

JESSICA GILLMAN

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Ambitious Nurse with broad experience in patient care and charge nurse responsibilities. Ability to assess and advocate for patient needs. Demonstrated history of strong patient relationship and provision of special care and patient education. I am seeking employment with a company where I can effectively use my skills while helping it to grow.

EXPERIENCE

OCTOBER 2021-PRESENT

PSYCHIATRIC/MEDICAL RN/ER FLOAT (TRAVEL)- CENTRA HEALTH CARE

- Provided direct quality care to patients including daily monitoring, recording, and evaluating psychiatric, medical, and emergent diagnoses/conditions.
- Unit charge nurse.
- Use cerner/med-rx charting systems.
- Provided quality care to all patients, preserved and protected patient rights.
- Diagnosing illness and assisting with prescription of medications.
- Performing minor medical operations, cleaning wounds, obtaining labs, initiating IVs and maintaining IV therapy.
- Maintaining emergency room care standards.
- Assisting with insurance paperwork.
- Ensuring the efficiency of the patient check-in process.
- Displaying strong decision-making skills in emergency scenarios.
- Providing well above standards care to patients who are admitted for various amounts of time.

JULY 2021-OCTOBER 2021

BEHAVIORAL HEALTH/ER NURSE (TRAVEL)-TRIANGLE SPRINGS (RALEIGH NC)

- Frequent RN preceptor, mentoring new employees and recent graduates.
- Provided direct quality care to patients including daily monitoring, recording, and evaluating psychiatric medical conditions of up to 26 patients per day.
- Unit charge nurse.
- Use the HCS/Pyxis charting systems.
- Delivered quality care to all patients, preserved and protected patient rights.
- Provided quality care to all patients, preserved and protected patient rights.

- Diagnosing illness and assisting with prescription of medications.
- Understanding and managing chronic diseases.
- Responded to numerous volatile situations and violent outbreaks, earning the respect of physicians and coworkers for calm, levelheaded and quick thinking to restore the safety and security of patients and staff.
- Ensured that doctors' orders were effectively carried out, including testing, medical procedures, consultations, and stat orders for restraint.

FEBRUARY 2020-JUNE 2021

PEDIATRIC NURSE-Nova Pediatric Psych Nurse (Kinston NC)

- Frequent RN preceptor, mentoring new employees and recent graduates.
- Participate in chart review and other quality improvement initiatives.
- Designing weekend charge nurse.
- Use the PCC charting systems.
- Delivered quality care to all patients, preserved and protected patient rights.
- Provided quality care to all patients, preserved and protected patient rights.
- Diagnosing illness and assisting with prescription of medications.
- Understanding and managing chronic diseases.
- Work directly with patients, doctors, and families.

APRIL 2019- OCTOBER 2021

MED/SURG/EMERGENCY ROOM NURSE-Wayne UNC -(Goldsboro, NC)

- Assessed patients' psychological and social environments.
- Educated patients and families on innovative supplementary treatment and therapy options.
- Assisted critical patients in the emergency room
- Treated multiple patients daily, maintaining careful adherence to care plans and charting requirements.
- Being ready to respond and equipped to deal with a medical emergency.
- Quickly assessing patient needs.
- Treating critical injuries, allergic reactions, and trauma.
- Performing minor medical operations, cleaning wounds, obtaining labs, initiating IVs/maintaining IV therapy, and administering/providing prescribed medication/medical treatments.
- Maintaining emergency room care standards.
- Ensuring the efficiency of the patient check-in process.
- Displaying strong decision-making skills in emergency scenarios.

JANUARY 2018-DECEMBER 2019 (Sanford,NC)

STAFF NURSE- Liberty Commons Nursing and Rehabilitation

- Perform complex administration and reporting tasks.
- Processed orders as written by healthcare providers.
- Maintained awareness of comfort and safety needs for more than patients per shift.
- Monitored CVAs, MI's, total knee, and head trauma.

DECEMBER 2017-DECEMBER 2018 (Raeford,NC)

PEDIATRIC PSYCH NURSE-Premier Healthcare

- Physical assessments, diagnosed, and triage for patients.
- Provided individual and family therapy to caseload of clients.
- Participated in Performance Improvement activities.

SEPTEMBER 2017-FEBRUARY 2018

PSYCHIATRIC/EMERGENCY DEPT NURSE-Moore Regional Hospital- Pinehurst, NC

- Evaluating clients in active withdrawal and intervene to control psychological withdrawal symptoms.
- Evaluating clients care and prioritizing treatment and maintaining client outflow.
- Accurate documentation of all elements of nursing assessment treatments medications discharge instructions and follow-up care.

