

## **KIRSTEN D. BROWN**

**Fort Polk, LA 71459 (Moving to Las Cruces New Mexico 05/15/2022) • 614-329-8790 •**  
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### **REGISTERED NURSE-**

12+ years of clinical nursing experience providing excellent customer service and patient care. Skilled in time management, scheduling, and medical work in fast-paced, deadline-driven environment. Performs well under pressure in critical environments. Highly skilled with multiple medications, drips, and monitoring patients for adverse reactions. Monitors and evaluates patients, coordinates with physician and case management when needed. Able to identify patient needs and knowledge, applies teaching to patient when needed. Adept at producing memos, reports and skilled with quick efficient charting practices. Strong management, organization, and communication skills. Registered Nurse with management and leadership experience. B.S.N. degree, currently pursuing master's degree with a focus in Health Care Leadership. Current Group Fitness Instructor through American Council of Exercise.

**Expertise Summary:** Case Management, ICD-10 Coding, Medicare/Medicaid billing, OASIS, Management; Hospital Database Audits; Personnel Audits; Correspondence/ Social Media Management; Customer Service/ Customer Relations.

**Computer Skills:** Microsoft ® Office, Kinnser medical database, Adobe, Essentris ® medical database, CHCS ® medical database, AHLTA® medical database, MEDHOST® database.

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### **PROFESSIONAL EXPERIENCE:**

**CLINICAL MANAGER/QUALITY ASSURANCE** **05/2019-Present**

**Vernon Home Health**, Leesville, LA

Clinical Manger of 6+ RNs, 8+ LPNs and Home Health Aides with a patient load of 75-250 plus patients. Provided continuing education for all employees. Quality assurance for all charting as well as ICD-10 coding. Facilitated all communications between patient and provider as well as other clinical staff. In charge of accepting referrals for all incoming patients.

**EMERGENCY DEPARTMENT REGISTERED NURSE (PRN)** **9/2019-05/2021**

**Byrd Regional Hospital**, Leesville, LA

Delivered safe, high quality nursing care in the Emergency Department setting. 3-5 patients in 10 bed ED. Rural hospital, only hospital within Vernon Parish. High acuity. Excellent performance under pressure in life or death situation environments such as care to trauma patients. Excellent triage skills using the ESI scale.

**PEDIATRIC CLINIC RN TEAM LEAD** **11/2015-03/2017**

**Martin Army Medical Center**, Fort Benning, GA

Managed 8 LPNs and supervised the care of 1,000+ empaneled patients of 5 providers while providing comprehensive nursing care within the standards of the Department of Primary Care. Unit skill builder; provided in-services using PowerPoint 2x per month for 22 nurses within the pediatric clinic. Help manage and provide care for children's summer health screenings. Facilitated in-house consultations and referrals. Telephonic triage and care to patients between 1 day to 18 years old. Received commander's

award for Civilian Service for “gong above and beyond everyday tasks”. Liaison between clinic, hospital and state for Newborn Health Screenings

**EMERGENCY DEPARTMENT RN/CHARGE NURSE**

**02/2015-11/2015**

**Martin Army Medical Center**, Fort Benning, GA

Delivered safe, high quality nursing care in the Emergency Department setting. Management of 5-7 staff as Charge Nurse, assigned 25% of shifts. Excellent triage skills using the ESI triage scale. Excellent performance under pressure in life or death situation environments such as care to trauma patients. Critical Care Nurse Certified by AACN. Department scheduler for RNs and LPNs.

**CRITICAL CARE RN (Captain US ARMY)**

**05/2013-10/2014**

**Madigan Army Medical Center**, Joint-Base Lewis McCord, WA

Managed care of 2 patients on a 10-bed intensive care unit floor. Charge Nurse of 7-14 staff for approximately 30% of all scheduled shifts. Coordinator of employee in-service committee. Lead palliative care nurse. Oriented 2 new RNs and mentored 5 Practical Nurse Course Students and one RN Nurse Student. Researched, wrote, and incorporated a new ICU Same Page Conference Protocol; a nurse-initiated multidisciplinary meeting to increase communication between the ICU and Surgical MD teams. Created charting page in Essentris®. Assisted with planning, development, and execution of 2014 Nurses’ week, raising \$13,762.50 in funds to support Madigan Army Medical Center Nurses

**CARDIAC-STEP DOWN UNIT RN (1<sup>st</sup> Lieutenant US ARMY)**

**08/2012-05/2013**

**Madigan Army Medical Center**, Joint-Base Lewis McCord, WA

Managed care up to 4 patients on 20 bed intermediate care floor. Charge Nurse of 5-16 staff for approximately 25% of all scheduled shifts. Clinical and educational resource nurse for staff. Infection Control Auditor.

**MEDICAL-SURGICAL RN (2<sup>nd</sup> Lieutenant US ARMY)**

**11/2010-08/2012**

**Madigan Army Medical Center**, Joint-Base Lewis McCord, WA

Managed Care of up to 5 patients on 32 bed medical surgical floor. Management of 5-16 staff as charge nurse for approximately 50% of all scheduled shifts. Leader of in-services and infection control team. Preceptor to 4 new RNs and 4 nursing students. Obtained American Medical-Surgical Nursing Certification, CMSN-BC. Elected by peers as the Co-Chair for the Unit Practice Council

**EDUCATION:**

2006-2010	Bachelors of Science in Nursing Xavier University, Cincinnati, OH
2019-2021	Masters of Science in Nursing, Leadership in Healthcare Systems Masters In Business Administration, Leadership Grand Canyon University, Phoenix, AZ

**LICENSE:** Louisiana Board of Nursing (208257). Multistate. Expires 1/31/2025

**CERTIFICATIONS:** Basic Life Support (BLS), American Heart Association, Expires 03/2024

**REFERENCES:** Available upon request