

Juanita Joseph

Beloit, WI 53511

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+1 608 367 2595

- Dedicated and compassion nursing student that is skilled at learning new concepts quick and working well under pressure. Highly organized, with the ability to efficiently multitask with excellent interpersonal skills.

Authorized to work in the US for any employer

Work Experience

Licensed Practical Nurse

July 2019 to Present

- Provide quality palliative and end of life care to hospice patients
- Maintain confidentiality regarding patient health care and documentation
- Provide care that was consistent with the nurse instructions
- Report necessary information to the patient case manager nurse

Customer Relation Representative

Grainger

November 2014 to August 2019

- Effectively managed a high-volume of inbound customer live chats via computer, email, and/or inbound calls
- Assist customers in processing sales orders, purchase orders, return authorizations, and other inquiries
- Provide accurate technical information regarding products on Grainger website

Certified Nurse Assistant

Zionsville Meadows

August 2012 to December 2013

- Follow directions delegated by nursing staff
- Assist residents with daily living activities
- Monitor patient intake and output

Education

Associate Degree in Nursing

Blackhawk Technical College

May 2022

Diploma in Nursing

Blackhawk Technical College

June 2021

License/Certification in Nursing Assistant

Blackhawk Technical College

August 2010

Skills

- Caregiving
- Case management
- Home care
- Sales
- Customer service
- Hospice care
- CPR
- Organizational skills

Certifications and Licenses

LPN

April 2023