

Vincent Centeno

Registered Nurse

Hillsboro, OR 97124

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20+ years customer service experience. Looking for an agency/company in healthcare that provides an opportunity for new skills, experiences, and offers a challenging and stimulating environment. Capacity to learn quickly and use newfound knowledge concisely and accurately. Broad-based understanding of basic business principles and applications. Extensive experience in dealing with people at all organizational levels. High commitment to getting the job done right. Delight in new techniques and concepts. Please text to contact me for interviews, thank you.

Authorized to work in the US for any employer

Work Experience

RN

Gresham Post-Acute and Rehabilitation Center - Gresham, OR

March 2022 to April 2022

- Provide primary care to residents with varying backgrounds and medical histories.
- Obtain and administer prescribed medications and treatment in accordance with approved nursing techniques.
- Ensure residents' chart is current.
- Assess resident for change of condition.
- Assist with new resident admission process.
- Keep residents' family and physician informed of any changes in resident behavior, medications, or conditions of health.
- Communicate needs of resident to outside providers including but not limited to: Primary Care Provider, Home Health Agency, Pharmacy, etc.
- Complete incident and accident investigation in collaboration with other clinical personnel.
- Other Duties as Assigned

Registered Nurse

Avamere Health Services - Portland, OR

November 2021 to March 2022

- Implement and maintain established nursing practice objectives and standards
- Complete required recordkeeping while admitting, transferring, and discharging residents
- Coordinate with nursing staff and support personnel daily to plan shift services, programs, and activities to ensure the resident's total regimen of patient care is maintained
- Provide direct patient care to residents
- Prepare and administer medications and review medication cards for completeness and accuracy
- Review patient care plans for appropriate resident goals, problems, approaches, and revisions based on nursing needs
- Plan, organize, develop, implement, and interpret programs, goals, objectives, policies, and procedures necessary for providing quality patient care

- Supervise the day-to-day nursing and caregiving activities performed by CNAs
- Provide guidance and leadership to nursing personnel and make daily rounds of your unit to ensure staff are providing direct care in accordance with resident's care plan and wishes
- Develop and maintain rapport and employee culture with nursing staff, other department personnel, patients and residents, family members, and all other individuals involved in patient care
- Chart nurses' notes in an informative and descriptive manner that reflects the care provided to the resident and resident's response to care
- Participate in facility surveys by authorized government agencies
- Maintain confidentiality of all resident care information in accordance with HIPAA guidelines

Registered Nurse (RN)

DaVita Kidney Care - Battle Ground, WA

May 2021 to October 2021

- Long term patient relationships. Build meaningful relationship with patients and their family in an intimate outpatient setting.
- A team that feels and functions like a family. Staff RNs are a central part of a small interdisciplinary team of clinicians. Work alongside and support technicians, other nurses, dietitians, social workers, physicians and the center manager.
- Fun is one of our core values. Happier nurses = healthier patients.
- Specialized, complex care. RNs deliver care to patients who are often dealing with multiple co-morbidities which require unique treatment plans and the ability to leverage a broad range of nursing skills and knowledge.
- Fast paced. Our RNs oversee a group of patients (census dependent on state laws) with the support of PCTs to conduct patient observations, measuring stats and machine set up. You will work with your head, heart and hands each day.
- Schedule. Shifts are typically 10-12 hours, 3-4 days per week. Schedule times will vary by locations but most of our RNs work early morning or days shifts. Some holidays required.
- A clinical leader: DaVita has the highest percentage of facilities meeting or exceeding CMS's standards in the government's two key performance programs. We expect our nurses to commit to improving patient health through clinical goal setting and quality improvement initiatives.

