

Dr. Richard Tomlinson

PhD, MSN, RN-C, PE, LEED-AP, CNOR

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Periop Executive VP/Director | Periop/Clinical Operations (Level 1, Inpatient, ASC)| Powerful Strategist | Interim Nursing Leadership (CNO) | Chief Operating Officer (COO)| Clinical Education and IT Expertise

An accomplished and business savvy professional with degrees in Nursing, Engineering, Healthcare Administration and Business Economics (PhD) with robust experience acquired over the years in delivering optimal metrics & business value in high-growth environments. Known for establishing & known key relationships with physicians. Dynamic, versatile, and detailed-oriented leader with developing scalable, financially viable, innovative and touch-point-centric care solutions within healthcare. Skilled in furthering market partners regarding vision and strategy to build (and sustain) excellence in program delivery. Develop budgets, policies and procedures and encourage adherence. Have taken poor-performing operations and turned them into efficient, profitable entities..Demonstrate ability to develop capital and operating budgets within hospitals, up to \$500MM.

Adept at Inpatient and Outpatient Surgical Services/ASC's/GI/L&D and SPD operations, and process improvements. Authored the Nations 1st shared risk performance-based SPD contract. Have experience in large contract management, P&L, financial agreements, JCAHO and WA DOH standards, as well as healthcare financing rules. Expert in clinical IT. Former health system Chief Operating Officer and interim Chief Nursing Officer. Experienced in Level 1 trauma, centers, and multispecialty. ASC's.

Worked for one of the "big four" consulting firms. Led the healthcare sector in APAC business growth. Stood up the healthcare business unit in APAC markets.

Former design engineer. Extensive experience in HVAC, plumbing, fireprotection. Extensive construction of healthcare facilities portfolio. Partner of design/build firm.

Board certified in clinical informatics. Expert in numerous platforms including Epic, Cerner, Meditech, McKesson. Good working knowledge of other software, e.g. Lawson, KRONOS, MS Office, Excel, Word, Visio, Powerpoint.

Manage clinical operations, served as house supervisor, strategic transitions, developing and expansion of service lines, process improvement change strategy, perioperative operations, alliance management, and finance. Capable of blending big-picture viewpoints with tactile considerations to build trust, and achieve results. Recognized for collaborative leadership style, proactive, approach, and keen ability to effectively deliver complex operational concepts into tangible action plans. Exceptional communication, presentation & interpersonal skills with proficiency at grasping new concepts quickly and utilizing the same in a productive manner.

~ Improved perioperative services delivery and roadmap for post-COVID growth strategy ~

~Developed & implementes staff retention strategies

~ Led Bariatrics COE initiative in partnership with Intuitive (Davinci) ~

~Developed 1st in Nation shared risk SPD contract partnership~

~ Provided leadership to Perioperative Services in process improvement initiatives ~

~ Delivered growth strategies for inpatient and outpatient, complete with capital budgets and staff solutions ~

~ Prepared numerous facilities for State DOH, AAAHC, and JCAHO Surveys

Skill Areas: Strategic Planning ♦ Clinical Operations ♦ Inpatient and Outpatient OR ♦ Surgical Block Management ♦ Alliance Management ♦ P&L Management ♦ Quality Assurance ♦ Process Improvement ♦ Global Business Planning ♦ Training ♦ Strong Interpersonal Skills ♦ Analytical Skills ♦ Team Management ♦ Communications ♦ Critical Thinking ♦ Active Listening ♦ Systems Analysis ♦ Problem Solving ♦ Time Management ♦ Attention to Detail ♦ Client Relationship Management ♦ Innovation ♦ Leadership ♦ Management Skills

PROFESSIONAL EXPERIENCE

MEDICAL CENTER OF SOUTH ARKANSAS (CHS) (Apr 2022 – Current) , Eldorado AR

Interim Director Surgical Services

- Manage functions pertaining to developing and executing business strategies to achieve short and long-term goals
- Report to the board, providing market insights and strategic advice
- National JCAH Survey Prep/readiness
- Process Improvement: ICU Patient post-op from Surgery directly to ICU for recovery.
- Revised surgical block Schedule to better align with growth Plan.
- Developed and implemented business plans to improve cost-efficiency
- Maintain positive and trust-based relations with business partners, shareholders, and authorities

LOURDES HEALTH SYSTEM (Oct 2021 – Apr 2022), Pasco WA

Interim Director Surgical Services

- Responsible for overseeing the company's business operations, financial performance, investments, and ventures
- Supervised, guided, and delegated executives in their duties
- State of WA DoH and National JCAH Survey readiness
- House Supervisor (PRN)
- Established Bariatrics Center of Excellence (COE)
- Ensured company policies and legal guidelines are clearly communicated
- Discovered (and resolved) previous long standing issue with sterilized, yet contaminated, surgical instruments
- Assessed, managed, and resolved problematic developments and situations
- Built and enhanced the company's public profile at events, speaking engagements, etc

