Brittany Lewis, BSN, RN

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SUMMARY OF QUALIFICATIONS

- Compassionate, dedicated, meticulous, and reliable Registered Nurse with 7 years direct patient care experience, 3+ being in an acute care setting.
- 14 Years Customer service and Management experience
- Performs well in high pressure, fast paced environments.
- Experienced interacting at all levels of an organization and understands the necessity of teamwork and prioritization
- Able to resolve conflicts independently with high patient/client satisfaction
- Proven ability to motivate others to work as a team through delegation to meet or exceed standards
- Remains calm in high stress situations
- Stamina and the ability to think quickly
- Proficient in multiple charting software systems: SCM, Epic, Kinnser, Azalea
- Proficient in Microsoft Office with certification in Excel and PowerPoint

EDUCATION

Bachelor of Science Degree, Nursing 2015

West Coast University, Ontario, CA

LICENSURE & CERTIFICATIONS

BLS (American Heart Association NIHSS-A (Stroke Certified) Management Certificate (Sigma Theta TauP) FEMA Expires July 2023 Expires June 2023 August 2015 February 2015

EMPIRE MEDICAL TRAINING CERTIFICATES 2020

Botox Cosmetic, Xeomin, Dysport for aesthetic enhancement Dermal Fillers for Aesthetic Enhancements PRP Training for Aesthetics/Joint Joint, Extremity, Non Spinal Injection Course ACP & Stem Cell Therapies for Pain Management

PROFESSIONAL EXPERIENCE

Registered Nurse- Home Health

November 2020 to Current

Kaiser Permanente

- Coordinate and manage all aspects of care for patients in the home setting.
- Care for diverse populations using an interdisciplinary team approach to provide the highest level of care to achieve optimal patient outcomes.
- Provide extensive education on disease process and management to patients and caretakers.
- Collaborate weekly with Physicians on POC and make appropriate changes to POC as needed.
- Revise the plan on ongoing basis based on patient condition and evaluation of progress
- Serve as a leader of the healthcare team; delegate tasks appropriately, and demonstrate appropriate accountability
- Develop and/or contribute to the individualized plan of care that reflects assessment, planning, implementing, and evaluating the outcomes of that plan

Registered Nurse-Home Health

September 2018 to December 2020

Salus Home Care Services

- Coordinate and manage all aspects of care for patients in the home setting.
- Care for diverse populations using an interdisciplinary team approach to provide the highest level of care to achieve optimal patient outcomes.
- Provide extensive education on disease process and management to patients and caretakers.
- Collaborate weekly with Physicians on POC and make appropriate changes to POC as needed.
- Provided accurate timely documentation for Medicare, Medicaid, and Private insurance patients to ensure proper payment.
- Trainer for all newly hired RNs, ensuring competency and patient safety.

Registered Nurse- Advanced Brain and Spine (Neuro/Tele) -

Hoag Memorial Hospital

May 2016 to July 2019

- RN specializing in all neurological illnesses and brain/spinal injuries.
- Provide direct patient care utilizing the nursing process based on research and evidence based outcomes to meet patient care needs.
- Collaborate with other disciplines of the health care team to ensure the delivery of safe, timely and appropriate quality patient care.
- Projects an image of professionalism in communication, appearance and conduct at all times.
- Embody the mission and vision of the Hoag organization to continually improve patient care and outcomes.
- Completed preceptor course requirements and prected newly hired RNs for a 13 week preceptorship. Ensuring proper training and competencies.

Registered Nurse- Ageless Men's Health -

October 2017 to January 2019

- RN specializing in hormone replacement therapy for men.
- Worked closely with PA's and MD's to coordinate appropriate care for each patient.
- Independently assess each patient and document symptoms of low testosterone.

- Educated each patient on the benefits of hormone therapy and hormone therapy regimen.
- Draw labs and administered all injections for over 400 patients weekly.

<u>Registered Nurse-</u> MedX Dermatology

January 2016 to June 2017

- Independent direct patient care with laser procedures.
- Assist Dermatologist in dermatology and cosmetic procedures.
- Assess patient knowledge and do all teaching.
- Discuss patient concerns and interest and suggest cosmetic solutions.
- Familiar with a wide range of cosmetic procedures and machines.
- Ensure proper documentation on every patient.

Field Clerk- Venoco Inc. Natural Gas & Oil Company

August 2008 to August 2011

- First point of contact for vendors, contractors and future investors.
- Accounts Payable, ensuring all vendors were paid correctly and in time specified. Paid hundreds
 of invoices totaling millions of dollars each month. Making sure all charges were split and billed to
 the appropriate royalty owner and/or Investors due to the percent of interest in the natural gas
 well.
- Built projects and databases for our oil or gas well records, including complications, production test, perforation intervals, core analysis and well specific characteristics.
- Managed the transfer of data between software packages and operating systems.
- Managed over 250 gas well records and filing systems.
- Controlled 90 company vehicles, keeping them current on tags and monthly maintenance checks.

RESTAURANT EXPERIENCE

I worked in the service industry for 12 years. I found that my love for people and ability to relate to them has helped me excel in this field. Although I worked at multiple restaurants the experience gained was similar.

- Certified to train new team members for all positions: Server, Sales support, Host and Expediter.
- Ensure customer satisfaction, making their experience pleasant and memorable.
- Handle all guest needs quickly and efficiently putting them in the driver's seat.
- Able to handle many tasks at once maintaining the same level of excellence for each task.
- Recognized for customer service skills, guest problem resolution, and exceeding guest expectations.

SERVER

Yard House

December 2012 to December 2014

Ensured guest satisfaction and needs.

Katsuya San Diego & Laguna Beach SBE Inc.

December 2011 to December 2012

- Fine Dining service and sales.
- Ability to handle VIP tables with professionalism and poise.
- Thorough knowledge of Japanese food and culture.

Red Robin Gourmet Burgers

• Mid Manager, Server, Trainer

June 2003 to June 2013

COMMUNITY INVOLVEMENT

Hope For The Heart Homeless Ministries
Church Leader
NNBA-National Nurses Business Association Member
November 2019
AACN – American Association of Critical-Care Nursing
ANA – American Nurses Association
January 2013