

**Jessica A. Kitscha**  
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(262) 408-7843

**OBJECTIVE** Seeking registered nurse position as a nurse paralegal

**SUMMARY OF QUALIFICATIONS**

- 10+ years of nursing related experience
- 10+ years of management experience
- 12 Daisy Award Nominations
- Outstanding communication and patient/customer care skills
- Strong leadership skills including problem solving, critical thinking, analyzing data, delegating and increasing communication and teamwork
- Capable of carry out numerous and various assignments or tasks with the highest priority

**EDUCATION**

2020-Present **Masters in Nursing Practice, Family Nurse Practitioner Emphasis, Chamberlain University**  
Currently attending

2012-2016 **Bachelor's Science in Nursing, Elective Studies Minor, Alverno College (Milwaukee, WI)**  
Graduated: December 2016

2007-2011 **Waukesha Academy of Health Professions (Waukesha, WI)**  
Graduated: May 2011 H.S. Diploma

**CERTIFICATIONS**

2017-Current Registered Nurse License #234596-30

2010-Current Certified Nursing Assistant, State of Wisconsin

2011-Current Basic Life Support for Healthcare Provider, American Heart Association

2015-Current Neonatal Resuscitation Program

2015-Current NIH Stroke Scale Certified

2017-Current Advanced Cardiac Life Support, American Heart Association

2017-Current STEMI Boot Camp Graduate (Cardiac Intervention Certification through Thedacare)

**WORK EXPERIENCE**

**12/2021-Present Travel Nurse, Labor and Delivery at ProHealth Care Waukesha Memorial Hospital in Waukesha, WI**

- Working as a travel nurse at a local high risk birthing center.
- Triage and manages high risk labor patients, coordinates care between interdisciplinary roles and positions.
- Performs duties including prioritizing, assessing, and assisting in managing care across all patients from newborns and geriatrics.
- Commended for adapting and learning quickly in high stress situations

**10/2021-12/2021 Travel Nurse, Labor and Delivery at Asante Three Rivers Medical Center-Grants Pass, OR**

- Working as a travel nurse at a critical access hospital
- Perform duties such as caring for laboring patients, assessing, triaging outpatients, teaching, planning and treating patients.

**07/2021-10/2021 Travel Nurse, Labor and Delivery at St. Luke's in Nampa, ID**

- Working as a travel nurse at a busy labor, delivery and recovery birth center.
- Triage labor patients, circulate for c sections, manage high risk labors, we do approximately 90-125 deliveries a month.
- Commended for quality delivered care, with experience to train and precept new hires and graduates on the unit.

**02/2021-7/12/2021 Travel Nurse, Labor and Delivery at St. Alphonsus in Nampa, ID**

- Working as a travel nurse at a labor, delivery and recovery birth center.
- Triage labor patients, circulate for c sections, manage high risk labors, we do approximately 100 deliveries a month.

**11/2020-01/2021 Registered Nurse, Labor and Delivery at Watertown Regional Center in Watertown, WI**

- Perform duties such as caring for laboring patients, assessing, triaging outpatients, teaching, planning and treating patients.

**06/2017-11/2020 Registered Nurse, Labor and Delivery, Birth Place, Ascension Ozaukee St Mary's (Mequon, WI)**

- Perform duties such as caring for laboring patients, assessing, triaging outpatients, teaching, planning and treating patients.
- Assigned role as charge nurse when scheduled on shift

- Also worked in the operating room as a scrub to assist during cesarean section and other ob-gyn surgeries when necessary.
- Received multiple cards and shout outs from patients regarding their excellent care.
- Communicating and working closely with providers to ensure quality care is delivered.
- Coordinated and collaborated with clients, families and multidisciplinary health team members to assess, plan, implement and evaluate nursing care of urgent care patients.

**01/2017-08/2017 Registered Nurse, Labor and Delivery Recovery and Postpartum, Agnesian St. Agnes Hospital (Fond du Lac, WI)**

- Perform duties such as physical assessments, hearing tests, lab draws, vital signs, blood glucose checks, input and output, transferring, and caring for both mother and baby in postpartum unit
- Coordinated and collaborated with clients, families and multidisciplinary health team members to assess, plan, implement and evaluate nursing care of postpartum and post-surgical patients for gynecologic procedures.

