

Shawanda Terry, RN, MSN

Smiths Station, AL 36877

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+1 334 614 1411

- Extensive background in patient/family education, discharge planning and community resources.
- Sensitive and responsive to patients' needs with a strong commitment to ensuring cost-effective care while optimizing quality.
- Strong interpersonal and organizational skills; effective communicator with patients, families, physicians, agency and other healthcare professionals.

Authorized to work in the US for any employer

Work Experience

RN

St Francis Hospital

November 2018 to May 2019

- Supervise six Intensive Support Coordinators (ISC) providing direct oversight and coordination services for individuals with developmental disabilities.
- Supervise ISC personnel and provide ongoing consultation to consist of joint visits, determining risks and unmet needs, and collaboration in identifying and securing medical/health resources.
- Conduct monthly supervisory phone conferences with ISC personnel to review their caseload and level of risk of each individual supported.
- Provide quarterly reviews consisting of 25% of ISC caseloads to DBHDD staff for review to determine if all ISC services and protocols are being followed.

Staff Nurse- ICU/CCU, Telemetry

St. Francis Hospital - Columbus, GA

2007 to 2016

- Analyze and assess patient conditions and implement effective interventions.
- Collaborate with professionals across the organization to devise an integrated care plan.
- Exhibit motivation and dedication by providing the highest quality of care to each patient.
- Execute comprehensive assessment, planning, implementation, and evaluation of patients.
- Exceptional ability to multi-task by managing numerous, often competing priorities with ease and foster the provision of superior patient care.

RN Case Manager

St. Francis Hospital - Columbus, GA

2013 to 2014

- Coordinated patient education, quality management and cost-effective utilization of community services.

- Arranged primary care, hospice care, medical equipment for discharge to home care, or coordinated transitions to Assisted Living or Skilled Nursing Facilities
- Connected vulnerable populations such as uninsured and homeless to outpatient healthcare resources.
- Collaborated with physicians and providers to assign correct patient statuses, ensuring compliance to CMS guidelines for reimbursement
- Documented patient case management plans, and identified insurance coverage and sources of payment for treatment and care

Nurse Tech, 3N, CCU

St. Francis Hospital - Columbus, GA
2006 to 2007

Worked under the supervision of an RN providing bedside treatment, care and clinical documentation of patients in coronary care unit.

- Protected and promoted patients' rights and assisted patients in maintaining independent- fence.
- Obtained specimens, weights, blood sugars, and vital signs and reported abnormal findings within a timely manner.
- Measured and recorded fluid intake and output and reported abnormal findings to assigned registered nurse.

Records Supervisor, Imaging Services

Palmyra Medical Centers - Albany, GA
2001 to 2005

Processed patient registration paperwork within a timely manner to ensure prompt, efficient patient care.

- Scheduled patient procedures, answered telephone calls, maintained radiologic files, and assisted Radiologists with administrative needs.
- Trained and supervised new personnel on office procedures.
- Demonstrated flexibility and commitment by performing EKGs and phlebotomy for outpatients during staffing shortages.

Education

BSN

Georgia Southwestern State University - Americus, GA
2007

MPA in Healthcare Administration

Albany State University - Albany, GA
2005

BS in Biology

Oakwood University - Huntsville, AL
2002

Master's degree in Nursing

Capella University

Nursing Licenses

RN

Expires: January 2019

State: CA

Skills

- RN
- Nursing Home
- Home Health
- Critical Care
- Hospital Experience
- Staff Nurse
- EMR Systems
- Medication Administration
- Primary Care Experience
- Quality Management
- Vital Signs
- Basic IV
- Triage
- Experience administering injections
- Care plans
- Laboratory experience
- Nurse Management
- Patient Care
- Medical Records
- Phlebotomy
- Cerner
- ICU Experience

Certifications and Licenses

BLS, ACLS

Assessments

Protecting patient privacy — Highly Proficient

February 2022

Understanding privacy rules and regulations associated with patient records

Full results: [Highly Proficient](#)

Case management & social work — Highly Proficient

March 2022

Determining client needs, providing support resources, and collaborating with clients and multidisciplinary teams

Full results: [Highly Proficient](#)

Supervisory skills: Motivating & assessing employees — Highly Proficient

April 2022

Motivating others to achieve objectives and identifying improvements or corrective actions

Full results: [Highly Proficient](#)

Patient-focused care — Highly Proficient

February 2022

Responding to patient concerns with sensitivity

Full results: [Highly Proficient](#)

Work style: Reliability — Highly Proficient

April 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Highly Proficient](#)

Home health aide skills — Expert

March 2020

Providing care to patients in a home setting.

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.