Joe Villicano

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Authorized to work in the US for any employer

Work Experience

Float Team RN II Contract

Cambay Healthcare - Fresno County, CA September 2021 to Present

Position consists of travelling to five different hospitals in Fresno County. Med Sur / Tele Medical, surgical, and cardiac care Observe patients and actualize nursing interventions to expedite healing and recovery after surgery. Utilize clinical expertise to remove sutures, administer medications and injections, administer IV therapy, test glucose levels. Perform venipuncture, and provide wound care. Educate patients and caregivers on diagnosis, treatment options, and disease process, and self-management. Electronic charting EPIC.

Registered Nurse II

Fresno County Jail - Fresno, CA September 2020 to Present

Utilize the nursing process to provide quality and efficient patient care according to established standards including: accurately completing admission and other assessments, and collecting, analyzing, and prioritizing assessment data to facilitate proper patient care. Transcribe physician, PA/NP orders. Prepare and administer medication in accordance with physician orders including: immunizations, antibiotics, narcotic pain medications, vitamins, topical agents, insulin, blood thinners, and allergy antigens. Initiate standardized procedures related to detox, opiates, alcohol. Perform 14-day physicals and sick calls as required. Perform laboratory procedures and testing to include: blood glucose with visual or meter interpretation; interpretation of skin testing results; dipstick urine; urine specific gravity. Obtain specimens for laboratory testing including but not limited to: venipuncture; straight catheterization for urine collection; throat culture; sputum specimens; stool specimens. Coordinate the activities of his/her shift, provides timely and adequate supervision to the LVNs and Medical Assistants.

Graphic Artist / Owner

Villitech Graphics - Fresno, CA January 2000 to Present

Meet with clients or the art director to determine the scope of a project.

Advise clients on strategies to reach a particular audience. Determine the message the design should portray. Create images that identify a product or convey a message. Develop graphics and visual or audio images for product illustrations, logos, and websites

Create designs either by hand or using computer software packages. Select colors, images, text style, and layout

Present the design to clients or the art director. Incorporate changes recommended by the clients into the final design. Review designs for errors before printing or publishing them. Freehand sketching, Adobe CS Suite (Photoshop)

Registered Nurse RN II / Covid 19 Vaccinators

Eteam Fresno County February 2021 to May 2021

Responsibilities include administration of the current Covid-19 vaccines, both Moderna and Pfizer. Travelling is required. Work at CVS stores in the Fresno

County. Must have great interpersonal skills and ensure comfort of patient receiving injections. Must be knowledgeable of Covid -19 vaccinations. Ensure dosages are correctly prepared and mixed i.e. Pfizer. Must be able to detect for early stages of vaccination reactions. Monitor patients and give proper educations to patients in regards reactions, allergies, and medications.

Registered Nurse (RN) II

Registered Nurse Medsurg /Tele / Emergency Madera Community Hosp. - Madera, CA April 2017 to September 2020

Responsibilities include patient assessment; prioritize data collected, patient's immediate condition, and knowledge of policies, procedures or protocols.

Develop plan of care, collaborate with team players. Assess patient's health.

Sympathetic to a patient's needs and be able to deal with people in various states of pain, trauma and tragedy. Administer medicines via subcu, PO, and IV.. Assess multiple patients health and risks. Prioritize patients instruct and teach new

RNs, LVNs and CNAs. Interact with California Correctional, CHF and local law enforcement. Initiate emergency resuscitative measures according to adult resuscitation protocols. Maintain confidentiality related to patient, family and client facility staff. Provide care in a non-judgmental, non-discriminatory manner, preserving autonomy, dignity and rights. Work with homeless and 5150 patients and documentation required. Report patient changes to appropriate staff during each shift. IV skilled with thorough understanding of cardiac rhythms.

Maintain drips, assist with intubations, IV insertions, labs, urines, etc.

Recognize Covid - 19 symptoms.

Registered Nurse (On-Call) Sierra Vista

Home Health - Fresno, CA March 2017 to May 2017

Duties include directly responsible for assessing, planning, providing and documenting nursing care for a designated group of patients (33 patients avg.) in accordance with the physician's plan of care, policies and procedures.

Implementing, supervising and coordinating services provided and utilizing to

LPN's, Home Health Aides and complete documentation affectivity and timely.

Knowledge of PointClickCare software for charting, orders and documentation. Shift is nocturnal.

Carpet and Tile Installer

A-1 Carpet - Fresno, CA June 1990 to February 2017

Duties include providing home and residential installation in all parts of

California. CA Driver's license required. Provide estimated cost for labor and materials. Installation of cove base, padding, and glue for commercial installs.

Lifting up to 250 lbs. Install floor coverings in buildings, offices, airports, homes, restaurants, and businesses.

