

## **Kassidy Hamm**

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**Objective:** To obtain more experience in your organization so that I may progress professionally, while simultaneously adding prestige and good customer service to your organization.

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### **Education:**

#### **Olivet Nazarene University**

Bourbonnais, IL

RN- MSN program

August 2020- present

BSN- August 2020- December 2021

#### **Kishwaukee College**

Malta, IL

Associate in Applied Science

GPA: 3.0/ 4.0      Graduated: December 2019

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### **Employment Experience:**

#### **CSL Plasma**

Registered Nurse/ Medical Staff Associate March 2021- Present

- Provides limited emergency medical care to donors and staff
- Promotes positive customer relations with all donors while ensuring safety during the donation process.
- Performs medical history reviews and health assessments on donors. Assesses results of donor screening and laboratory tests to determine initial and continuing donor suitability.
- Provides education in regards to test results, proper nutrition for donation, screening test results, etc.

#### **Riveredge Hospital**

Registered Nurse 07/2020- Present

- Provided direct quality care to mental health patients by daily monitoring, recording, and evaluating the mental conditions of adolescent girls.
- Collaborated with other health care professionals in order to plan, manage and assess patients treatment and readiness for discharge.

#### **Illinois Department of Human Services**

Personal assistant 09/2016- 12/2019

- Help disabled individuals with daily living activities such as grooming, meal prep, etc.

#### **Dollar Tree Dekalb, IL**

Cashier 03/2016- 4/2017

- Provided high-quality customer service to optimize the customer purchasing and payment process.

#### **Chicago Park District Chicago, IL**

Seasonal Recreation Leader 06/15- 08/2016

- Provided recreational activities for children ages 3 years old and up.

**Polo Ralph Lauren** Aurora, IL

Sales Associate/ Cashier 11/2015- 06/2016

- Provided high-quality customer service to optimize the customer purchasing and payment process.
  - Educated customers on available product options to meet and exceed customer service experience..
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**Organizations:**

**National Collegiate Honors Society-** The National Society of Collegiate Scholars (NSCS) is an honors organization that recognizes and elevates high achievers.

**Campus Activities Board-** Organization that provides the Northern Illinois University community with cultural, social, educational and entertainment programs that are responsive to the diverse needs of the university community.