

Renee Ranzy

Registered Nursing Assistant who is also well experienced in customer service industry

Minneapolis, MN

-Email me on Indeed: <http://www.indeed.com/r/Renee-Ranzy/b42b6b59d8cb6b87>

- Uniquely qualified Certified Nursing Assistant with also 10+ years of customer service experience as well!
- Having a genuine desire to work towards achieving patient's healthcare targets while also meeting all of customers known expectations Attentive to the specific needs of patients in busy healthcare environments and servicing customers in heavy flow call center workplaces
- Flexible work schedule but looking for 2nd shift and overnights preferably in health care setting and or part-time work from home positions on the customer service side.
- Looking to start work IMMEDIATELY

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Certified Nursing Assistant

Joyful Home Care - Bloomington, MN

May 2020 to June 2020

Provided hospice care for 6 person group home. Duties included but were not limited to; A.D.L.S, MEAL PREP, MEDICINE ADMINISTRATION, and most importantly did all I could to make sure residents were safe, comfortable, happy, and well taken care of.

Certified Nursing Assistant

The Kenwood Retirement Community - Minneapolis, MN

September 2019 to January 2020

Provided home health assistance to 4-9 residents at luxury retirement community. Cared for residents with dementia and assisted residents that needed little assistance with their daily routine.

Service Coordinator

Stanley Black & Decker - Plymouth, MN

March 2017 to June 2019

Remotely coordinated schedules for Alarm and security system technicians branched out in Chicago Land and Texas. Coordinated technicians calls and daily routes. Servicing companies like Amazon, Wells Fargo, and Costcos on a daily basis.

Education

some college in bachelors of science

Saint Paul College-A Community and Technical College - Saint Paul, MN

August 2018 to June 2019

High school diploma

Henry Sibley Senior High School - Mendota Heights, MN

September 2005 to May 2009

Skills

- Home Care
- Dementia Care
- Nursing
- Customer support (10+ years)
- Direct sales (5 years)
- service coordination (2 years)
- Data entry (10+ years)
- Hospice Care
- Alzheimer's Care
- Patient Care

Languages

- English - Expert

Certifications and Licenses

CNA

CPR Certification