidelines
- Evaluates effectiveness of infection prevention and control plan annually

- Provides health and wellness education, skilled in phlebotomy, specimen collection, and use of electronic medical records

Utilization Review Nurse

Medstar Washington Hospital Center - Washington, DC

July 2019 to July 2020

- Perform clinical system review to measure issues that affect reimbursement for patients
- Utilize pre-approved criteria and guidelines to validate medical necessity of continued stay and appropriateness of treatment and discharge planning
- Communication with third party payors
- Proficient in medical record review
- Provide accurate and complete documentation with rationale used to approve request
- Ability to multitask between computer and multi-line phone requests
- Develop and manage care coordinated plans for patients
- Deliver quality care services to patients in their place of residence
- Serves as a clinical resource for referral sources and patients/family members
- facilitates end of life conversations and decision-making with the family or caregiver.

Medicine and Behavioral Health Nurse

Medstar Washington Hospital Center - Washington, DC

February 2017 to July 2020

- Extensive knowledge of medicine & behavioral health medications
- Experience working with HER
- Mentors and trains new-graduate nurses
- Strong verbal and written communication skills
- Self-paced and detail-oriented
- Proficient in time management and organization
- Makes use of critical thinking skills
- Practices within hospital policy and HIPAA guidelines
- Experienced with psychiatric patients and medicine patients (wound care, de-escalation, diabetes, CKD etc.)

LICENSE

Education

Bachelor of Science in Nursing

Stevenson University - Stevenson, MD

May 2016

Nursing Licenses

RN

Expires: March 2022

State: MD

RN

Expires: July 2022

State: DC

Skills

- Behavioral Health
- EMR Systems
- Laboratory Experience
- Medication Administration
- Infection Control Training
- Medical Records
- Nursing
- Attention to Detail
- compact license
- Utilization review
- Case management
- consultant
- med/surg
- Phlebotomy
- Epic
- Medical Imaging
- Experience Administering Injections
- Patient Care
- Vital Signs
- Triage

Certifications and Licenses

BLS Certification