

# David Ngo

**Registered Nurse - CA BRN License # 95128981**

Santa Ana, CA 92704

[david.dvngo@gmail.com](mailto:david.dvngo@gmail.com)

+1 714 478 4313

Dedicated and energetic healthcare professional with over 8 years of experience in healthcare quality assurance/performance improvement seeking a position to build a solid nursing foundation to bridge the gap between quality improvement and patient care.

Authorized to work in the US for any employer

## Work Experience

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### **Charge Nurse, RN - Medical Surgical/Telemetry**

Foothill Regional Medical Center - Tustin, CA

October 2020 to Present

- Oversee daily functioning of the unit directing admissions discharges and general patient flow.
- Assign nurses and support staff to patient care while meeting the daily goals of the units facilitating nurses involvement in rounds assures appointments are kept family teaching is completed and that staff receive meal breaks.
- Maintain patient care consistent with the missions value and operating principles of the department of nursing and the hospital.
- Support the patient s healthcare team as an advocate for the patient and their family
- Participate in hospital committees and task forces as requested.

### **Medical Surgical / Telemetry Staff RN / Clinical New Grad Preceptor / Relief Charge Nurse**

Foothill Regional Medical Center - Tustin, CA

October 2018 to Present

Medical Surgical / Telemetry Staff RN / Clinical New Grad Preceptor / Relief Charge Nurse

- Determined the clinical needs of a diverse population.
- Worked collaboratively with a wide range of healthcare professionals to plan patient care.
- Educated patients on their disease, treatment, and tailored specific care plans to enhance patient quality of care and promote a positive health outcome.
- Occasional Relief Charge Nurse supervising 8-10 staff nurses.
- Function as a preceptor in the training and development of new staff nurses.

### **Medical Surgical / Telemetry Staff RN**

South Coast Global Medical Center - Santa Ana, CA

March 2018 to July 2019

- Determined the clinical needs of a diverse population.
- Worked collaboratively with a wide range of healthcare professionals to plan patient care.
- Educated patients on their disease, treatment, and tailored specific care plans to enhance patient quality of care and promote a positive health outcome.

## **Quality Review Coordinator/Stroke Program Coordinator/Peer Review Nurse/ Data Analyst**

KPC Healthcare - Chapman Global Medical Center  
June 2012 to March 2018

June 2012 - March 2018

KPC Healthcare - Orange County Global Medical Center

KPC Healthcare - Anaheim Global Medical Center

KPC Healthcare - South Coast Global Medical Center

KPC Healthcare - Chapman Global Medical Center

Quality Review Coordinator/Stroke Program Coordinator/Peer Review Nurse/Data Analyst - Quality Management Department/Risk Management Department

Oversee the data collection, data aggregation and analysis, report generation, peer review and distribution for the Quality Management and Risk Management Departments for KPC Healthcare. Duties include, but not limited to:

- Internal and external data requirements such as California Department of Public Health, Center of Excellence Health Plans, The Joint Commission and Centers for Medicare and Medicaid Services.
- Facilitated problem solving of QAPI issues and conducted hospital rounds to evaluate compliance with regulatory standards and recommend staff actions on compliance with current standards.
- Coordinated Primary Stroke Certification (PSC) for Chapman Global Medical Center & South Coast Global Medical Center. Accreditation granted as Primary Stroke Center effective May 2018.

## **Executive Assistant and Staffing Coordinator**

KPC Healthcare - South Coast Global Medical Center  
May 2008 to June 2012

Executive Administrative Assistant & Staffing Coordinator - Nursing Administration, Quality Management/ Risk Management, Medical Staff, and Employee Health Departments

Under the direction of the COO/CNO and collaboration with other senior hospital leaders, oversee the coordination, implementation and follow-up on deliverables related to Nursing Administration, Quality & Risk Management, Infection Control, Employee Health and Medical Staff for South Coast Global Medical Center.

### **Key Responsibilities**

- Provided general administrative support to the Quality/Risk Management department with Quality Improvement projects such as Housewide Performance Improvement data collection, National Patient Safety Goal data collection, Joint Commission Measure of Success data collection and reporting, CDPH Data collection and monitoring, risk occurrence reports, Core Measure data abstraction and other various Quality/Risk related spreadsheets, database and projects.

## **Education**

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### **Bachelor of Science in Nursing**

Western Governor's University  
2019 to 2020

## **Associates Degree in Science**

CNI College - Orange, CA

2015 to 2017

## Nursing Licenses

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### **RN**

Expires: February 2023

State: CA

## Skills

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- EMR Systems
- Infection Control Training
- Medication Administration
- Quality Assurance
- Quality Management
- Nursing
- Data Collection
- Hospital Experience
- Nurse Management
- Personal Assistant Experience
- Employee Orientation
- Supervising Experience
- Patient Care
- Nursing
- Nursing

## Certifications and Licenses

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### **BLS Certification**

April 2020 to April 2022

AHA BLS Provider E-Card Code 205502782429

### **ACLS Certification**

August 2020 to August 2022

AHA ACLS Provider E-Card Code 206504935622