

Alicia Shivers

Florissant, MO 63033
licishivs95@gmail.com
+1 314 922 9386

9 years of Customers Services and Administration Experience | 7 years of Patient Care | Confident, Flexible & Dependable
| Knowledge in Microsoft Word & PowerPoint and some Excel |
Excellent in Communications, Problem Solving, and Organizational Skill | Exhibit Confidentiality

Work Experience

Registered Nurse (Trauma Med/Surg)

Barnes Jewish Hospital - St. Louis, MO
June 2021 to Present

Deliver patient care in a fast-paced, Level 1 trauma center while assessing patient needs, manage multiple cases

Provides direct patient care activities including assessment, diagnosis, planning implementation, and evaluation within the guidelines of the standards of nursing care.

Simultaneously, prioritizing needs continually, provide follow up care instructions to patients and make necessary referrals.

Phlebotomist

Adventhealth Shawnee Mission - Kansas City, KS
March 2020 to July 2021

Collects specimens from patient using age-appropriate techniques; labels and prepares specimens for transport; performs related data entry functions in a careful and timely fashion with scrupulous attention to identification and handling.

Receives, evaluates, & solves problems related to specimen collection & processing, ensuring specimen integrity, so that quality results are obtained.

Performs waived testing according to established procedures.

Organizes & prioritizes workflow to meet established turnaround times & Accurately reports test results.

Patient Care Tech

North Kansas City Hospital - Kansas City, MO
December 2017 to March 2020

Provide fast, friendly, professional patient care, basic therapeutic services, and ADLS care under direction of nursing staff in support of the clinical and administrative operations of the practice

Monitor, track and convey observations and baseline measurements in patient medical record to healthcare staff to help optimize treatment planning and care delivery

Maximize patient satisfaction by helping individuals carry out personal task such as dressing, walking, and pain assessment. Provide patient education on fluid retention & diet restrictions

Medical Scribe

Scribe America - Kansas City, MO

December 2016 to August 2017

Work directly with ED physician to complete documentation of patients' charts
Accompany ED physicians seeing patients in order to record patient's history, review of systems, and the physical examination performed by the physician
Keep Track of laboratory tests, medications, and radiology test ordered by the physician, and transcribe the results into the chart once they are completed

Education

Bachelor of Science in Nursing

University of Missouri-Kansas City

August 2014 to May 2021

Bachelor of Arts in Psychology

UNIVERSITY OF MISSOURI - Kansas City, MO

May 2018

Skills

- 9 years of Customers Services and Administration Experience 7 years of Patient Care Confident, Flexible & Dependable
Knowledge in Microsoft Word & PowerPoint and some Excel
Excellent in Communications, Problem Solving, and Organizational Skill Exhibit Confidentiality
- Nursing
- Transcription
- Medication Administration
- Vital Signs
- Hospital Experience
- Epic
- Laboratory Experience
- Cerner

Certifications and Licenses

BLS Certification

RN

ACLS Certification