PCT II /CCHT

DaVita Kidney Care - Hillsboro, OR

October 2017 to April 2021

- 1:1 Patient Care. Spending the majority of your day in direct one-on-one patient care to provide safe, comfortable and hygienic dialysis treatment. Our PCTs care for up to 4 patients at a time.
- Building long-term relationships with your patients who are suffering from end stage renal disease and are receiving treatment on average 3 times/week.
- Team. Cross functional team of clinicians including technicians, nurses, dietitians, social workers and leadership. PCTs work under the supervision of a RN.
- Technician Duties. To monitor patients before, during and after dialysis treatment including measuring and recording stats, patient observations, and hemodialysis machine setup. Please note you will have exposure to blood and needles.
- Schedule. Shifts can begin as early as 4:45 am. Typically working 12 hour shifts, 3 days/week. Clinics are closed on Sundays, and may be open on some holidays.

ER Registrar Lead

Providence St. Vincent Medical Center - Portland, OR

May 2015 to June 2016

- Intake patients either through ER triage/ambulance arrivals, conduct customer surveys, interview customers, use of interviewing techniques, obtain information from clients, customers, patients or others
- Completion of patient registration (demographics, medical insurance, MVA, Workers compensation, Foster children, Medicare, Medicaid, MSPQ, IMMs), ability to deal with difficult or angry people, apply confidential procedures, use of computers to enter, access and retrieve data
- Schedule lunches and breaks for registration staff, intake for sick calls and filling the sick calls, keep telephone log, organize and work with detailed records, assist co-workers with software usage and problems, prioritize tasks, process and prepare business forms, records and maintain forms and files, retrieve files and charts, schedule appointments
- Providing answers to medical and registration staff on medical insurance, transportation, etc., operate fax machines, copiers, printers and other office machines, perform office equipment maintenance not required service calls

PBX Telephone Operator

Providence St. Vincent Medical Center - Portland, OR

November 2014 to May 2015

- Answer calls internal and external and transferring calls accordingly to proper extensions, answer and route calls on multi-line phone system, answer calls using switchboard computer program,
- Operator acts as information (411), problem solver, provide customer service using the telephone
- Place code pages for hospital, i.e. CVOR, STEMI, stroke, Code Grey, Amber, Silver, etc., keep telephone log, organize and work with detailed records, taking detailed accurate messages
- Operate fax machines, copiers, printers, and other office machines, perform office equipment maintenance not required service calls

Senior Game Advisor

Gamestop - Lake Elsinore, CA

April 2009 to May 2011

- 3rd ASM key holder, same tasks as store manager and ASM minus the title
- Daily tasks of counting the cash drawers, the safe, CAT counts, TOH, defectives, shrink, sending out and accepting shipment, sending out shipment via UPS, FEDEX, DHL, and USPS, perpetual and system counts.
- Tend to customer's needs by answering their questions they would have on specific video games/ consoles.
- Recommendation on particular video games due to the particular age groups regarding the ESRB rating system. Customer service is the up most regard due to the frequent customers. The company wants our associates to keep the quota of 13% on reserves and subscriptions. Greeting, cashiering, stocking, and cleaning are the main details of this position

Education

Bachelor's in Nursing

Azusa Pacific University - Azusa, CA

May 2011 to November 2013

BS in Natural Science w/ concentration in Life Science

National University - La Jolla, CA

April 2005 to July 2009

Associate in Science (AS) in Health Science

National University - La Jolla, CA

April 2005 to October 2008

Nursing Licenses

RN

Expires: March 2024

State: WA

RN

Expires: March 2023

State: OR

Skills

- Microsoft Office (10+ years)
- Epic (4 years)
- Dialysis Experience (4 years)
- Vital Signs (10+ years)
- Workers' Compensation (2 years)
- Nursing
- Laboratory Experience
- Critical Care Experience
- ICU Experience
- Triage
- Medication Administration

Languages

- English - Fluent
- Tagalog - Intermediate

Certifications and Licenses

BLS for Healthcare Providers (CPR and AED)

October 2022 to October 2024

Advanced Cardiovascular Life Support (ACLS)

October 2013 to October 2015

Assessments

Nursing assistant skills — Highly Proficient

February 2021

Providing nursing aid to patients using knowledge of relevant equipment and procedures

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.