

Desiree Perez

**PROFESSIONAL OVERVIEW**

New graduate of nursing with thirteen years of experience in the healthcare industry. Exceptional organizational and interpersonal skills who excels at multitasking, diligent & dedicated in providing the highest level of care. Leadership experience includes years of training new staff members and performing team lead duties in previous employment. Clinical experience reflects a passion for working in a critical care setting.

**EDUCATION**

**BSN | Wayne, NJ**

William Paterson University
Present

**NURSING DPL | Englewood Cliffs, NJ**

Holy Name Medical Center

Sister Claire Tynan School of Nursing
2021

**PROFESSIONAL STUDIES AS | Paramus, NJ**

Bergen Community College

2019

**MEDICAL ASSISTANT with VASCULAR SONOGRAPHY DPL |**

**Nutley, NJ**

HoHoKus RETS

2009

**WORK EXPERIENCE**

**ER REGISTERED NURSE**

St. Joseph’s University Medical Center, | 2022 - Present

Providing care within a Level 2 trauma center, while collaborating with various ER professionals to ensure effective patient care.

* Applied critical thinking in prompt patient condition assessment upon arrival to the ER during initial phases of acute illness.
* Monitor ER patients, including alerting physicians or charge nurses of change in patient status, communicating with patients and family members in various traumatic situations
* Assisted in examinations, procedures, and other patient care activities
* Monitored, documented, and communicated patients’ conditions using computerized documentation systems.
* Maintained a safe medical environment

**VACCINATION NURSE**

BeSpoke Health / Mobile Covid Services, | 2021 - Present

Provided Covid-19 vaccinations and testing, as well as the influenza vaccine at designated clinical sites within the Jersey City and Hoboken area.

* Skillfully administered Covid-19 and/or influenza vaccine(s) to patients
* Obtained Covid-19 PCR specimens
* Implemented infection-control policies and procedures
* Confirmed patient information before administering vaccinations or collecting specimens
* Reported unusual reactions or other issues to physicians
* Complied with recording and reporting standards
* Trained new or oncoming support staff as needed

(862) 588-0222

Desiree.perez89@gmail.com

176 Bergen Ave Apt. 104 Ridgefield Park, NJ 07660

**LICENSES & CERTIFICATIONS**

**RN, Registered Nurse** New Jersey | Multi-State
**BLS, Basic Life Support** American Heart AssociationExpires 06/2023



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**WORK EXPERIENCE**

**PRECERTIFICATION SPECIALIST**

Valley Medical Group, Respiratory CCU, | 2020 - 2021

Provided experience & knowledge regarding prior authorizations and its direct impact on the practices revenue cycle in accordance with established policies, procedures & protocols of Valley Medical Group, Respiratory CCU.

* Obtained complete and accurate insurance information, benefit verification, accuracy interpreting benefit plans and investigating pertinent details
* Gathered clinical information required to secure prior authorization approvals for inpatient/outpatient testing(s) and prescription medications
* Verified prescription insurance coverage for specialty medication

**LEAD SURGICAL INSURANCE SPECIALIST / PATIENT ACCESS REPRESENTATIVE**

Hackensack Meridian Health, Pascack Valley, Westwood. NJ | 2015 - 2019

Collaborated with patients & interdisciplinary team regarding insurance coverage, authorization requirements, and financial responsibilities for all surgical procedures.

* Verified insurance benefits and explained to patients’ individual levels of coverage, as well as specific medical criteria
* Processed insurance out of pocket payment for procedures
* Initiated pre-authorizations for inpatient and outpatient procedures
* Communicated between patients and insurance companies for patient understanding & knowledge of insurance
* Efficiently managed telephone and in-person inquiries related to insurance coverage, financial responsibility, and general information
* Utilized excellent customer service skills to gather pertinent information
* Entered patient data into the hospitals electronic system

**VOLUNTEER EXPERIENCE**

* **Holy Name Medical Center,** Teaneck, NJ, COVID19 Testing Tent Nursing Student
* **Holy Name Medical Center,** Teaneck, NJ, COVID19 ICU Nursing Student