ATLANTA MEDICAL CENTER (WELLSTAR) HEALTH SYSTEM (Dec 2020 – Oct 2021), Atlanta GA

Interim Vice President Perioperative Services

- Level 1 Medical Center. Teaching Facility. Also responsible for another Level 2 facility in Atlanta area.
- 27 OR's, 2400 cases/mo. Responsible for 2 campuses. Responsible for OR, GI, SPD.
- Pioneered the efforts across handling the entire gamut of functions pertaining to assisting the president and the board of directors to design the company's overall mission, values, and strategic goals
- House Supervisor (PRN)
- Attended meetings with the board of directors and shared company information
- Led, guided, directed, and evaluated the work of other employees, such as senior directors and managers, and ensured a healthy working environment
- Contributed to sales innovations, strategic business development, and the profitability of the company as determined by the company's strategic goals
- Set up/rolled out new Process Improvement Program for the OR
- Evaluated the success of the company in achieving its goals and formulating plans to correct any issues if the company is not achieving its goals

KAISER PERMANENTE (Aug 2020 – Dec 2020), Renton WA

Interim Washington System Director of Perioperative Services

- Managed the daily operations and revenue generation of the company and ensured its continual growth
- 28 OR's, 1800 Cases/mo. 4 campus responsibility in the Seattle & Tacoma markets
- Assigned to manage the company's business unit finances, identifying ways to increase revenue and decrease costs, analyzing financial reports, and preparing operating budgets
- Responsible for re-engineering surgical scheduling methodology

HCA ATLANTA OUTPATIENT SURGICAL CENTER (Oct 2018 – Dec 2020), Atlanta GA
CEO & Administrator

- Largest HCA managed multi-specialty ASC in enterprise.
- Charged with “righting the ship” of clinical and financial operations.
- Assisted in maximizing the company's operating performance and achieving its financial goals
- Assisted in managing the company's finances, identifying ways to increase revenue and decrease costs, analyzing financial reports, and preparing operating budgets
- Responsible for re-engineering surgical scheduling methodology
- Prepared facility for AAAHC Survey.

PRIOR EMPLOYMENT DETAILS

ACCENTURE CONSULTING

APR 2010 – OCT 2018

Healthcare Solutions Business Unit Executive | APAC Lead Consultant

- Led the business unit for healthcare solutions in APAC Countries
- As Vice President, partnered with the APAC Managing EVP of Healthcare Growth to set and execute a strategy that raises the awareness of healthcare services in the market; wins new and interesting healthcare clients, and delivered strategic and profitable healthcare services, Based on data, metrics, and KPI's
- Included interim IT executive management for hospitals and healthcare IT startups, and lead solutions consultant
- Projects included KPI management, IT Infrastructure design/build, EMR software integrated testing lead, data processing management, and various IT project management solutions lead.
- Book of business exceeded \$1.3B in 2016
- Reported to the Managing EVP of APAC Healthcare Solutions

NORTH SUNFLOWER MEDICAL CENTER

JUN 2007 – APR 2010

Interim Chief Nursing Officer

BAPTIST HEALTH SYSTEM

JUN 2004 – JUN 2007

Director of OR |System Vice President Trauma & Perioperative Service Lines

- Originally began as OR Director for 500 bed Montclair Facility.
- Became VP of Perioperative and Trauma Service lines.
- Led Baptist thru selling Montclair Hospital ownership change
- PRN House Supervisor
- Responsible for P&L, staffing, capital budgets, developing operating budgets
- 7 direct reports.
- 4 hospital, 1200 bed enterprise. 36 OR's, 3100 cases annually.
- Transplants, cardiovascular, Ortho, Eyes, General, L&D, Robotics, GYN, ENT

CALLAHAN EYE FOUNDATION HOSPITAL

FEB 2000– JUN 2004

PRN Surgical Technologist |OR Circulator (Night Shift OR Charge Nurse)

- Began as PRN Scrub Tech while in Nursing School
- Advanced to OR circulator once school was completed
- Evening Charge Nurse responsibilities
- House Supervisor on weekends
- 1200 Cases/month
- 8 OR's
- Level 1 trauma; teaching facility associated with UAB Health System

PROFESSIONAL DEVELOPMENT & CREDENTIALS

Doctorate in Business Economics | University of Alabama-Birmingham, AL | PhD (3 Years)
Masters (MHA) in Healthcare Administration, Nursing | Georgetown University, Washington, DC
Bachelors (BSME) in Mechanical Engineering | Auburn University, Auburn, AL | BSME (4 Years)
Associates (ASN) in Nursing | Central Alabama College, Alexander City, AL | ASN (2 Years)

Registered Nurse Licenses: AL (Compact), WA, TN,

Certifications: ACLS (American Red Cross) | BLS (American Red Cross) | PALS (American Red Cross)

Technical Skills: Most legacy EMR's, Microsoft Office Suite, various clinical applications, Most Ortho and vascular surgical instruments, most SPD Equipment and Processes, Lawson, Kronos, Surgicount, and Internet