



# Mary Bates

## Contact



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228-234-8647



219 California Ave.  
Church Hill, TN.  
37642

## Certifications AND LICENSURE

Tennessee, 2017

- RN #219305
- Compact License

New York, 2017

- RN #738435
- Child Abuse and Maltreatment Certified

Oregon, 2017

- 201707010RN

California, 2017

- License 95145705

## Objective

Experienced and highly motivated registered nurse seeks a registered nurse adjunct performing position to ensure that patients have increased quality of life and ensure proper management of health care related functions.

## Education

Master of Science, Nursing, Nurse Educator, 2021  
Southern New Hampshire University

Bachelor of Science, Nursing, 2013  
University of South Alabama

## Experience

**Triage Nurse Manager/Training Manager,**  
03/2017 to Present  
Positive Reinforcement Nursing  
Kernersville, NC

- Demonstrate excellent written, verbal, telephone, and interpersonal communication skills
- Prove excellent organization and multitasking skills
- Communicate with doctor, pharmacist, and nurses accordingly
- Provide guidance of proper level of care according to triage level
- Telephonically assess patient symptoms and use nursing judgment, experience, and knowledge to prioritize symptoms
- Responsible for reviewing/ authorizing/denying MD ordered RX's
- Maintain accurate and detailed patient records and pertinent information
- Teach/train new employees how to utilize company software, protocols, patient care/advice, and to triage safely/effectively



## Experience Continued

- Quality Recognition Highlight of the Month, 10/2017
- District Nurse of the Quarter, 2014
- Sigma Theta Tau Member, 2013
- President's List, University of South Alabama
- Honors Graduate

**Care Manager,**  
06/2016 to 12/2017  
ALM Health Care Services/Humana At Home  
East Tennessee

- Educate members on disease process and how to properly manage them including the following: ensuring understanding of medications, developing/implementing plan of care, conducting follow-up assessments including collaboration with the healthcare team
- Instruct members on prevention of worsening health condition such as infections, viruses, hospitalizations, etc.
- Coordinate transportation to and from medical appointments

**Registered Nurse,**  
05/2014-05/2016  
Biloxi Public Schools  
Biloxi, MS

- Triage patients/students according to each medical need and prioritized injuries according to assessment findings
- Provided direct care to children ages 5-11 and adult faculty and staff
- Gained experience and independence in providing care to adult and pediatric patients
- Managed up to 40 patients throughout an eight-hour workday
- Expanded experience in critical thinking skills and independence

**Registered Nurse,**  
07/2013-05/2014  
Memorial Hospital  
Gulfport, MS

- Jennifer Knox  
3301 33<sup>rd</sup> Ave.  
Gulfport, MS 39501  
(228) 235-3422

- Provided patient care in an acute medical/surgical/telemetry setting
- Conducted chart reviews to ensure accuracy of patient documentation
- Collaborated with the interdisciplinary healthcare team to ensure patient safety and appropriate treatment

## References