

# Cassidy Elliott

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## Work Experience

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### **Registered Nurse**

LewisGale Medical Center - Salem, VA

August 2020 to Present

- Demonstrates accountability for essential clinical knowledge to positively affect patient outcomes within the scope of nursing practice while assessing, planning, intervening and evaluating care.
- Demonstrates strong and accurate clinical judgment and competent or expert nursing skills while following established policies including those related to confidentiality (written, verbal, electronic and digital).
- Timely collaborates with the healthcare team to report critical information or change in condition.
- Promotes comfort and prevents suffering through presence and attentiveness. Demonstrates timely pain assessment and reassessment.
- Collaborates with patients, families, and the healthcare team to coordinate care for an effective and current plan of care.

### **Sales Floor Coordinator**

TJ Maxx - Christiansburg, VA

October 2014 to February 2018

- Ensures an excellent customer experience by engaging and interacting with all customers, and maintaining a clean and organized store
- Creates a positive internal and external customer experience
- Takes an active role in training and mentoring Associates on established merchandising and processing principals utilizing appropriate company resources and tools
- Ensures Associates execute tasks and daily activities in accordance with store plan; reprioritizes as needed
- Monitors and measures productivity of team and coaches as necessary
- Maintains and upholds merchandising philosophy and signage standards
- Ensures compliance with recycling and, where applicable, hazardous waste programs
- Communicates accurately and effectively with management and Associates when setting and addressing priorities; provides periodic progress updates
- Provides and accepts ongoing recognition and constructive feedback
- Partners with Management on Associate training needs to increase effectiveness

- Ensures adherence to all labor laws, policies, and procedures
- Supports and participates in store shrink reduction goals and programs
- Promotes safety awareness and supports maintenance of a risk-free environment

### **Cashier/Customer Service**

Food Lion - Christiansburg, VA

April 2012 to April 2014

- Smile and provide prompt, accurate and friendly service while engaging customers to create a positive shopping experience
- Unload customers' groceries from cart to belt-unload items for ease of bagging
- Scan customers' order and handles the payment transaction, per standard practice
- Avoid personal conversations with other associates when customers are present
- Follow procedures in handling cash, checks, coupons, gift cards, partner cards, food stamps and WIC vouchers
- Follow procedures and performs overrides
- Identify customers needing assistance and offers to take the customer's order to their car
- Check prices quickly and accurately
- Is courteous and helpful to other associates
- Wear the Food Lion uniform with apron, complete with name badge, when on duty, has a neat and clean appearance while adhering to the Food Lion dress code
- Retrieve shopping carts from the parking lot and cart corrals utilizing the tether strap per standard practice
- Ensure work station and front end area of the store has a neat and clean presentation
- Adhere to all company guidelines, policies and standard practices
- Observe and correct all unsafe conditions that could cause associate or customer accidents
- Notify QA of any cleaning issues or maintenance required on front end
- Successfully complete computer based training (CBT) and training aid courses

## Education

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### **Associate Degree in Nursing**

New River Community and Technical College - Dublin, VA

August 2018 to May 2020

## Skills

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- Nursing
- Quality Assurance
- Medication Administration
- Vital Signs
- Laboratory Experience
- EMR Systems

- Patient Care
- Hospital Experience
- Employee Orientation
- Tube Feeding
- Caregiving
- Medical Records

## Certifications and Licenses

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### **RN**

**BLS Certification**

**ACLS Certification**

**CPR Certification**

**Compact State Nurse License**