

Priscilla C. Mitchell
Gutierrezp1987@gmail.com
3849 N Damen Ave apt B
Chicago, IL 60618
847-529-1421

LICENSE AND PROFESSIONAL CERTIFICATION

Registered Nurse, License Number 041.419763 <i>Illinois</i>	Current- September 2022
Advanced Cardiac Life Support <i>American Heart Association</i>	Current
Basic Life Support <i>American Heart Association</i>	Current

EDUCATION AND HONORS

Bachelors of Science in Nursing <i>Methodist College, Peoria, Illinois</i>	Graduated: May 2013
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CAREER AND RELATED EXPERIENCES

Concurrent Review Nurse (U.M RN) Centene Corporation – Chicago, IL	November 2019- Present
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- Responsible for reviewing initial, concurrent and retroactive requests for services. Requested applicable clinical information from service providers, claims adjusters and claimants via telephone and fax. Follow strict adherence to internal processes and Illinois Medicaid guidelines.
- Applied medical necessity screening criteria, level of care guidelines, and professional nursing knowledge and judgement to ensure that admissions, continued stays and length of stay are appropriate while utilizing InterQual
- Assisted and/or provided facility interdisciplinary teams benefit information for in-network providers/facilities, DME, home healthcare, acute rehab, sub-acute rehab, skilled nursing facilities, and out-of-network benefits, if needed.
- Communicated frequently with assigned case managers for emergent admissions, inpatient status, and discharge plan with orders.
- Participated in discharge planning process with hospital and inpatient facility staff, ensuring adequate and appropriate disposition and post discharge plans.
- Actively Participates in Clinical Performance Improvement Initiatives related to Clinical Documentation and Quality Utilization.
- Ensured cost effective and quality patient care by appropriate utilization of medical resources.
- Collaborate with the interdisciplinary team to promote the resolution of barriers related to utilization of services and institute changes that improve systems and promote optimal utilization practices.

Covid-19 Testing Nurse NorthWestern University, IL	February 2021- August 2021
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- Provided Covid-19 testing for athletic department
- Proficient in different covid testing
- Experience in managing complex health cases and proper swabbing per patient

Holistic Health Specialist

Blue Cross Blue Shield Chicago, IL

November 2018- November 2019

- Identified discharge planning needs as part of the care plan development.
- Assist and encourage communication between members and physicians to ensure patient comprehension of treatment plans.
- Experience in managing complex health cases and evaluating options and services to meet the members health needs.
- Comply with HIPPA, Diversity Principles, corporate integrity, compliance program policies and other applicable corporate and department policies.
- Consistently maintained 'Nice' audit scores above 99%.
- Facilitate the coordination of care by collaborating with internal and external health care team members.
- Provided training and development to new staff.
- Promote quality improvement by ensuring member's gaps in care are assessed and completed.
- Perform process improvement implementation, and utilizes scheduling, project task lists, milestone tracking/reporting.
- Develop high cost claims for individual members to promote high quality care and cost effective outcomes.
- Implementing sight of care protocol to assure member is placed at the appropriate lower level site of care ie infusions centers or outpatient facilities.

Nurse Clinician II Gastroenterology Lab

Northwestern Memorial Hospital Chicago, IL

November 2016- November 2018

- Assisted with interventions as indicated during endoscopic procedures including hemodynamic monitoring during patient visit.
- Provided skilled nursing care with patient, family and interdisciplinary team.
- Utilize clinical skills to help identify any barriers which may impede safe care during patients stay and endoscopic procedure.
- Worked with team and charge nurse to coordinate day-to-day operational schedule to ensure efficient flow and patient satisfaction.
- Addressing incidents, applying protocol and in turn generating incident reports

Nurse Clinician II Cardiac Telemetry Unit

Advocate Christ Medical Center Oak Lawn, Illinois

March 2016- November 2016

- Assisted with the preparation and implementation of patient care during hospital stay.
- Prepped patients and interpreted EKG's for stress testing, echocardiograms, peripheral diagnostic studies and cardiac catheterization procedures.
- Member of the multidisciplinary team focusing on the assessment, evaluation, and diagnosis of patients to properly develop effective treatment plan under direction of the physician.
- Assisted with discharge planning for patient and families to ensure proper care outside of hospital stay.
- Implemented action plans to ensure cardiac unit met all safety and quality goals.
- Proficient in vaccine and immunization process

Registered Nurse

Skin Care Center Chicago, Illinois

November 2013-May 2015

- Evaluated and educated patients and families in prevention, diagnosis and treatment plan for a variety of skin diseases.
- Responsible for the duties of triaging daily pathology, referral requests and prior authorizations.
- Maintained effective communication and work relationships with multidisciplinary team.
- Maintained clear, concise, and accurate patient records to process each referral according to insurance guidelines.