Install carpet on walls and ceilings. Measure rooms and draw up specifications for carpet. Remove and dispose of old flooring. Install the padded cushion. Roll out, measure, mark, and cut the carpet. Position the carpet and stretch it to fit. Use power stretcher to stretch carpet. Hook it to tackless strip. Utilize carpet-laying tools such as carpet shears, knee kickers, wall trimmers, loop pile cutters, heat irons, and power stretchers. Correct imperfections in carpet.

Printer Field Technician Contract Barrister Global

Network - Fresno, CA January 2012 to November 2016

multi-vendor (HP, Dell, Xerox and many others) IT services i.e. repairs on laptops, printers, computers and deliver superior onsite resolution to IT hardware/software challenges. I contract my services and experience to Barrister as a field technician for all commercial, consumers, educational and governmental markets i.e. Office Depot, Nordstrom's, TSA Security, etc. through direct/ indirect channels. I am responsible for arrival times to clients, parts ordered and the return of used/new or defective parts. I am also responsible for 100% customer satisfaction. Provide desktop support for users in a Windows environment.

First responder for support of the company's PCs, printers and other IT related equipment. Maintain the help desk tracking software. Report issues to the help desk for escalation. Perform PC maintenance, upgrades and configurations. Deploy new hardware. Install, test and configure new workstations, peripheral equipment and software. Manage PC setup and deployment for new employees using standard hardware, images and software.

Customer Service Representative

Verizon - Clovis, CA January 2016 to September 2016

Responds to requests and calls from customers related to client specific programs and products. Identify and responds to customer's needs based on designated procedures of account/client. Makes attempts to resolve issues and deescalate issues of dissatisfied clients. Escalate calls to supervisor when necessary and appropriate. Tracks call related information of each call received for auditing and reporting purposes. Maintain and updates customer information as necessary. Up-sells to customer upgrades as necessary. Knowledge of Samsung,

IPhone and Motorola cell phones and accessories.

Monitor Techs / Unit Clerk Community

Regional Medical Center - Fresno, CA September 2009 to October 2012

Duties are to monitor, report, record and save patient cardio rhythms on telemetry, cardiovascular and ICU units. Oversee heart rhythms' 40 patient, maintain patient census in database, input doctor orders, ordering medical supplies, ensuring crash cart are available, call codes, setting appointments and answering phones. Order, deliver and retrieve supplies and lab work. Completing paperwork for admits/discharges including census book, training new staff and RNs on EKG rhythms, medicine changes, and transferring patients. Proper public skills when assisting patients, family and physicians.

Retail Cashier

Tuesday Morning - Fresno, CA December 2002 to September 2008 Position consists of general office skills, management skills, reliability, stocking, and unloading trucks, assemble furniture and bikes, inventory control, end of day reports, loss prevention and cashiering. Responsibilities also included best customer service, completion of projects, merchandising and responsible for bank deposit. Create visual presentation of merchandise, store layout and displays.

Desktop Support Specialist - (Supervisor) October 2001 to November 2006

Alorica Clovis CA Supervisor desktop support online or via telephone for Princeton Graphics. Required knowledge of video cards, computer hardware/software and Linksys wireless home networking. Duties included parts replacement, database management, inventory control of warehouse, type 50WPM, troubleshooting, software calls, account verification, credit card payments, client resolution when escalations branched to me, proved highest customer care. Knowledge of standard LAN, WAN standards, proficiency with

Windows 95 --> XP, troubleshooting skills. Interview new applicants and assist in the training of new team members.

Education

Associates of Science Degree in (Registered Nursing

Fresno City College

January 2016 to December 2016

Associates of Arts Degree in (Computer Science

Fresno City College

January 2000 to December 2000

Nursing Licenses

RN

Expires: July 2022

State: CA

Skills

- LAN
- Help Desk
- WAN
- Software Troubleshooting
- Vital Signs
- Hospital Experience
- Nursing
- Computer Networking
- EMR Systems
- Medication Administration

- Experience Administering Injections
- Triage
- IT support
- · Human resources management
- SharePoint
- Customer support
- Remote access software
- Active Directory
- Network Support
- TCP/IP
- DHCP
- Computer Hardware
- · Desktop Support
- Microsoft Windows
- · Analysis skills

Languages

• Spanish - Fluent

Certifications and Licenses

RN

Driver's License

BLS Certification

ACLS Certification

Assessments

Logic & critical thinking — Familiar

November 2018

Measures a candidate's ability to use logical approaches when solving problems.

Full results: Familiar

Attention to Detail Skills — Familiar

November 2018

Measures a candidate's ability to use diligence when drafting and editing documents.

Full results: Familiar

Clinical judgment — Highly Proficient

September 2020

Assessing a patient's condition and implementing the appropriate medical intervention.

Full results: Highly Proficient

Electronic health records: Best practices — Proficient

January 2021

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: Proficient

Patient-focused care — **Expert**

September 2020

Addressing concerns and using sensitivity when responding to needs and feelings of patients

Full results: Expert

Medical terminology — **Proficient**

May 2020

Understanding and using medical terminology

Full results: Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.