

# Taidha Kabore

Saint Cloud, MN 56301

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With all my work experience over the years I've developed excellent communication skills and rapid and precise customer service skills. Flexible and one who can excel in a fast-paced environment. Looking for a position with growth opportunities. Crew Member offering a positive attitude and flexible schedule. Works well independently or with others as a team.

## Work Experience

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### **CNA - Certified Nursing Assistant**

EdenBrook Rehabilitation Center - Saint Cloud, MN

January 2022 to Present

### **Certified Nursing Assistant**

Divine Healing Home Care - Saint Cloud, MN

September 2020 to August 2021

Go to different facilities and help out residents with cares and etc. My days would consist of helping residents get ready in the morning for breakfast and getting them to the toilettes and they would choose to either attend some activities that would be going on that day

### **DSP/Caregiver**

The MENTOR Network - Saint Cloud, MN

July 2020 to September 2020

Basically helping them with anything they might need and make sure to chart the times and bms and anything unusual. Help them meet their daily goals.

### **CNA - Certified Nursing Assistant**

Country Manor Campus - Sartell, MN

April 2020 to April 2020

My days would consist of helping residents get ready in the morning for breakfast and getting them to the toilettes and they would choose to either attend some activities that would be going on that day or take a nap until lunch and toilettes back again. Basically helping them with anything they might need and make sure to chart the times and bms and anything unusual.

### **CNA - Certified Nursing Assistant**

Good Shepherd Community - Sauk Rapids, MN

February 2020 to April 2020

Basically helping them with anything they might need and make sure to chart the times and bms and anything unusual.

### **CNA - Certified Nursing Assistant**

Assumption home - Cold Spring, MN

May 2019 to September 2019

My days would consist of helping residents get ready in the morning for breakfast and getting them toiletted and they would choose to either attend some activities that would be going on that day or take a nap until lunch and toiletted back again. Basically helping them with anything they might need and make sure to chart the times and bms and anything unusual.

### **Customer Service Representative**

Bluestem Brands - Saint Cloud, MN

June 2018 to August 2018

My days would consist of helping residents get ready in the morning for breakfast and getting them toiletted and they would choose to either attend some activities that would be going on that day or take a nap until lunch and toiletted back again. Basically helping them with anything they might need and make sure to chart the times and bms and anything unusual.

### **Customer Service Representative**

Alltran - Sartell, MN

February 2018 to June 2018

work at alltran contact services , job is to take payments from members and to help explain why their insurance bill was high or why they no longer have an insurance. I did campaigns where I would call members about taking a survey and also helped booked rides to medical appointments for members who had Ucare insurance and had ride benefits.

### **Floor Associate**

Atlas Staffing Inc - Saint Cloud, MN

August 2017 to January 2018

St. Cloud, MINNESOTA

Staffing Agency - Worked for Coborns Corporate Central Bakery;Production Team and other various positions

Floor Associate

### **Sears Sales Associate**

Sears, Roebuck and Company (Sears) - Brooklyn Center, MN

May 2016 to August 2016

with questions and issues. Stocking product on floor in neat and visually appealing manner. Maintained inventory in proper floor areas and in back-rooms. Would sometimes scan products for inventory. Provided outstanding customer service and was always friendly representing Sears and my team members in a positive manner.

### **Crew Member**

McDonald's Corporation - Anoka, MN

May 2014 to January 2015

Operated cash register, handled all types of financial transactions including money handling, assisted customers through drive-through. Assisted customers with were upset or needed issues resolved. Maintained a clean and orderly work area. Communicated with other team members so that customers were assisted efficiently and accurately always with friendly and helpful service.

## Education

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### **N/A**

St. Cloud Technical & Community College - Saint Cloud, MN

## Skills

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- CNA
- Customer Service (2 years)
- Call Center (Less than 1 year)
- Microsoft Office (2 years)
- Google Docs (2 years)
- Data Entry (Less than 1 year)
- Typing (3 years)
- Phone Etiquette (Less than 1 year)
- Caregiving
- Vital Signs
- Nursing
- Direct support
- Home care
- Dementia care
- Autism experience

## Certifications and Licenses

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### **Certified Nursing Assistant (CNA)**

#### **Driver's License**

May 2018 to January 2023

## Additional Information

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### skills

Quick learner Organized multi-tasker Friendly and helpful Fast and efficient service worker  
Customer-oriented Fluent in french