

Shanel Love

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Authorized to work in the US for any employer

Work Experience

On-call Nurse

RC Hospice Care - Rancho Cordova, CA

December 2020 to Present

- Assist patients and family members with concern and compassion.
- Assume case management responsibility and provide direct care as outlined in the Interdisciplinary Plan of Care.
- Performed ongoing evaluations and assessments to revise initial plan of care as the needs of the patient changed.
- Reviewed authorized coordinated and supervised contracted vendors to meet the needs of patients.
- Attended patient care conferences regularly.
- Participated in on-call rotations and provided care and service after hours.
- Coordinated community resources and programs to provide assistance to patient and family members as applicable.
- Collaborated with other hospice personnel in the direct care of shared patients to ensure all providers were up-to-date in patient plan of care.

Resource Staffing Pool RN

Dignity Health - Rancho Cordova, CA

October 2006 to February 2020

- Float to various Dignity Hospitals within the Sacramento area providing direct patient care according to specific
- needs using the nursing process with accountability for own practice.
- Perform a full range of responsibilities allowed by the Nurse Practice Act to include the following units and
- assignments; Endoscopy, Interventional Radiology, Nuclear Medicine, Advice and Appointment Scheduling,
- Operating Room Post Care Unit, Radiology, IV, Post-Partum Therapy, Progressive Care unit, Electrophysiology
- Lab, Medical/Surgical Unit, Neurology, Trauma. Participate in patient and staff education, demonstrating strong leadership skills.
- Formulate strategic patient care plans and managing outcomes to provide optimal patient centered care. Provided patient centered care to various populations; adults, elderly, pediatric, pre/postpartum, and addressed socioeconomic and ethical dilemmas that may hinder care.
- Triage and monitor patients determining priority of needs while managing critical patient conditions.
- Assess, evaluate and document the patient's physical, medical and psychosocial circumstances.
- Responded to and provide medical emergency care throughout the facility.

- Performed as a wound care and diabetic nurse.
- Provided patient education based on identified learning needs.
- Strong leader for nursing personnel assigned to the unit/shift.
- Partnered with team of registered nurses to achieve overall well-being of all patients.

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Clinical Nurse II Cardiology Services

UC Davis Medical Center - Sacramento, CA

May 2004 to October 2019

- Provide care to patient's pre and post cardiac intervention, pre and post cardiac catheterization, patients for chest pain observation, patients on inpatient cardiology services, and other medical surgical patients requiring cardiac monitoring.
- Provided patient centered care to various populations; adults, elderly, pediatric, pre/postpartum, and addressed socioeconomic and ethical dilemmas that may hinder care.
- Acted as a Team Leader, Preceptor, Mentor of new staff members.
- Facilitated an ongoing assessment of patient/family needs prioritizing and implementation interdisciplinary team care plan.
- Investigated and reported issues relating to patient care or conditions that might hinder patient and family wellbeing.
- Assisted with managing the overall operation of nursing services and patient care including; quality assurance, patient care, safety risk management, and teammate satisfaction.
- Enforcing institution, State and Federal laws, rules and regulations pertaining to areas affecting total patient care such as nursing, physician, restorative, pharmacy, social service and related services.
- Closely collaborated with management team to make necessary improvements and satisfy patient needs. Developed patient care plans, including assessments, evaluation and nursing diagnoses.
- Monitor Infection Control and Critical Incidents, Risk Management and Quality Improvement plans.
- Help initiate and maintain computerized record (EPIC) management systems to record and process data and generate reports.
- Act as a Liaison coordinating needs and resources in hospital and community settings to meet patients medical, physical and social requirements.
- Researching community programs, government and private entities, to help provide access to populations in need of resources.
- Specialized in the nursing care of patient with Cardiology conditions.
- Promoted/Improved member client services by problem solving of member, clinician, and provider complaints/or grievances to able identify and analyze aspects of problems relative to quality of patient care.
- Coordinated care utilizing hospital and community resources.
- Coordinated with various departments regarding patients discharge planning and transfer to next level of care.

Student Nurse Extern

UC Davis Medical Center - Sacramento, CA

2003 to 2004

Assisted RNs with direct patient care. Helped perform activities of daily living.

Customer Service Representative

Airborne Express - Sacramento, CA

1999 to 2002

- Answered incoming phone calls in a call center environment.
- Assisted customers with changes and implementing resolution strategies.
- Performed data entry of customer account information.
- Formulated letters to the customers and interoffice correspondence.

Patient Resource Worker

King Drew Medical Center - Los Angeles, CA

1992 to 1996

- Assisted in admitting and discharging patients from various hospital units.
- Prepared patient financial resources including obtaining authorization from HMO and PPO's for treatment.
- Performed data entry of pertinent patient information into the terminal.

Education

Bachelor of Science in Nursing

Sacramento State University - Sacramento, CA

December 2021

Associates Degree in Nursing

Sacramento City College - Sacramento, CA

May 2004

Associate of Arts in Marketing and Merchandising

Fashion Institute of Design and Merchandising - Los Angeles, CA

December 1990

Skills

- Epic (6 years)
- Cerner
- OASIS
- Hospice MD
- Word
- Excel
- Adobe
- Microsoft 365.
- Cardiac Catheterization
- Nursing
- Triage
- Infection Control Training
- EMR Systems
- ICU Experience

- Vital Signs
- Medication Administration
- Hospital Experience
- Patient Care
- Supervising Experience
- Nurse Management
- Critical Care Experience
- Case Management
- Phlebotomy
- Laboratory Experience
- Teaching

Certifications and Licenses

RN

BLS Certification

ACLS Certification