

Tamara S. Pippin, MSN-FNP, BSN, RN

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CAREER SUMMARY

As an RN-FNP, my career goal is to ensure the delivery of healthcare needs to the underserved. Your organization is known for providing high-quality, cost-effective health care to a diverse population. My vision aligns with your practice as I value working in a collaborative effort across all departments to remove barriers for accessing healthcare. I believe it is my duty to incorporate standard medical practices and health center policies into my clinical practice to provide quality care commensurate with training and licensure. It is my mission to deliver culturally sensitive appropriate patient-centered health care for a health organization with a multicultural, multilingual patient population.

EDUCATION

Master of Science in Nursing | Chamberlain University (Chicago, IL.)

- Family Nurse Practitioner

Bachelor of Science in Nursing | Chamberlain University (Chicago, IL.)

Associate Degree in Nursing | San Diego City College (San Diego, CA.)

LICENSURE & CERTIFICATION

Registered Nurse | California Board of Registered Nursing (95099694)

Lean Six Sigma Green Belt | SSGI

BLS/ACLS/PALS | American Heart Association

HEALTHCARE EXPERIENCE

RN Clinical Manager

Focus Health (Modesto, CA.)

January 2021 – Present

- Management of patient service delivery, while establishing, implementing, and evaluating patient care provided aligns and exceeds federal, state, and local standards, guidelines, and regulations, and company policies and procedures.
- Leading as the Subject Matter Expert on all things clinic related, establishing, and updating policies and standard operating procedures as needed.
- Coordinating and managing clinic service activities and staff; scheduling, assigning, educating, and supervising the work of nursing and ancillary staff. Evaluates the performance of the clinicians and staff.
- In partnership with administration, set proactive KPIs for sales and profitability, monitor our progress and adjust as needed to set up our team for success.

RN Shift Manager

Doctors Behavioral Health Center (Modesto, CA.)

August 2020 – January 2021

- Utilize the nursing process and organizational leadership skills to coordinate services of staff to patients during the designated shift.
- Assures patient care is appropriate to the age and developmental level of patients served.
- Assesses staff need for the unit, collaborates with the staffing coordinator, Nurse Director, and Administrative Nursing Supervisor to ensure patients' needs are met.

Supervisor Registered Nurse II

California Health Care Facility (Stockton, CA)

October 2016 – August 2020

- Provide administrative direction of the entire nursing services team in a large, medical, and mental health care facility in accordance with current Federal, State, and Local standards, guidelines, and regulations, as well as the company policies and procedures.
- Responsible for leading, planning, educating, delegating, supervising, and evaluating the work of nursing and other assigned staff in a large medical and mental health care facility.
- Establish, update, disseminate, implement, and monitor health facility policies and procedures.
- Establish supervisory, nursing, and ancillary role duties, responsibilities, and principles.
- Ensure the continuity of high-quality patient care is delivered according to the Complete Care Model.

- Responsible for promoting quality patient care and nursing services on a continuous basis, combining knowledge, skills of leadership, performance/quality improvement, communication, operations, and business.

RN Clinic Manager

Family Medicine– North County Health Services (San Diego, CA.) May 2015 – October 2016

- Administrative and operational management of the day-to-day activities of a FQHC family medicine, pediatric, and women’s health clinics.
- Responsible for hiring, supervising, educating nursing and ancillary staff.
- Establishing and ensuring the clinic procedures are continually and systematically followed, patient care is enhanced, and excellent customer service is always extended to all patients.

LVN/RN

Primary/Specialty Care – Kaiser Permanente (San Diego, CA.) October 2006 – May 2015

- Provide nursing care in the primary and specialty clinics, under the direct supervision of a registered Nurse or physician, in accordance with the legal scope of practice and within established standards of care, policies, and procedures.
- Demonstrate performance consistent with the Kaiser Permanente Medical Center Vision, Mission, and Strategic Plan of the organization. Participate in departmental performance improvement activities, i.e., planning, measuring, monitoring, assessing, and improving performance goals.
- Remain flexible to changing systems, demonstrate quality and effectiveness in work habits and clinical practice, and treat co-workers, patients, families, and all members of the health care team with dignity and respect.

PROFESSIONAL AFFILIATIONS & MEMBERSHIP

RN Manager/Administrator | Association for Healthcare Administrative Professional May 2015– Present

- AHCAP is a not-for-profit healthcare association dedicated to executive assistants, administrative assistants, and other professionals who support the nation’s healthcare leaders.
- AHCAP members are recognized as leaders who support and strengthen the delivery of healthcare as they advance professional development, leadership, value, and excellence of healthcare administrative professionals through education, recognition, communication, and advocacy.

ADDITIONAL SKILLS/TRAINING

Software Programs

- Cerner
- EPIC
- Meditech
- HCHB
- McKesson
- Quest360
- Excel/Word/Office