

# Mandy Olson

Eau Claire, WI 54701

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## Work Experience

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### **RN Director of Nursing**

Dove Healthcare Osseo - Osseo, WI

January 2021 to Present

Reviewed nursing documentation while overseeing the daily needs of patient care. Reviewed patient needs with floor nursing staff and physicians based on needs. Reviewed quality measures for continued excellence by adhering to Medicare/Medicaid standards. Renewed infection control program and implemented new policy and procedures and directed NHSN reporting trainings. Directed staffing needs through the hiring process and scheduling. Performed staff audits and education to adhere to regulations and policies of patient care, infection control and safety practices.

### **RN Infection Preventionist**

Dove Healthcare - Eau Claire, WI

June 2018 to January 2021

Developed policy and procedures for the facility for infection control and nursing needs. Audited staff to ensure proper care and provided educational sessions to staff for quality assurance. Facilitated new program for COVID-19 protocols and policies. Reported to NHSN and developed EMR process for infection control standards and documentation.

### **Administrative LPN/RN Case Manager**

Dove Healthcare - Eau Claire, WI

March 2013 to June 2018

Performed as LPN in management role until receiving RN license. Reviewed patient records via daily audit looking for concerns that need follow up. Reviewed daily charting for error, missed documentation and ensuring patient needs had care planning, assessment and full details in place. Assisted patient with admission to discharge to meet the patient goal.

### **Licensed Practical Nurse**

Trempealeau County Health Care Center - Whitehall, WI

April 2004 to May 2013

Started as a CNA and transitioned to medication aide. Completed LPN training during employment and worked as an LPN, passing medications and assisting RN with daily care planning and assessment needs.

## Education

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### **Associate in Science (AS) in Nursing**

Rasmussen College-Wisconsin - Wausau, WI

January 2017 to March 2018

## **Diploma in Practical Nursing**

Minnesota State College-Southeast Technical - Winona, MN

January 2007 to December 2008

### Skills

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- Nursing
- Medication Administration
- Hospice Care
- Laboratory Experience
- EMR Systems
- Epic
- Medical Imaging
- Nurse Management
- Supervising Experience
- Triage
- Critical Care Experience

### Certifications and Licenses

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#### **RN**

#### **BLS Certification**