**04/2007-1/2017 Facility Manager and Operator, Hunters Run Stables (Mukwonago, WI)**

- Managed a semi-private boarding facility with over 40 owners and up to 25 employees who reported directly to me.
- Worked closely with the owners to provide safe, quality care at all times.
- Coordinated schedules, arranged quarterly meetings, oversees budget and works closely with owners to make a profitable yet quality care delivered business.
- Resolution of problems and conflicts, created policy and procedures.
- Abide by laws and worked closely with insurance companies and attorneys to keep the facility up to date with liability.
- Coordinating care between multidisciplinary teams and owners at all levels.

**06/2016-01/2017 Advanced Certified Nursing Assistant, Emergency Department, Beaver Dam Community Hospital (Beaver Dam, WI)**

- Demonstrates skills required for this position as a certified nursing assistant and emergency room technician
- Prioritize patient needs, ability to evaluate patients and provide basic care assisting the registered nurse
- Commended for quick thinking and problem solving during emergency situations

**06/2015-06/2016 Care Partner, Clinical Resource Unit, Children's Hospital of WI (Milwaukee, WI)**

- Actively a representative for the Clinical Resource Partnership Council and Transfer Mobility Coach as well as increase participation and togetherness with activities within the unit
- Easily adapt to new environment, various patient populations throughout the entire hospital.

**05/2015-06/2016 Advanced Certified Nursing Assistant, Emergency Department, Aurora Burlington Memorial Hospital (Burlington, WI)**

- Commended for excellence customer service skills with both patients and co-workers
- Prioritize patient needs, ability to evaluate patients and provide basic care assisting the registered nurse
- Received Fully Successful/Role Model on annual review

**01/2014-05/2015 Certified Nursing Assistant-Patient Care Assistant and Health Unit Coordinator Birth Center, Froedtert Hospital (Milwaukee, WI)**

- Scheduling appointments both inpatient and outpatients
- Perform duties such as hearing tests, lab draws, vital signs, blood glucose checks, input and output, transferring, and caring for both mother and baby in postpartum

**04/2012-01/2016 Certified Nursing Assistant-Personal Caregiver, IRIS Financial Services (Waukesha, WI)**

- One-on-one care for pediatric and adolescent patients who are cognitively and physically disabled
- Responsible for cognitive, emotional, and social growth appropriately for patient's age
- Drives a wheelchair van to therapy sessions, appointments, and other commitments

**03/2011 – 04/2012 Certified Nursing Assistant, Rehabilitation Hospital of Wisconsin (Waukesha, WI)**

- Received "exemplary" and "exceeds expectations" ratings on all performance reviews. Cited for excellence in interpersonal communications, teamwork, customer service, flexibility and reliability.
- Transformed "difficult" customers into loyal, repeat guests by leveraging strengths in premium service delivery and ability to find win-win resolutions.

**SKILLS**

- Proficient in Microsoft Office including Excel and PowerPoint
- Proficient in Epic, Meditech, CPN, Athena Electronic Medical Records
- Quick, fast learner and adapts to technology and changes easily
- Able to manage and implement Social Media campaigns

- Excellent written and verbal communication skills
- Excellent editing skills
- Able to translate complex text into easily readable material
- Plan, coordinate, design and execute an event of any size

#### **ACADEMIC LEADERSHIP**

**2012-Present** President of Alverno Asian Student Nurse Association (2014-2016), Vice President of Alverno Asian Student Nurse Association (2013-2014), Member of Alverno College Student Nurse Association (2012-2016), President of Alverno Equine Group (2012-2014)

#### **PROFESSIONAL ORGANIZATIONS**

**2015-Present** President of Wisconsin Student Nurse Association (2016-2017), Treasurer of Wisconsin Student Nurse Association (2015-2016) (2016-2017), Member of National Student Nurse Association (2015-2017), Member of Wisconsin Student Nurse Association (2015-2017) Member of Wisconsin Nurse Association (2013-2017)

#### **COMMUNITY INVOLVEMENT**

**2012-Present** Over 1,890 documented volunteer hours including but not limited to, Relay for Life, Children's Respite Program, Country Thunder First Aid, Community Day, Health Fairs, Blood Drives, 5K runs, Children's Hospital Robyn's Nest, and Toy Drives.