# Amanda Alvarez

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A passionate LVN who can bring dedication and energy to the task of providing comprehensive patient care and creating a comfortable patient environment. Skilled at monitoring and sterilizing medical equipment, coordinating with doctors to provide basic patient care, and completing patient status assessments. Coordinate between patients and families to facilitate communication and optimize care.

Authorized to work in the US for any employer

# Work Experience

#### **LVN Nurse**

Outreach Health Services - El Paso, TX January 2020 to Present

- 1. Responsibility of providing direct nursing care of assigned patient in their home.
- 2. This includes but is not limited to administrating medications and treatments, assessing patients vitals signs, skin condition, and needs.
- 3. Record significant changes in conditions and notify physicians.
- 4. Respond to life saving situations based upon nursing standards, policies, procedures and protocols.
- 5. Maintaining awareness of comfort and safety needs of patients.
- 6. Participates quality improvement activities.
- 7. Educating and preparing patient and family of treatments and procedures.
- 8. Assembly and usage of various types of medical equipment.
- 9. Monitored and maintained patients with g-buttons, g-tubes, ventilators, ostomies.
- 10. Maintained blood glucose levels for hypo/hyperglycemia.
- 11. Preformed feeding therapy, speech therapy, and other at home therapies in accordance with patient care plans.

### **LVN Nurse**

ANGELS OF CARE PEDIATRICS HOME HEALTH - EI Paso, TX March 2019 to Present

- Assess patients' condition during every visit and chart observations
- Perform evaluation tasks, including vital signs and medication review
- Administer medication as prescribed by the patient's Physician
- Dress or redress open wounds and assess progress of healing
- Educate patients and their families on proper home health care strategies and procedures
- Coordinate with Occupational Therapists, Physical Therapists, Behavioral Therapist, Speech Pathologist, Physicians/Specialists and anyone else involved in the patient's care plan
- Provide palliative care as needed to keep the patient comfortable
- Make recommendations for devices or tools that might improve the patient's quality of life
- Listen to the patient and respond to concerns or requests

YWCA Child Development Center

September 2018 to November 2018

Cimarron Park Nursing and Rehabilitation- Preceptorship September 2018 to November 2018

Las Palmas Medical Center September 2018 to November 2018

LeBarron Park Elementary School September 2018 to September 2018

Region 19- Pediatrics (Fall 2018)

Del Sol Medical Center June 2018 to June 2018

Del Sol Medical Center- 5 North- Applied Skills II/Medical Surgical Part II (Summer 2018)

Pebble Creek Nursing Center March 2018 to March 2018

Pebble Creek Nursing Center-Rehabilitation Center- Applied Skills II/Fundamentals (Spring 2018)

### **Customer Service Representative**

Telerx Marketing Inc September 2016 to May 2017

Duties included but were not limited to preparing product or service reports by collecting and analyzing customer information. Building sustainable relationships of trust through open and interactive communication. Handling customer complaints and providing appropriate solutions and alternatives within the time limits and following up to ensure resolution. Keeping records of customer interactions, processing customer accounts and file documents.

Walmart Incorporated March 2015 to August 2015

Sales Associates. Duties included but were not limited to planning and organizing daily routines for superior customer service through speedy checkout lines. Utilizing the inventory management system to maintain store shelves with merchandise to maximize revenue while reducing empty retail for customer shopping. Trained personnel on operation of cashier register terminals and policies on up-sales of credit card and product protection plans for profit margin increase while maintaining customer service standards.

### **Technical Support Agent**

Xerox Company April 2013 to August 2013

Duties included but were not limited to utilizing the Sprint network operating system in order to attain ultimate goal of offering customer satisfaction of technical expertise. Providing first level contact and problem resolution for customers with hardware, software and applications problems. Providing accurate and timely logging of problems and resolution for problems in various internal database systems.

# **Customer Service Representative**

Agaci Store

August 2012 to January 2013

Duties included but were not limited to performing quality control inspections of merchandise documentation, packaging, loading, and handling. Operating handheld terminals to moderate merchandise shrink by scanning empty shelves, ordering merchandise, and retrieving misplaced cargo. Coordinating with team members on daily routines for optimal customer services experiences with highest scans per hour and lowest customer wait times.

#### Education

### **Licensed Vocational Nursing Program**

El Paso Community College December 2018

# **High School Diploma**

Edison Hope Christian Academy - El Paso, TX August 2009

### Skills

- Home Health
- LPN
- LVN
- Pediatrics
- Nursing

# Certifications and Licenses

### Texas license vocational nurse

March 2019 to October 2020

### Texas nurse aide

October 2017 to October 2020

#### **CPR/AED**

April 2018 to April 2020

### vision and hearing certification

August 2018 to December 2023

# **Mental Health First Aid**

May 2018 to May 2021

#### LPN

### Assessments

Nursing Skills: Clinical Judgment — Proficient

# March 2019

Measures a candidate's ability to assess a patient's condition and implement the appropriate medical intervention.

Full results: Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.