

# Ivana Morales

## SUMMARY OF QUALIFICATIONS

Highly driven and compassionate nurse with exceptional time management, leadership/communication skills, and keen ability to move from individual to team work. Approaching every shift in an effective and flexible manner to ensure all patient needs are addressed and the environment is conducive to optimizing patient health outcomes. Committed to quality improvement and an eager learner who is quick to acclimate to new work environments seeking to become the next dedicated member of your team.

## LICENSES/CERTIFICATIONS

- California RN License License #: 95199948 EXP 3/2023
- Advanced Cardiovascular Life Support (ACLS) EXP 1/2024
- Pediatric Advanced Life Support (PALS) EXP 1/2024
- Basic Life Support (BLS) EXP 1/2024
- Crisis Prevention Intervention (CPI) EXP 1/2023

## TECHNICAL SKILLS

- Proficient in EPIC, Microsoft Word, Excel, and PowerPoint.

## EDUCATION

### Associate Degree in Nursing

Los Medanos College, Pittsburg CA **GPA 4.0** May/2019

### Liberal Arts Degree in Math & Science

Contra Costa College, San Pablo CA **GPA 3.7** May/2017

## WORK EXPERIENCE

### Behavioral Health RN | Adventist Health Vallejo | July 2020-Current

- Responsible for assessing a group of patient's mental and physical health by presenting symptoms and observed behavior, reviewing labs, treatment, wounds, medication, monitoring for side effects, updating care plans to reflect needs and goals, providing patient education
- Collaborate with interdisciplinary team to ensure all needs are met, discuss treatment plan, review medication regimen and effectiveness based on clinical presentation, address care issues, referrals needed, and actively participating in discharge planning
- Responsible for Milieu management as **CHARGE RN** to ensure staff and patients are safe, all patient needs are met, legals are uptodate, delegating roles to various levels of staff, give handoff report for all patients to oncoming staff, and overseeing unit flow
- Experienced with crisis management in line with CPI training to use effective de-escalation tactics minimizing intervention needed and working as a team within various roles during active codes
- Providing education and support as needed to patients and family members regarding diagnosis, treatment, milieu, legal status, medications regimen and compliance, signs and symptoms, and various non-pharmaceutical coping mechanisms

### Care Coordinator RN | County of Santa Clara - SCVMC | July 2020-December 2021

- Experience in providing case management services for highly vulnerable patient populations - developing and evaluating care plans to ensure all patient needs are taken care of, connecting patient to resources and assisting in the coordination of those services, collaborating with the interdisciplinary team
- Continually updating care plans to reflect current needs, following up with patients based on acuity levels, and anticipating points of care which need attention, maintaining accurate health records, and HIPAA Compliance.

- Experienced in working on a pilot program for a large health system, working closely with program director and Analytics team to collect data, spearhead initiatives and strategies to increase community engagement and outreach, network with other non-profit community programs relevant to our patient needs such as housing/shelters, pantries, free legal services etc

#### **Triage/Clinic RN | West Berkeley Lifelong Family Practice | January 2020-July 2020 (FT) July-2021 (Per diem)**

- Responsible for providing health assessments, rooming patients, providing independent treatment within RN clinic such as STD tx, psychiatric monthly injections, prenatal IM injections, providing ongoing wound care, provide patient education regarding diagnosis, treatment, medication, technique demonstration, side effects, and s/s to report, provide medication refills, order and assess labs, collaborate with providers
- Experienced in providing advice nursing in line with triage algorithm and working closely with triage providers · Train newly hired nurses and played an active role in the nursing team's transition to EPIC EHR system (SUPERUSER).

#### **VOLUNTEER AFFILIATIONS**

##### **Rock Medicine (RN) | Bay Area CA | 2019 - Current**

- Provide free and non-judgemental emergency medical services to patrons of large scale events and venues which are BLS and ACLS certified
- Act as RN providing medical services, assessing patient's immediate acuity, initiating EMS algorithm based on clinical assessment, provide intravenous and oral medication, provide basic and advanced medical care include mega codes, provide patient education, actively participate in discharge planning, obtain intake information and consents, maintain HIPAA, ensure equipment is all functional and safe, updating inventory as needed

##### **Rotacare Clinic RN | Richmond CA | 2019 - Current**

- Provide free compassionate care as RN to patients who are uninsured or experiencing homelessness within the Richmond community and predominantly Spanish-speaking patients ensuring patients feel safe and welcomed · Provide triage intake assessment, vitals, room patients, assist physician, assess and order labs, assist with medication refills, provide patient education regarding diagnosis, treatment, medication, provide community referrals · Collaborate with other healthcare providers to ensure clinic runs smoothly and assist in areas where attention is needed including translation services