

# Ashley Williams

## **Registered Nurse**

Nashville, TN 37146

[ashleywilliams7385@yahoo.com](mailto:ashleywilliams7385@yahoo.com)

+1 615 686 0504

Authorized to work in the US for any employer

## Work Experience

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### **Clinical Nurse Reviewer**

eviCore

July 2017 to Present

Reviews telephonic, faxed, and uploaded medical record requests with criteria and standards for medical necessity of outpatient imaging. Trained in clinical certification, utilization management, URAC and NCQA principles, policies, and procedures.

### **Case Manager**

St. Thomas Hospital

June 2016 to April 2017

Managed overall care and interventions of patients by coordinating and planning care during hospital stay and after discharge. Worked closely with physicians and other members of the health care team to ensure optimal care and use of resources for patients. Determined medical necessity for surgery and postoperative care with InterQual. Maintained electronic health record. Verified that clinical documentation supported continued hospitalization or discharge. Communicated with health plans to ensure approval of surgery performed and following care needed. Successfully appealed cases that were initially denied by health plans.

### **Appeals Nurse**

Support HCA hospitals

September 2013 to September 2014

with appeals to health plans for medical necessity, authorizations, and level of care denials using InterQual and CMS guidelines. Review all medical documentation and obtain additional clinical information as needed to file appeals to resolve payor denial of reimbursement on inpatient, outpatient, and observation claims. Thorough knowledge of revenue cycle, and medical necessity criteria for inpatient and outpatient services and procedures. Monitor processing systems for patterns and trends in denials. Comfortable documenting within multiple computer software systems and EMR simultaneously.

### **Utilization Review Nurse**

MedSolutions

January 2011 to August 2013

Performed utilization review activities for radiologic procedures that require preauthorization. Issue approvals for studies that meet specified guidelines, or forward studies that did not to the Medical Director. Enter clinical information into the precertification system. Fax/e-mail conventional pertinent information to client health plans, providers, facilities and members as appropriate. Perform alternative

recommendations for qualifying procedures and contrast from start date until November 2011. Member of fax team performing utilization review of faxed clinical information and medical charts for two years. Strong and accurate use of ICD-9 and CPT codes. Complete side by sides with other nurses to improve job performance. Precept new hire nurses to assist with training. Ulysses call center training for excellence in customer service.

### **Travel LPN**

Favorite Healthcare Staffing - Nashville, TN  
January 2010 to January 2011

Placement within case management, acute care, long term, and doctors' office settings. Duties included electronic charting, obtaining vital signs, medication administration, injections, care and monitoring of IVs and central lines, strong phlebotomy skills, PEG tube maintenance and feeding, triaging and rooming patients, insurance verification and prior authorizations, scheduling procedures and appointments, knowledge and use of ICD-9 coding.

### **Wound Care Nurse**

Bethany Health and Rehab - Antioch, TN  
August 2009 to January 2010

Daily activities included floor rounds, topical medications, care of stage I-IV pressure ulcers, deep tissue injuries, unstageable areas, skin tears, abrasions, fungal infections, excoriations, and the care and treatment of surgical sites.

### **Psychiatric Lockdown Unit Supervisor**

Arbor Place of Clinton - Clinton, KY  
October 2007 to August 2009

Responsibilities included close monitoring of patients and their safety, medication administration, skin treatments, daily assessments, care planning, supervising other nurses and personnel, and training in policy and procedure of facility.

## Education

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### **Bachelor of Science in Nursing in Nursing**

University of Tennessee at Martin - Martin, TN  
May 2016

### **Practical Nursing**

Tennessee Technology Center at Paris - Paris, FR  
August 2007

Sycamore High School - Pleasant View, TN  
May 2003

## Skills

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- Nursing
- Utilization Management
- NCQA Standards

- Tube Feeding

## Certifications and Licenses

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### **BLS for Healthcare Providers**

September 2018

### **ACLS**

March 2018

### **NIH Stroke Scale**

March 2018

Nurse's License: Class: RN, State: TN, Expires: April 2019