Kelli Henderson R.N. Kelli.Henderson2k21@gmail.com 801-425-1101

Objective

• To perform care using exceptional service and patient care while providing my ability to handle high stress and fast pace environment. Hoping to bring my experience to a growing practice.

Objective Statement

- Registered Nurse with a compassionate nature, personal care expertise and a track record of upholding the highest level of patient satisfaction.
- Skilled at working independently and also collaboratively with the multi-disciplinary team and establishing a successful working relationship with the patients, medical staff as well as the public.
- Verified use of sound judgement with clinical expertise to ensure optimal patient care in emergency and non-emergency situations while maintaining professionalism.
- Compassion and respect for the inherent dignity, worth, and uniqueness of every individual, unrestricted by consideration of social or economic status or cultural beliefs.

Qualification Summary

- I have triaged 6 patients at a time.
- Extensive knowledge of cardiac procedures as well as pre and post op procedures.
- Supervisor/Leadership experience offering 2 years' experience reporting to center manager and managing a team of 20 subordinates and 3 group leads. Trained and mentored new hires who were promoted to group lead and supervisor.
- Educated patients regarding their medications, procedure and treatments. Additionally, provided preoperative, inter-operative and post-operative care instruction. To include: Direct and Indirect patient care, Post-op care, Patient advocacy, Medication Administration, and Electronic charting that align under the Nursing Profession standards (ANA Standards of Practice).
- Demonstrated ability in managing critical situations and making care-based decisions utilizing E.B.P. (Evidence-based Practice) and research. Recorded vital signs for 40-bed unit for telemetry ward, floated to ICU and med-surg 2x every month.

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- Proficient user of MS Office (Word, Excel, PowerPoint, and Outlook)
- Proficient user of EPIC Healthcare software system.

Professional Experience

Franciscan Alliance Olympia Fields, Illinois Nurse Telemetry March 2021- Present Nurse Med-Surge September 2021- Present

Increased patient satisfaction by 15% by implementing a process for faster admission and turn-around time.

Handled assessments and procedures for patient care, post op care for cardiac cath lab procedures. Perform lab work including blood tests, chest x-rays, CT scans, MRIs, PET scans. Provide basic bedside care for six patients at a time.

Franciscan Alliance Olympia Fields, Illinois Nursing Intern, June 2019 -December 2019

· Capstone for 120 hours Medical Surgical/ Ortho

Community Hospital | Munster, Indiana Nursing Intern, Jan 2019 - May 2019

- · Observed medical procedures IV insertions and infusions.
- Administered medication via IV/PO/SQ/IM.
- · Removed secretions using aspiration technique in patients with endotracheal tubing.
- Maintain confidential patient charts and medical files; successfully organized, updated, and managed 50+ patient charts at Community Hospital.
- Assisted in direct nursing care for 16 bed in Medical Surgical unit.

CSL Plasma Hazel crest, Illinois Center Supervisor, May-2013 to July-2015

- Supervised 20 direct reports and maintained daily operations zero mishaps regarding medical history and processing.
- Goal of 90% success rate for plasma donations first year.
- 3rd and 4th Quarter donor retention rate increased 35% and donor speed by 20% (lead supervisor)

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• Complied with HSE and OSHA guidelines and process improvement of donor speed by 15%.

Education

Governor's State University Bachelors of Science (B.S.N.) University Park, Illinois 2020- 2022

Prairie State College – Chicago Heights, Illinois May 2020 A.A.S Degree (G.P.A 3.0)

Associate of Applied Science- Nursing

Skills

Patient Management Pain management

(Includes direct patient care)

- · Recording Vital Signs.
- · Medical Office Administration
- Performed assessments; provided intravenous therapy; complex wound care; monitored various drainage devices, etc.
- Strong communication skills in oral and written format.
- Complex Problem Solving Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.
- Demonstrate effectiveness in problem evaluation coupled with the ability to generate and implement effective solutions.

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- Leadership Skills and training Ability to coach and mentor subordinates.
- HIPPA (Patient Rights)
- EKG Certified

TRAINING

- Infection control (procedures)
- Drug & alcohol abuse prevention
- Blood sampling and lab administration
- Job counseling and Coaching
- Patient Assessment
- Inventory Control
- Training (Personnel and coaching)

CERTIFICATIONS

- i. Registered Nursing (RN), License Number 041500021 expiration date 05-31-2022 State of Illinois- May 2020
- ii. CNA/ Nursing Assistant
- iii. ·CPR Certified
- iv. BLS certification
- v. ALS certification