# MIKAYLA WILSON

Student Nurse

#### Contact

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LinkedIn

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**Online Resume** 

https://zety.com/profile/mikayla-wilson-123/752

#### Skills

Staff Scheduling

Excellent

Operations

Excellent

Staff Management

Excellent

Retail merchandising

Excellent

Exceptional time management skills

Excellent

Safety processes and procedures

Excellent

Team leadership and coaching

Excellent

Staff training and development

Excellent

# **Work History**

Apr 2020 – Feb 2021

#### **Fulfillment Center Associate**

Amazon, Troutdale, OR

- Run "High Quantities" department, including problem solving missing items from orders, picking from inventory, and creating shipping labels.
- Train current & new employees how to run department efficiently and accurately.
- Checked inventory and selected products from specific locations based upon availability.
- Prepared orders by processing requests, pulled materials from warehouse, packed boxes and prepared shipments.
- Disposed of damaged or defective items or coordinated returns to vendors for covered items.

Reason for leaving: Attending nursing school

 $Jan\ 2019-$ 

Jan 2020

### **Assistant Store Manager**

Carter's, Clackamas, OR

- Traveled to other store locations for long periods of time to set up new stores or retrain team to follow policies.
- Promoted professional growth and facilitated talent development of each assoc. to drive performance excellence.
- Interviewed, hired, and trained staff associates and equipped to comply with company policies and procedures.
- Provided weekly work schedules to employees to accommodate business demands and vacation requests.
- Conducted weekly staff meetings to motivate staff members, address concerns and questions, plan improvements, and evaluate progress toward goals.

Reason for leaving: Finish Bachelor's degree; schedule conflict

Aug 2016 – Jan 2019

# **Part-Time Supervisor**

Carter's, Clackamas, OR

- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows.
- Developed training, task and process guidelines and communicated clear and concise directions to employees.
- Maintained compliance with company policies, objectives, and communication goals.
- Identified individual employee's unique work styles and adapted management methods.
- Evaluated employee performance and coached and trained to improve weak areas.

Mar 2016 – Aug 2016

#### Sales Associate

Carter's, Clackamas, OR

- Engaged with customers to effectively build rapport and lasting relationships.
- Provided positive first impressions to welcome existing, new and potential customers.

#### **Education**

Mar 2021 – Current (Graduate March 2022)

## **Bachelor of Science: Nursing**

Drexel University - Philadelphia, PA

#### Clinical Rotations 10 weeks at each location (630 hours)

- Casa Del Carmen Population Health
- Delaware County Memorial Hospital L&D, Post-partum, and Nursery/NICU
- Einstein Medical Center Philadelphia Mental Health
- Fox Chase Cancer Center Surgical Step-Down Unit
- Holy Redeemer Hospital Telemetry
- Jefferson Bucks Hospital Med-Surg/Telemetry
- Moss Rehab Physical Rehabilitation
- Penn Presbyterian Medical Center Telemetry
- St. Christopher's Hospital for Children PICU and Endocrinology & Diabetes

Sep 2018 – June 2020

## **Bachelor of Science: Psychology – GPA 3.37**

Portland State University - Portland, OR

Sep 2016 – June 2018

Mar 2024

# Associate of Arts: Transfer Degree - GPA 3.14

Clackamas Community College - Oregon City, OR

## **Certifications**

Jan 2021 – AHA Basic Life Support – 215508278538

Jan 2022 – Advanced Cardiovascular Life Support

## Volunteer

#### Med/SURG Volunteer Willamette falls providence hospital

Oregon City, OR 2014-2016

- Assist the nurse with duties that include restocking patient cabinets, updating patient files and boards, changing beds and discharging patients.
- Collaborated with members of patients' healthcare team to deliver appropriate level of care.

#### Kid ZONE volunteer – energy events

Vancouver, WA 2012-2020

- Volunteered with groups and organizations to help make measurable differences for program recipients.
- Used strong interpersonal communication skills to convey information to others.
- Encouraged donations by supporting community fundraising events and campaigns.
- Greeted visitors and answered questions about program, requirements, and opportunities.