# April Perez

San Antonio, TX 78245 aprilduque84@yahoo.com +1 210 209 1010

I am a dedicated and responsible registered nurse looking to advance my career in the healthcare field as a reliable, caring healthcare provider who puts patient's best interest first. My belief in self accountability, punctuality and ability to learn quickly new tasks on the job, makes me an ideal candidate for any medical practice willing to make me a member of their professional team.

## Work Experience

#### Case Manager I

Molina Healthcare - San Antonio, TX September 2018 to Present

Developed and implemented the member's personalized care plan.

Assisted members in accessing benefits and services by providing information and education about community resources.

Completed documentation and reports on a weekly basis to ensure eligibility and compliance with state and agency policy.

Coordinated referrals and completed the screening and assessment on all members on caseload. Made home visits to provide supportive and case management services.

## Service Coordinator I

Superior HealthPlan - San Antonio, TX September 2017 to September 2018

Reviewing required paperwork that is submitted from DME agencies with current

physicians' signature to generate authorizations using waiver and non- waiver services for durable medical equipment.

• Reviewing clinical reviews from field nurses to submit for MD review for items that are a non-covered benefit for authorization.

• Delegating tasks for fellow service coordinators to follow up on the equipment in ensuring the member has received the requested item.

• Following up with agencies for signed physicians' orders.

• Generating and submitting referrals to requested DME agencies for the requested equipment from members.

• Reviewing required paperwork such as nurses assessment and current physicians orders for members to attend adult daycare.

• Contacting adult daycare facilities for any missing information on required forms needed and ensuring they are submitted in a timely manner for authorizations.

• Generating authorizations and faxing to adult daycare facility once all required forms are completed and received.

• Following up with facilities for required forms to ensure member has services in place for adult daycare in a timely manner.

## LVN Charge Nurse

Medina Valley Health and Rehab - Castroville, TX August 2015 to September 2017

- Managed medical oversight of over 30 patients including long-term and rehab patients.
- Manage patient care, administer treatments, issue immunizations, administer medication
- via peg tube and by mouth, and educate patients on various health issues.
- Performed accurate sterile procedures and executed proper and safe catheters on adults.
- Documented assessments and treatments on electronic documentation system.
- Recognize changes in resident's condition and respond appropriately.
- Detect any issues that could result in injuries or other difficulties for resident's or staff members.
- Inform physicians of any changes in resident's progress, condition or medicinal needs.
- Supervise nursing aides as they complete their assigned tasks and point out any changes or improvements that need to be made.

• Scheduled required/needed appointments and ensuring residents have transportation to and from scheduled appointments.

• Performed wound care utilizing sterile technique.

#### **LVN Charge Nurse**

Legend Oaks South - San Antonio, TX March 2015 to August 2015

Managed medical oversight of over 30 patients including long-term and rehab patients.

• Assessed residents and analyzed obtained information to develop appropriate

interventions to prevent decline.

- Recorded signs in change in condition and reported to Physician.
- Administered medications and treatments to residents.
- Placed orders for medication with pharmacy per physicians written and verbal orders.
- Assessed residents on admission to develop interim care plan and further assess in depth
- to contribute to complete plan of care.
- Maintain resident clinical files keeping charts updated.

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- Performed wound care utilizing sterile technique.
- Ensure that certified nursing assistants adhere to standard job requirements.
- Schedule required appointments and ensuring residents have transportation to and from appointments.

#### LVN Private Duty Nurse

Adaptive Health Services - San Antonio, TX April 2014 to April 2015

- Provided one on one patient care in a home setting.
- Administered medication via g-tube and obtained and record vitals.
- Assisted patient with daily care such as grooming, bathing, and toileting.
- Provided emotional support to patient and their families.
- Informed pediatrician of any change in condition or medicinal needs.
- Recorded medical findings, symptoms and observations.
- Acted as an advocate for children with special needs.
- Followed patient's plan of care to ensure all needs were met in a timely manner.

Acknowledgements

• Received employee of the month for the month of March 2018 at Health Care Support.

## Education

## Associate's degree in Nursing

Galen College of Nursing-San Antonio - San Antonio, TX July 2018 to August 2020

## Skills

- Case Management
- Nursing
- Vital Signs

Certifications and Licenses

## Registered Nurse (RN)

July 2021 to January 2024

LVN

**BLS Certification**