# Deanna Pugh

#### I am eager and a great loyal worker

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I have just recently received my CNA license and I am looking for employment in the St. Paul area. I had a CNA license in 2008 but was out of work for so long and my license expired. Am willing to take the necessary steps to be available for an interview.

Authorized to work in the US for any employer

Work Experience

## **Direct Support Staff**

NORTHEAST RESIDENCE - Roseville, MN December 2018 to Present

I work with four men with speech impediments in a group home in Roseville Mn. They speak sign language and and had a 5-10 word vocabulary. They are non verbal and had diagnosis of Down syndrome and autism. I have to prepare breakfast lunch or dinner depending on the shift I was working. I have to clean the house and keep their rooms cleaned because they live in a private residence home so they could be treated with independency to feel and live normal lives. I have to pass their medication and the designated times. I also have to give them showers and interact with them in daily events outside the home.

### Housekeeping

Wealshire - Bloomington, MN April 2018 to June 2019

Clean restrooms and public bathrooms. Clean and mop dining rooms and kitchens. Clean and dust common areas. Take out garbage and recycling. Clean residents living areas!

### **Crew Member**

Taco Bell - Kansas City, MO January 2018 to March 2018

Cashier

### Housekeeping

SEASONS CARE CENTER - Lees Summit, MO September 2016 to October 2017

Cleaned and sanitized the facility

## **Crew Member**

Chipotle Mexican Grill - Grandview, MO February 2017 to May 2017

Cooked and cleaned store also cashiering

## Housekeeper

Bridgewood Health Care Center - Kansas City, MO February 2014 to September 2016

Housekeeping and laundry

## **Picker/Packer**

Focus Workforce - Lenexa, KS January 2016 to August 2016

Picked parts for gm vehicles

# Education

## Ged

## Skills

- Housekeeping (5 years)
- Cashier (4 years)
- Factories (1 year)
- Customer Service (3 years)
- Service represenative (2 years)
- Direct support staff (3 years)
- American Sign Language (3 years)
- Autism Experience (3 years)
- Developmental Disabilities Experience (3 years)
- Medication Administration (3 years)
- Special Needs (3 years)
- Caregiving (3 years)
- Meal Preparation (3 years)
- Senior Care

Certifications and Licenses

# **Driver's License**

April 2019 to Present

## **CPR Certification**

## **First Aid Certification**

## **Certified Nursing Assistant (CNA)**

March 2022

Received my license on 03/30/2022

# Additional Information

I can clean very well also I can cook and organize. I can multi task and get things done. I am a very hard and enthusiastic employee. I love working with others and I am a very friendly and understanding person. I can do just about anything reasonable and dont mind going out of my way to help others.• Clean rooms and bathroom with prescribed equipment and to the required standard.Replace and supply toiletries on a regular basis.Report repairs where necessary.Collect food trays from rooms and return to the kitchen.Clean spills in rooms and other parts of the hotel.Dispose of trash in an environment-friendly manner.Highly skilled in providing a timely, efficient, and considerate customer service.Well-versed in collecting payments for customer purchases.Able to assist customers with purchases and answers product related questions. Experienced in displaying and restocking merchandise.Excellent written and verbal communication skills.Able to work efficiently in a fast-paced environment.Great attention to detail with accuracy.Assembling standard shipping boxes and packing contents firmly.Excellent knowledge of packing procedures, techniques, tools, and basic warehouse procedures. I provide very great care to those who can't do very much for themselves and need assistance. I have a loving touch.