SEPTEMBER 2017-JANUARY 2018

DISPENSING NURSE- Acadia Healthcare, Fayetteville, NC

- Assessed, observed, and recorded patient's health conditions.
- Followed and reinforced infection control prevention.
- Analyzed patient's symptoms correctly, diagnose the disease accurately and take imperative steps for his/her active recovery.
- Be alert and observant on every aspect of patient care including diet, physical activities and psychosocial interaction.

JANUARY 2017- OCTOBER 2017

REGISTRAR HARNETT HEALTH SYSTEM - Dunn, NC

- Captured and entered patient demographics and financial info into the Patient Management System.
- Collected, organized, and reconciled patient cash collections; co-pays, deductibles and co-insurance in excess of \$1,600 per month, aiding in the organizational initiative of financial sustainability.
- Registered more than 150 patients monthly with less than a 1.5% error rate.

JULY 2013- JANUARY 2019

MED/SURG FLOOR NURSE/ EMERGENCY DEPARTMENT NURSE BETSY JOHNSON/
HARNETT HEALTH - Dunn, NC

- Being ready to respond and equipped to deal with a medical emergency.
- Quickly assessing patient needs.
- Treating critical injuries, allergic reactions, and trauma.
- Performing minor medical operations, cleaning wounds, obtaining labs, initiating IVs and maintaining IV therapy.
- Maintaining emergency room care standards.

- Assisting with insurance paperwork.
- Ensuring the efficiency of the patient check-in process.
- Displaying strong decision-making skills in emergency scenarios.
- Providing well above standards care to patients who are admitted for various amounts of time.
- Ambulating, vitals, charting, toileting, hygiene, feeding, linen changes, and dressing assistance.
- Answering phones, transferring calls, transferring patients in the emergency department, arranging patient's charts, and providing excellent customer service.

JANUARY 2013-DECEMBER 2016

SENIOR HELPERS CNA/Med Tech

- Providing excellent care in the comfort of the client's home
- Changing linens, feeding, dressing, and assisting with hygiene in the facility
- Rehabilitating clients with mental, physical, and emotional obstacles/ disabilities

SEPTEMBER 2012 TO MAY 2014

CLERK SHORT STOP

- Provided satisfactory service to gas station customers
- Regular communication with vendors, to assist with restocking, shelving and product displays.
- Retrieves items from the stock room when needed.
- Processed register transactions.
- Maintained inventory records.

SEPTEMBER 2010 TO MAY 2013

RESPIRE CAREGIVER CARE.COM- Fayetteville, NC

- Provided care and assistance to mentally disabled individuals
- Maintained professional contacts with families.
- Documented work reports on a timely basis.

JUNE 2012 TO APRIL 2013

CNA, LEE COUNTY NURSING AND REHAB- SANFORD, NC

- Assisting individuals with ADLs.
- Taking vitals, while charting them into various computer programs.
- Providing excellent care, regardless of obstacles

JANUARY 2005 TO NOVEMBER 2010

ASSISTANT MANAGER (TRAINING)

- Trained and coached staff daily on customer service skills
- Greeted 100+ customers and issued receipts, refunds, credits and change daily
- Maintained inventory, including count verification, reordering and

JUNE 2008 TO AUGUST 2010

FRONT DESK MEDICAL RECEPTIONIST NORTH SHORE MEDICAL

- Greet and check in patients, and collect personal, medical, and insurance information.

- Communicated with physicians about cancellations.
- Collection and processing of payments and during service provision.
- Familiarized with various companies' insurance policy and informed administration

MAY 2008 TO JULY 2009

JEWELRY SALES STOCKING, CUSTOMER SERVICE CENTER, KOHLS

- Provided interpretation services to three departments.
- Ran end day credit card.
- Develop and maintain your own clientele.

EDUCATION

- Masters of Science in Nursing- American Public University System April 2021-Present
- Associates Degree Nursing- Bladen Community College, Duplin, North Carolina. Practical Nursing Bladen Community College - Duplin, North Carolina
- Social Work Carthage College - Kenosha, WI
- Niles West High school - Skokie, IL.

CERTIFICATIONS AND LICENSES

- Licensed Practical Nurse
- Registered Nurse
- Prevent Blindness NC
- BLS for Healthcare Providers
- Mass casualty certification
- CPI
- NCI
- TNCC
- Red Cross CPR
- ACLS
- PALS

SKILLS

- Windows ME,
- Linux
- Microsoft Office
- FrontPage
- Adobe Photoshop
- Quick books Pro
- Presentation
- Charting systems : EPIC, Meditech, PCC, Cerner, Ultipro, eClinical works, Care360

