

Erica Mckissack

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To acquire a responsible position as a Healthcare professional, in which my education, training, and skills may be effectively utilized towards advancement.

Willing to relocate: Anywhere

Work Experience

Administrator in Training (AIT)

Enlivant - Mishawaka, IN

August 2020 to March 2021

- Assist in overseeing daily operations of the facility.
- Implement policies and procedures.
- Develop, establish, and maintain census.
- Prepared and managed and/or approved budgets.
- Ensure all contractual agreement are approved by corporate.
- Select, employ, managed, and discharged staff.
- Ensures that facility maintains accreditation, licensing and quality care.

Covid-19 RN

LHI - South Bend, IN

July 2020 to March 2021

- Coordinate and assist in clinic set-up with various facilities.
- Conduct Patient enrollment and scheduling.
- Administered Covid screenings and vaccines per protocol.
- Conducted Patient observations after each vaccine.
- Informed each patient on Covid-19 and possible side effects.

Woundcare Supervisor

CommuniCare Health Services - Dyer, IN

December 2018 to February 2021

- Develop a meaningful, personable relationship with clients
- Autonomy in my role
- Work as a team to ensure patients receive excellent care
- Administers medications and treatments.
- Participates in the care planning process.
- Communicates with physicians regarding changes in resident's conditions, diagnostic test results, etc.
- Documents assessments and care within

standards of company policy.

- Educates patients and their families on health-related issues.
- Completes required forms and documents within standards of company policy and regulations.

Nurse manager LPN

Arcadia Health Care

April 2015 to August 2017

- Provide compassionate care to residents.
- Administer prescribed medications, noting times and amounts on residents' charts.
- Observe residents: chart and report changes in residents' chart
- Measure and record residents' vital signs, such as height, weight, temperature, blood pressure, pulse, and respiration
- Provide resident care or treatments: taking temperatures or blood pressures, dressing wounds, and performing catheterizations

Corrections LPN

Santa Rosa Jail

February 2014 to March 2015

- Complete intake assessments and obtain vital signs; document and input into jail administration system.
- Triage inmate request for services in a timely manner with final approval from a Registered Nurse and provide quality care during Nurse Sick Call
- Medication administration.
- Respond to medical emergencies.
- Conduct wound care and diabetic clinics.
- Medication verification - to validate medication prior to incarceration.
- Provide care to Special needs patients/inmates - assessments must be under the direction of a Registered Nurse.
- Informs Registered Nurse regarding changing conditions and other pertinent information.

Psychiatric LPN

Department of Mental Health

2011 to 2014

- Assess and evaluates patient mental and physical condition.

- Teaches living skills, medication therapy, and symptom management to patients.
- Responds to, participate in, and directs crisis interventions (assaultive behavior, suicide attempts, etc.) in order to assure safety of patients, and staff, which may involve utilization of CPR or aggressive management.
- Maintains a therapeutic, physically and medically safe environment for psychiatric patients, through performance of professional psychiatric care, basic nursing, and effective interpersonal relations with patients and staff. Assures and provides a safe, clean, and therapeutic environment by keeping the area free from material which could pose a hazard to patients

Adult Protective Community Worker II, Department of Health and Senior Services

Department of Mental Health
2011 to 2012

- Perform intake, screening, and process reports regarding facilities and/or providers; and referrals for Medicaid-funded in-home services.
- Conduct home visits to observe surroundings and interview reported adults, caregivers, and alleged perpetrators.
- Assess living arrangements, physical capabilities, cognitive abilities, medical requirements, and financial resources to determine level of care required and eligibility for Medicaid-funded in-home services.
- Develop protective service plans and provided on-going follow-up and monitoring to reduce risks and increase safety of reported adults.

Licensed Practical Nurse

Department of Mental Health
2011 to 2012

- Direct work of the nursing assistants.
- Administers medication, injections, and routine treatments.

- Made staff assignments.
- Follow strict infection control guidelines.
- Accept doctors' orders for clients.
- Notifies appropriate personnel of pertinent changes in clients' condition.
- Observes and records signs and symptoms of changes in clients' condition or behavior.

Community Support Specialist

Cole County Residential Services
2008 to 2010

- Reported observable changes in mental health patient behavior, attitude, and physical condition.
- Assisted in self help skills and social behavior based on the level of individual functioning.
- Escorted patients to appointments.
- Performed basic nursing care, such as checking vital signs.
- Prepared and maintained necessary records and reports.

Rehab Technician

Preferred Family Healthcare
2008 to 2009

- Performed drug tests as needed on adolescents.
- Provided transportation to and from rehab.
- Set up and ran groups dealing with alcohol and substance abuse.
- Provided counsel during hard time of sobriety.

Education

Associate in Nursing

Ancilla College - Donaldson, IN
August 2019 to May 2020

License in Practical Nursing

Nichols Career Center Jefferson City - Jefferson City, MO
2010 to 2011

B.S. in Psychology

Lincoln University - Jefferson City, MO
2005 to 2009

Nursing Licenses

RN

PN

Skills

- Wound Care
- LPN
- Medication Administration
- Nurse Management
- Nursing
- Intake Experience
- Infection Control Training
- Crisis Intervention
- Infection Control Training
- Social Work
- Nursing home experience
- Customer service
- Management
- Experience Administering Injections
- Triage
- Laboratory Experience
- RN
- Leadership
- Supervising experience
- Crisis management
- Relationship management
- Budgeting
- Recruiting
- Operations management
- Restaurant management
- Care plans
- Interviewing
- Conflict management
- Marketing
- Behavioral health
- Resident's rights
- Quality assurance
- Senior care
- Patient monitoring
- Home care
- Memory care

- Negotiation
- Public relations
- Hospital experience
- Data collection
- Documentation review
- Utilization management
- Case management
- Managed care

Certifications and Licenses

Wound care certification

March 2019 to Present

Administrator review certification of completion

March 2019 to Present

CPR AHA Instructor

February 2019 to Present

CNA Instructor

June 2019 to Present

QMA Instructor

April 2021 to Present

First Aid Certification

BLS Certification

ACLS Certification

License Nursing Home Administrator

April 2022 to Present

Additional Information

SKILLS:

- IV THERAPY
- Validation Therapy
- Crisis Prevention Intervention
- Suicide Prevention
- CPR & First-Aid